### Kumar: Research Methodology Chapter 2

# The Research Process: A Quick Glance

Prepared by Stephanie Fleischer





### Topics covered

The eight step model for carrying out research:

Phase I: DECIDING what to research

Step I: Formulating a research problem

Phase II: PLANNING a research study

Step II: Conceptualising a research design

Step III: Constructing an instrument for data collection

Step IV: Selecting a sample

Step V: Writing a research proposal

Phase III: Conducting a research study

Step VI: Collecting data

Step VII: Processing and displaying data

Step VIII: Writing a research report





### Figure 2.1 The research journey

| THE RESEARCH PROCESS                     |                                       |  |  |  |  |
|--|---------------------------------------|--|--|--|--|
| Phase                                    | PHASE A                               | PHASE B  | PHASE C  |  |  |
| Main task                                | WHAT  (research questions to answer?) | PLANNING  HOW  (to gather evidence to answer the research questions) | CONDUCTING  COLLECTING  (the required information) |  |  |
| Operational<br>steps/research<br>journey | ÷ <u>†</u>                            |  | <b>* * *</b>                                       |  |  |

Figure 2.1 The research journey – touch each post and select methods and procedures appropriate for your journey





### The research process

- Methodologies differ due to underpinning philosophy
- The process is the same for quantitative and qualitative research
- Each approach uses different research methods for data collection, data processing, analysis and style of communicating the findings





#### Table 1.1 Differences between **Qualitative** and **Quantitative** research

Table 1.1 Types of research studies from the perspective of objectives

| Examples   | Aim  | Main theme                                 | Type of research       |
|--|--|--|------------------------|
| <ul> <li>Socioeconomic characteristics of residents of a community</li> <li>Attitudes of students towards quality of teaching</li> <li>Types of service provided by an agency</li> <li>Needs of a community</li> <li>Sale of a product</li> <li>Attitudes of nurses towards death and dying</li> <li>Attitudes of workers towards management</li> <li>Number of people living in a community</li> <li>Problems faced by new immigrants</li> <li>Extent of occupational mobility among immigrants</li> <li>Consumers' likes and dislikes with regard to a product</li> <li>Effects of living in a house with domestic violence</li> <li>Strategies put in place by a company to increase productivity of workers</li> </ul> | To describe what is prevalent regarding:  a group of people  a community  a phenomenon  a situation  a programme  an outcome | To describe what is prevalent              | Descriptive research   |
| <ul> <li>Impact of a programme</li> <li>Relationship between stressful living and incidence of heart attacks</li> <li>Impact of technology on employment</li> <li>Impact of maternal and child health services on infant mortality</li> <li>Effectiveness of a marriage counselling service on extent of marital problems</li> <li>Impact of an advertising campaign on sale of a product</li> <li>Impact of incentives on productivity of workers</li> <li>Effectiveness of an immunisation programme in controlling infectious disease</li> </ul>  | To establish or explore:  a relationship  an association  an interdependence   | To ascertain if there is a<br>relationship | Correlational research |
| <ul> <li>Why does stressful living result in heart attacks?</li> <li>How does technology create unemployment/employment?</li> <li>How do maternal and child health services affect infant mortality?</li> <li>Why do some people have a positive attitude towards an issue while others do not?</li> <li>Why does a particular intervention work for some people and not for others?</li> <li>Why do some people use a product while others do not?</li> <li>Why do some people migrate to another country while others do not?</li> <li>Why do some people adopt a programme while others do not?</li> </ul>  | To explain:  why a relationship, association or interdependence exists  why a particular event occurs                        | To explain why the relationship is formed  | Explanatory research   |





### Figure 2.2 The research journey

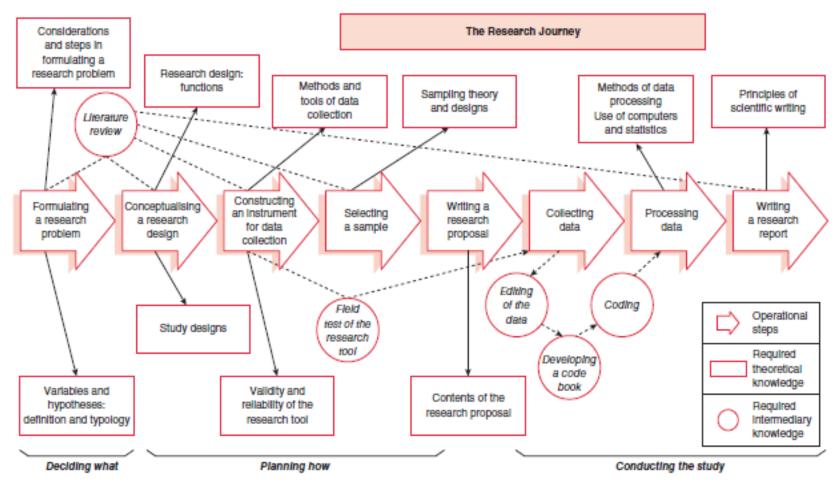


Figure 2.2 The research process





### Phase I: DECIDING what to do

### Step I: Formulating a research problem

- Most important step, because the following steps are influenced by the research problem
- What do you want to find out about?
  - Have you got sufficient funds to do the research?
  - Have you got the time available to conduct the study?
  - Have you got knowledge of relevant disciplines?
  - Do you have sufficient knowledge of skills needed?





### Phase II: PLANNING a research study

## Step II: Conceptualising a research design What you find depends on how it was found

- Select an appropriate research design:
  - Quantitative
  - Qualitative
  - Mixed methods
- The design has to be
  - Valid
  - Workable
  - Manageable
- Be aware of its strengths and weaknesses





### Phase II: PLANNING - continued

### Step III: Constructing an instrument for data collection

How will you collect your data?

- Construct a research instrument or research tool to collect data (interview schedules, questionnaires, notes on observations, diaries, interview guides, etc.)
- Or use secondary data (information already collected for other purposes)
- Do a pre-testing of your research tool (pilot study)



### Phase II: PLANNING – continued

### Step IV: Selecting a sample

Who will take part in your research?

- Select appropriate sample/participants to represent the study population
- Avoid bias
- Random / probability samples
- Non-random / non probability samples
- Be aware of strengths and weaknesses of different sampling methods





### Phase II: PLANNING - continued

### Step V: Writing a research proposal

Write a detailed plan about your research:

- What are you proposing to do?
- How you plan to proceed?
- Why you select the proposed strategy?





### Phase III: CONDUCTING a research study

### **Step VI: Collecting data**

Doing the data gathering using one or more data collection method, such as:

- conducting interviews
- mailing out questionnaires
- conducting nominal/focus groups discussions
- making an observation

Be aware of ethical issues!





### Phase III: CONDUCTING - continued

# Step VII: Processing and displaying data What did you find how?

- Analysing the data depends on the type of information and how to communicate the findings
- Distinguish between
  - Descriptive
  - Quantitative (statistical procedures)
  - Qualitative (narrative, content analysis)
  - Attitudinal





### Phase III: CONDUCTING - continued

### Step VIII: Writing a research report

What have you done? What conclusions have you drawn from the findings?

- Different format for quantitative and qualitative research
- Structure using main themes of study
- Use academic conventions



