Micaela Bray

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Full-Stack Web Developer specializing in front end development. I have experience with web development technologies like HTML, CSS, JavaScript, and Node.js and I excel in people development and leadership both with and without authority.

Work History

2016-05 - Current   **Claims Customer Care Specialist**

Lyft, Nashville, TN

- Created training content for on- and off-site agents.
- Implemented new-hire and continuous-learning content with new hires and current employees.
- Wrote HTML and CSS for internal tools and materials.
- Worked closely with the SWE Team to develop internal tools for the team.
- Built and established three teams within Lyft's Nashville office.

2014-07 - 2016-10   **Front Desk Associate**

Climb Nashville, Nashville, TN

- Updated customer accounts with add-on charges, including monthly memberships and birthday parties.
- Train new employees on point-of-sale programs, safety standards, and member operations.

2015-08 - 2015-12   **Intern**

Street Talk Media, Nashville, TN

- Connected with tour promoters about show details and artist requirements.
- Inventoried, organized, and managed fulfillment for artist merchandise for tour and online sales.

Education

2019-04 - Current   **Full Stack Web Development Bootcamp**

Vanderbilt University - Nashville, TN

Bootcamp Graduation: 2019-10

2013-08 - 2016-05   **BBA: Music Business**

Belmont University - Nashville, TN

2012-08 - 2013-07   **Associate of Arts: Sound And Media Art**

Southeastern Illinois College - Harrisburg, IL

Skills

Project Management
Database Concepts
Content Development
Website Design
Mobile First Development

Technologies

HTML
CSS
JavaScript
Node.js
SQL
NoSQL