# Haoting (Ophelia) Ma

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### **Profile**

An aspiring Master of Information Studies Student at McGill University with a strong background in user-centered design and human-computer interaction, seeking to leverage interdisciplinary skills to create innovative solutions that enhance user experiences. Passionate about exploring the intersection of accessibility and emerging technologies to drive impactful design.

#### **Education**

Bachelor of Arts (Statistics)

McGill University Montréal, Québec

GPA of 3.45/4.00

Master of Information Studies (Expected in June 2025) McGill University Montréal, Québec GPA of 3.96/4.00 September 2019 – May 2023

September 2023 - Ongoing

## **Academic-Related Experience**

Master Thesis (Under supervision of Professor Karyn Moffatt)

September 2023 - Ongoing

Discovering VR Design Opportunities on Reminiscence Support for Older Adults

- Designed a workshop session aimed at exploring user interactions with emerging technologies, focusing on discovering user needs and preferences in virtual reality (VR) on reminiscence
- Facilitated an interactive workshop involving hands-on activities and collaborative group discussions. Leveraged design thinking techniques to gather qualitative insights into participants' reminiscence experiences and expectations for designing a reminiscence tool
- Conducting qualitative data analysis to extract key insights and generate design recommendations, contributing to the development of a user-centered framework for future VR applications in reminiscence

Master Course Project

**September 2024 - Ongoing** 

Prototyping and Wireframing a Personal CV Website

- Designed a low-fidelity wireframe to define the layout and functionality, ensuring alignment with the goals of a personal CV website before progressing to high-fidelity designs
- Developed an interactive prototype using tools like Figma to visualize design concepts and facilitate user testing, enabling iterative design enhancements
- Refined both the prototype and wireframe based on feedback from course instructor, and utilized tools like
   Google Font, Bootstrap, ensuring a seamless and user-friendly final design in CSS and HTML

Master Course Project

September 2024 - Ongoing

Designing and Developing a Database that Support Prospective CS PhD Applicants

- Researched and analyzed the global diversity of Computer Science PhD programs, focusing on application requirements, deadlines, and evaluation criteria across North America
- Identified challenges in the decentralized and fragmented PhD application processes, including diverse requirements, financial constraints, and geographic or cultural barriers, impacting applicant experiences
- Proposed a centralized database solution to streamline application management for North American CS PhD
  programs, addressing inefficiencies and enhancing transparency for applicants and admission committees

#### **Technical Skills**

- Programming languages: Python, R, SQL, JavaScript
- Web development: HTML, CSS
- Applications: Canva, Figma, Unity, MySQL, Eclipse, Visual Studio Code, R Studio
- Documentation: Microsoft Office Suite, Apple iWork (Pages, Numbers, Keynote), EndNote
- Languages: Bilingual (English & Mandarin)