Micah Alex
LA, CA
United States · (424)-386-0745· micahalex7@proton.me

Professional Experience

OCHIN, Portland
A HCCN- Health Center Controlled Network non-profit facilitating a tech infrastructure over 2000 health centers

EHR Support Analyst Intern   **07/2023 – Present**
- Worked on over 500 different chat and ticket-based queries ranging from EPIC registration, scheduling and billing to printers, crowd and active directory accounts with a consistent >95% customer satisfaction score
- Handled tools like Jira, Azure ADFS to manage infrastructure like printer maps, EPIC update changelogs etc.

Janastu, India
An Open-Tech Open-Knowledge organization working with community networks and resilience infrastructures

Admin and Comms, Papad Project   **01/2022 – 06/2022**
Papad is a project to enable oral traditions of knowledge production and sharing technologically
- Designed wireframes for the open-source project, enabling oral traditions of knowledge sharing through technology.
- Organized meetings, gathered insights, and created roadmaps, resulting in securing $8,000 in funding.

Admin and Outreach   **03/2021 – 12/2021**
- Led multimedia documentation for a 120+ attendee maker event, securing over $15,000 in grant funding for impactful NGO projects.
- Presented at a panel on open-source community technology and conducted workshops on community-based design practices and diversity in networks.

Milli Tech Project   **07/2020 – 03/2021**
Milli was an attempt to democratize institutional archival knowledge sharing through cross-annotation on a platform
- Presented designs at conferences, engaging over 25 private, public, and community-based stakeholders across India to showcase prototypes and generate interest and engagement.

Srishti Manipal Institute of Art Design and Technology, India
Premier Interdisciplinary Design Institute

Design Instructor   **08/2022 – 12/2022**
- Co-facilitated a course for 22 students, focusing on exploring gathering spaces and practicing situated-making.
- Designed and taught a curriculum through project-based learning, guiding students to imagine interfaces that draw from real and messy contexts.

Design Beku, India
Co-designing with Communities

Comms and Design Consultant, Enable India Lived Experience Library Project   **01/2022 – 12/2022**
The Lived Experience project built a database of anecdotes and experiences from coordinators trying to navigate the socio-legal PwD infrastructures of India
- Played a pivotal role in the Lived Experience project, building a database of anecdotes and experiences from coordinators navigating the socio-legal PwD infrastructures of India.
- Facilitated workshops with over 20 Disability NGO Alliance coordinators, employing participatory research methods for effective communication.
- Co-designed responses with communities and organizations, showcasing experience in managing relationships and facilitating partnerships.

Design Researcher   **09/2020 – 12/2021**
- Facilitated 4 workshops and town hall events, managing logistics, and providing administrative support.
- Conducted Communications research for various projects, including user interviews, surveys, and data analysis
- Led a team of volunteers in creating and fact-checking educational content, showcasing strong communication and coordination skills.

Living Labs Network and Forum, India
Alternative Development through Generative Research

Design and Communications Associate, Climate Resource Center Project - LLNaF   **02/2021 – 08/2021**
Climate Resource Center was an attempt to collect narratives, anecdotes and lived experiences of farmers in North Karnataka to build better agro-climate knowledge infrastructures

- Played a crucial role in the Climate Resource Center Project, conducting qualitative interviews, facilitating workshops, and setting up a self-hosted, self-owned data infrastructure.
- Authored articles, grant proposals, and community interventions, ensuring compliance with donor milestones and policies.

Network Coordinator   **08/2021 – 12/2022**
- Conceptualized and built a knowledge observatory, showcasing proficiency in system management and reporting.
- Facilitated workshops, set up a self-hosted data infrastructure, and secured significant funds through grants, demonstrating project management skills.

Education

Master of Design (MDes),   **Design Led Innovation,**   **06/30/2020**
Srishti School of Art, Design and Technology, Bangalore Central University
Bachelor of Engineering (BE),   **Electronics and Telecommunications Engineering,**   **08/01/2018**
Pune University

Volunteering Experience

Wikipedia Editathon: Dalit History Month 2023   **July 2023**
- Contributed a total of 24.5K words across 27 edited articles, including the creation of 2 new articles. Added 167 references, made 2 Commons uploads, and achieved 105k article views.

Teaching Volunteer(English for 4th to 9th graders)   **2015 - 2018**
- Taught English to schoolchildren who learnt English as a second language through a drama-based program

Grant-Based Publications

Jingle Tales - 2022
We describe a project that we did in Mirzapur, India where we sent laptops made of Raspberry Pis to young women.
Learning from COWs: Community Owned Wifi-Mesh - 2022
In this article, we reflect on our practice of facilitating spaces with communities and arrive at principles that can support open climate networks.
Techno-futures from Bidar - 2021
In this article, we reflect on our practice of facilitating spaces with communities and arrive at principles that can support open climate networks.