miburatest
Los Angeles CA

Mibura Inc
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Estimate #	0000006
Estimate Date	September 20, 2017
Estimate Total (USD)	**$102.90**

Item	Description	Unit Cost	Quantity	Line Total
SMART SUPPORT SILVER - Server & Client with 4-8HR	Dell XC630 Smart Support Silver 1.0 years. for Dell EMC, Lenovo, HP, Simplivity, SuperMicro Toshiba, Nutanix, Oracle/Sun, VCE, Huawei and most Intel/AMD based systems- Thank you for choosing Smart Support 1.800.862.5144. Your dedicated TAM is IMRAN MIRZA imran@mibura.com Data Center Hardware 24x7 Certified OEM Parts NBD (same day where available) Dedicated Technical Technical Manager Keep Your Drives OEM Authorized Firmware & Software Updates Onsite Support After Diagnosis Health checks, Maintenance and Proactive predictive monitoring Backup & Disaster Recovery Support Virtualization Support Slack, Skype, Twitter Support 24x7	53.90	1	53.90
SMART SUPPORT CLOUD - Amazon Web Services	- Hybrid , Hosting Provider , and or Cross Cloud Provider Support - OS: Redhat, Open Source Linux/Unix, Microsoft Windows Server - Hyper-V, VMware, Citrix, OpenStack, Virtual Box Migration & Support - Cloud Consultation Lauch Support - Database Support: Oracle, MS SQL, MySQL, Postgres - Big Data, AI, Machine Learning, Custom GPU Platform Support - US, Canada, Brazil, EMEA, and Major Asian Countries Support - Access to AWS Documentation, Support Forums and AWS Badged Solution Architects - Unlimited 24x7 technical support, including non-Microsoft technologies running on AWS - Advisory & Consulting Services - Single Point for Escalation & Account Management - 1HR Response Time (15 Min SLA Available) - Maximum Severity A	49.00	1	49.00

Item	Description	Unit Cost	Quantity	Line Total
	- Root Cause Analysis			
	- Slack, Skype, Secure Message Support 24x7			

Estimate Total (USD)	**$102.90**

Terms

Estimate for silver plan for 1.0 years.

Notes

Mibura Smart Support Estimate

This estimate was sent using **FRESHBOOKS**