

Micah Vandegrift

Creative Leader

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Summary

I am a results-driven leader with 13+ years of success in driving innovative growth, building high-performing teams, and managing complex projects. I have a proven ability to communicate effectively across diverse platforms, and I am most excited when I can leverage my expertise in strategic insights, team leadership, and process optimization to drive organizational impact.

Career highlights

- Initiated AI integrations for a product delivery unit, improving efficiency and AI utility by 75%
- Led a multi-functional collaborative group at the NIH, meeting a program milestone ahead of schedule
- Directed a digital art program, resulting in a 25% increase in user engagement with high-tech spaces
- Created and grew high-functioning innovation teams at two major research universities

Experience

Customer Solutions Specialist | *Digital Science* Aug 2024 - present

I manage projects, coordinate with cross-functional teams, and deliver solutions for the Dimensions.ai product to enhance the customer experience and increase operational efficiency.

Team Lead | *All of Us Research Program (NIH)* Feb 2023 - Aug 2024

Senior Strategist Mar 2022 - Feb 2023

I directed a multidisciplinary strategy and research team to pinpoint user pain points and craft solutions, improving customer satisfaction by 5% and reducing onboarding time by 45%.

Associate Director | *NC State University* May 2018 - Mar 2022

I orchestrated a multisite \$414,000 grant-funded program, resulting in two Webby Award nominations, and pioneered a tech accelerator that launched 50% of incubated projects.

Director | *Florida State University* May 2016 - Apr 2018

Product/Program Manager Dec 2011 - May 2016

I founded an innovative service portfolio and built a team of seven new employees, resulting in a \$3 million grant from the NIH and \$35,000 in seed funding from the Office of Research.

Skills

Creative collaboration
User-centered strategy
Knowledge management
Team leadership
Public speaking
Initiative
Adaptability

Education

Florida State University
• Master of Library & Information Science
• Master of Arts in American Studies
• Bachelor of Arts in Humanities

Distinctions

Fulbright-Schuman Innovation Scholar,
Maastricht, Netherlands
2018