



Repair Services Pricing

(Effective January, 2013)

Repair Services: Model #'s CT-2000

All repairs must obtain an RMA (Return Merchandise Authorization) number from CryoPen, Inc. Please call 1-877-246-3955 to obtain an RMA before returning an item. A Standard Evaluation and Shipping fee will apply and is payable by credit card in advance.

Pricing for out of scope or out of warranty repairs:

Standard Evaluation (Includes Shipping)	
If the customer authorizes the recommended repairs, \$75 of this fee will be applied towards the cost of the repairs.	\$425.00
CryoPen shipping box:	\$50.00
Replacement Fees	
CT2-4005 Replacement Cooler - New	\$1200.00 (12 mos. Warranty)
CT2-4001 Replacement Power Supply	\$150.00
CT2-4006 Replacement Control Board	\$100.00
CT2-4007 Replacement TW Board	\$200.00
CT2-0001 Replacement Tower	\$400.00
CT2-0002 Replacement Pen Core (each)	\$250.00
CT2-0004 Replacement Temperature Indicator	\$225.00
CT2-0003,0005,0007,0010	\$150.00
Replacement Tips (per Tip: Sizes 3, 5, 7, 10 mm)	
CT2-0006 Defrost Well (ea)	\$75.00
CT2-4013 Fan	\$25.00
TI-EX-2 Temperature Indicator Exchange Program	\$65.00 (includes shipping)
Additional Repairs (All repairs are warranted for 90 days from date of repair, unless otherwise stated)	TBD during evaluation