personal card Nicholas Areias 125 Guernsey Ave Taunton MA 02780 Estimate # 0000011
Estimate Date September 20, 2017
Estimate Total (USD) \$108.90

Item	Description	Unit Cost	Quantity	Line Total
SMART SUPPORT GOLD - Server	Smart Support Gold 1.0 years. for Dell EMC, Lenovo, HP, Simplivity, SuperMicro Toshiba, Nutanix, Oracle/Sun, VCE, Huawei and most Intel/AMD based systems- Thank you for choosing Smart Support 1.800.862.5144. Your dedicated TAM is IMRAN MIRZA imran@mibura.com Data Center Hardware 24x7 Certified OEM Parts NBD (same day where available) Dedicated Technical Technical Manager Keep Your Drives OEM Authorized Firmware & Software Updates Onsite Support After Diagnosis Health checks, Maintenance and Proactive predictive monitoring Backup & Disaster Recovery Support Virtualization Support Hybrid Cloud Environment 24x7 Support for Break/Fix and Critical Issues On-Premise or Cloud Deployment Assistance Data & Workload Migration Assistance Proactive Maintenance & Reporting Converge Infrastructure Support Dedicated Engineering & Support Team Root Cause Analysis Slack, Skype, Twitter Support 24x7	108.90	1	108.90
SMART SUPPORT CLOUD - Amazon Web Services	 - Hybrid , Hosting Provider , and or Cross Cloud Provider Support - OS: Redhat, Open Source Linux/Unix, Microsoft Windows Server - Hyper-V, VMware, Citrix, OpenStack, Virtual Box Migration & Support - Cloud Consultation Lauch Support - Database Support: Oracle, MS SQL, MySQL, Postgres - Big Data, AI, Machine Learning, Custom GPU Platform Support - US, Canada, Brazil, EMEA, and Major Asian Countries Support 	0.00	1	0.00

Item	Description	Unit Cost	Quantity	Line Total
	- Access to AWS Documentation, Support Forums and AWS			
	Badged Solution Architects			
	- Unlimited 24x7 technical support, including non-Microsoft			
	technologies running on AWS			
	- Advisory & Consulting Services			
	- Single Point for Escalation & Account Management			
	- 1HR Response Time (15 Min SLA Available)			
	- Maximum Severity A			
	- Root Cause Analysis			
	- Slack, Skype, Secure Message Support 24x7			

Estimate Total (USD) \$108.90

Terms

Estimate for gold plan for 1.0 years.

Notes

Mibura Smart Support Estimate

This estimate was sent using FRESHBOOKS