Micah Vandegrift

Creative Leader

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Summary

I am a results-driven leader with 14+ years of success advancing innovative growth, building high-performing teams, and managing complex projects. I am most excited when my expertise is applied to strategic insights, team leadership, and process optimization to drive organizational impact.

Career highlights

- Initiated AI integrations for a product delivery unit, improving efficiency and AI utility by 75%
- Managed a multi-functional team at the NIH, and improved customer satisfaction by 5%
- Directed a digital innovation program, resulting in a 25% increase in user engagement
- Founded and grew high-functioning innovation teams at two major research universities

Experience

Client Configuration and Support Lead | *Digital Science*   *Aug 2024 - present*

   I led cross-functional teams to build an AI prompt repository, complete a year-long reconfiguration of a customized product, redesign a prototype for integration into the core platform. I also implemented AI-enhanced onboarding workflows for new customers that reduced onboarding time by 35%.

Team Lead | *All of Us* Research Program (NIH)   *Feb 2023 - Aug 2024*
Senior Strategist   *Mar 2022 - Feb 2023*

   I directed a multidisciplinary strategy and research team to assess customer pain points and craft solutions, improving customer satisfaction by 5% and reducing onboarding time by 45%.

Associate Director | NC State University   *May 2018 - Mar 2022*

   I orchestrated a multisite grant-funded program, resulting in two Webby Award nominations, and also pioneered a tech accelerator for scientists that launched 50% of incubated projects.

Founding Director | Florida State University   *May 2016 - Apr 2018*
Product/Program Manager   *Dec 2011 - May 2016*

   I established an innovative service portfolio and built a team of seven new employees, resulting in a $3 million grant from the NIH and $35,000 in seed funding from the Office of Research.

<u>Skills</u>	<u>Education</u>	<u>Distinctions</u>
Creative collaboration AI enablement Operational leadership Knowledge management Public speaking	**Florida State University** ● Master of Library & Information Science ● Master of Arts in American Studies ● Bachelor of Arts in Humanities	**Best AI Hack**, Digital Science Company Retreat, 2025 **Fulbright Scholar**, Maastricht, Netherlands *2018*