personal card Nicholas Areias 125 Guernsey Ave Taunton MA 02780 Estimate # 0000086
Estimate Date September 26, 2017
Estimate Total (USD) \$320.46

Item	Description	Unit Cost	Quantity	Line Total
SMART SUPPORT CLOUD - Amazon Web Services	<ul> <li>- Hybrid , Hosting Provider , and or Cross Cloud Provider Support</li> <li>- OS: Redhat, Open Source Linux/Unix, Microsoft Windows Server</li> <li>- Hyper-V, VMware, Citrix, OpenStack, Virtual Box Migration &amp; Support</li> <li>- Cloud Consultation Lauch Support</li> <li>- Database Support: Oracle, MS SQL, MySQL, Postgres</li> <li>- Big Data, AI, Machine Learning, Custom GPU Platform Support</li> <li>- US, Canada, Brazil, EMEA, and Major Asian Countries Support</li> <li>- Access to AWS Documentation, Support Forums and AWS Badged Solution Architects</li> <li>- Unlimited 24x7 technical support, including non-Microsoft technologies running on AWS</li> <li>- Advisory &amp; Consulting Services</li> <li>- Single Point for Escalation &amp; Account Management</li> <li>- 1HR Response Time (15 Min SLA Available)</li> <li>- Maximum Severity A</li> <li>- Root Cause Analysis</li> <li>- Slack, Skype, Secure Message Support 24x7</li> </ul>	196.00	1	196.00
SMART SUPPORT SILVER - Storage with 4-8HR Response	EMC XTREMIO EVENT ADDER MIGR 5 HOSTS Smart Support Silver 1.0 years. for Dell EMC, Lenovo, NetApp, HPE, SuperMicro Toshiba, Oracle/Sun, Huawei, Hitachi, Pure Storage, Nimble, Datto, IBM branded systems- Thank you for choosing Smart Support 1.800.862.5144. Your dedicated TAM is IMRAN MIRZA imran@mibura.com Data Center Hardware 24x7 Certified OEM Parts NBD (same day where available) Dedicated Technical Technical Manager Keep Your Drives OEM Authorized Firmware & Software Updates Onsite Support After Diagnosis Health checks, Maintenance and Proactive predictive monitoring Backup & Disaster Recovery Support	70.56	1	70.56

Item	Description	Unit Cost	Quantity	Line Total
	Virtualization Support Slack, Skype, Twitter Support 24x7			
	READ: This item is unverified. You may not purchase support with this product until it has been reviewed and approved by Mibura Inc dellillillillil dqag Smart Support Silver 1.0 years. for Dell EMC, Lenovo, HP, Simplivity, SuperMicro Toshiba, Nutanix, Oracle/Sun, VCE, Huawei and most Intel/AMD based systems- Thank you for choosing Smart Support 1.800.862.5144. Your dedicated TAM is IMRAN MIRZA imran@mibura.com Data Center Hardware 24x7 Certified OEM Parts NBD (same day where available) Dedicated Technical Technical Manager Keep Your Drives OEM Authorized Firmware & Software Updates Onsite Support After Diagnosis Health checks, Maintenance and Proactive predictive monitoring Backup & Disaster Recovery Support Virtualization Support	53.90	1	53.90

Estimate Total (USD)	\$320.46
Estimate Total (USD)	\$32

## Terms

Estimate for silver plan for 1.0 years.

## Notes

Mibura Smart Support Estimate

