




Micah Vandegrift

Creative Leader

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Summary

I am a results-driven leader with 13+ years of success in driving innovative growth, building high-performing teams, and managing complex projects. I have a proven ability to communicate effectively across diverse platforms, and I am most excited when I can leverage my expertise in strategic insights, team leadership, and process optimization to drive organizational impact.

Career highlights

- Initiated AI integrations for a product delivery unit, improving efficiency and AI utility by 75%
- Led a multi-functional collaborative group at the NIH, meeting a program milestone ahead of schedule
- Directed a digital art program, resulting in a 25% increase in user engagement with high-tech spaces
- Created and grew high-functioning innovation teams at two major research universities

Experience

Customer Solutions Specialist | *Digital Science* *Aug 2024 - present*
I manage projects, coordinate with cross-functional teams, and deliver solutions for the Dimensions.ai product to enhance the customer experience and increase operational efficiency.

Team Lead | *All of Us Research Program (NIH)* *Feb 2023 - Aug 2024*
Senior Strategist *Mar 2022 - Feb 2023*
I directed a multidisciplinary strategy and research team to pinpoint user pain points and craft solutions, improving customer satisfaction by 5% and reducing onboarding time by 45%.

Associate Director | *NC State University* *May 2018 - Mar 2022*
I orchestrated a multisite \$414,000 grant-funded program, resulting in two Webby Award nominations, and pioneered a tech accelerator that launched 50% of incubated projects.

Director | *Florida State University* *May 2016 - Apr 2018*
Product/Program Manager *Dec 2011 - May 2016*
I founded an innovative service portfolio and built a team of seven new employees, resulting in a \$3 million grant from the NIH and \$35,000 in seed funding from the Office of Research.

<u>Skills</u>	<u>Education</u>	<u>Distinctions</u>
Creative collaboration User-centered strategy Knowledge management Team leadership Public speaking Initiative Adaptability	Florida State University <ul style="list-style-type: none">• Master of Library & Information Science• Master of Arts in American Studies• Bachelor of Arts in Humanities	Fulbright-Schuman Innovation Scholar, Maastricht, Netherlands 2018