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| Mia Shabazz-Allah  301 Karl Linn Drive Unit 218 · (804)651-4200  [Mia.shabazz9@gmail.com](mailto:Mia.shabazz9@gmail.com) |
| **OBJECTIVE**: Detail oriented effective communicator seeks to obtain a role that will allow me to further develop my technical skills and strengthen my knowledge of business logistics procedures. |

# Experience

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| May 2020 – Current**INBOUND EACH RECEIVE PROCESS ASSISTANT**, RIC 1 AMAZON FULFILMENT CENTER  * Follows PPR labor management system including: volume to labor plan to maintain balance and support hours. * Supervise consistently, mentored associates, and delivered positive and constructive feedback. * Assist management in critical roles  Inbound Stow Process Assistant, **RIC 1 AMazon Fulfilment Center**  * Follows PPR labor management system including: volume to labor plan to maintain balance and support hours. * Developed low performing associates into top performers (ambassadors, process assistants, ect.). * Developed quarterly plans throughout the shift * Supervises a team of 15-30 associates in current department * Improved cage change overtime from 12.5 mins to 8 mins. * Supervise consistently, mentored associates, and delivered positive and constructive feedback. * Created projects that improved stow performance which includes: accurate heat maps, added more north star stations and consolidation. * Reduced Defects Per Million Opportunity by 40% * Developed plans with all departments in inbound to increase overall efficiency. * Assist management in critical roles |

# Education

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| JUNE 2014advanced dipolma, George wythe high school |
| june 2018medical ASSISTANT, Virginia College |

# Skills

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| * 5+ years Microsoft Word, Excel & PowerPoint * Multitasking * Organization * Communication | * Flexibility * Leadership skills * Teamwork |

**References Available upon request**