



Repair Services Pricing

(Effective January 1, 2013)

Repair Services: Model #'s CT-CT1000 and CT-CT1010

All repairs must obtain an RMA (Return Merchandise Authorization) number from CryoPen, Inc. Please call 1-877-246-3955 to obtain an RMA before returning an item. A Standard Evaluation and Shipping fee will apply and is payable by credit card in advance.

Pricing for out of scope or out of warranty repairs:

Standard Evaluation (Includes Shipping)		
If the customer authorizes the recommended repairs, \$75 of this fee will be applied towards the cost of the repairs.		\$425.00
Replacement Fees		
CT-1010-01	Replacement Cooler - New	\$1200.00 (12 mos. Warranty)
CT-1010-02	Replacement Cooler - Refurbished (if available)	\$750.00 (3 mos. Warranty)
CT-1010-03	Replacement Power Supply	\$150.00
CT-1010-04	Replacement Control Board	\$100.00
CT-1010-05	Replacement TW Board	\$200.00
CT-1010-06	Replacement Tower	\$400.00
CT-PA-1000-7	Replacement Handheld Modules (each) 7mm	\$225.00
CT-TI-1000	Replacement Temperature Indicator	\$325.00
CT-TA-5003, 5005, 5007, 5010		\$225.00
Replacement Tips (3 per pack: Sizes 3, 5, 7, 10 mm)		
CT-1010-07	Replacement Top Case - Refurbished	\$300.00
TI-EX-3	Temperature Indicator Exchange Program	\$65.00 (includes shipping)
Additional Repairs (All repairs are warranted for 90 days from date of repair, unless otherwise stated)		TBD during evaluation
Non – Returned Shipping Case		
This fee is charged to the customer when the case is not received back to CryoPen, Inc.'s Repair facility within 14 days of original shipment of repaired unit.		\$500.00