

miburatest  
Los Angeles CA

Mibura Inc  
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Winnetka CA 91306

Estimate # 0000004  
Estimate Date September 20, 2017  
**Estimate Total (USD) \$718.56**

Item	Description	Unit Cost	Quantity	Line Total
SMART SUPPORT CARBON BLACK - Storage	Dell SC730xd Smart Support Black 1.0 years. for Dell EMC, Lenovo, NetApp, HPE, SuperMicro Toshiba, Oracle/Sun, Huawei, Hitachi, Pure Storage, Nimble, Datto, IBM branded systems- Thank you for choosing Smart Support 1.800.862.5144. Your dedicated TAM is IMRAN MIRZA imran@mibura.com Data Center Hardware 24x7 Certified OEM Parts NBD (same day where available) Dedicated Technical Technical Manager Keep Your Drives OEM Authorized Firmware & Software Updates Onsite Support After Diagnosis Health checks, Maintenance and Proactive predictive monitoring Backup & Disaster Recovery Support Virtualization Support Hybrid Cloud Environment 24x7 Support for Break/Fix and Critical Issues On-Premise or Cloud Deployment Assistance Data & Workload Migration Assistance Proactive Maintenance & Reporting Spare Drives and Controllers onsite Converge Infrastructure Support Dedicated Engineering & Support Team Root Cause Analysis Slack, Skype, Twitter Support 24x7 Support's Multiple Data Centers and Office Locations Globally Dedicated Security & Compliance Team Architecture, Consulting, and Advisory Services Dedicated Server/Client Patch Management Team (up to 10,000 devices) Security Event and Incident/Threat Management with Real Time Remediation - Powered By Seceon	718.56	1	718.56
SMART SUPPORT CLOUD - VMWare	- Hybrid , Hosting Provider , and or Cross Cloud Provider Support - OS: Redhat, Open Source Linux/Unix, Microsoft Windows	0.00	1	0.00

Item	Description	Unit Cost	Quantity	Line Total
	Server - Hyper-V, VMware, Citrix, OpenStack, Virtual Box Migration & Support - Cloud Consultation Launch Support - Database Support: Oracle, MS SQL, MySQL, Postgres - Big Data, AI, Machine Learning, Custom GPU Platform Support - US, Canada, Brazil, EMEA, and Major Asian Countries Support - Access to AWS Documentation, Support Forums and AWS Badged Solution Architects - Unlimited 24x7 technical support, including non-Microsoft technologies running on AWS - Advisory & Consulting Services - Single Point for Escalation & Account Management - 1HR Response Time (15 Min SLA Available) - Maximum Severity A - Root Cause Analysis - Slack, Skype, Secure Message Support 24x7			
<b>Estimate Total (USD)</b>				<b>\$718.56</b>

#### Terms

Estimate for black plan for 1.0 years.

#### Notes

Mibura Smart Support Estimate