QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1

BRISBANE

SHIFT:	NIGHT	**DATE:**	30/04/2021

OCS:	▭
OCS:	▭
CDS (Clinical):	▭
CDS (Tactical):	▭ / ▭
CDS (State):	▭
OC:	▭
SENIOR OPS SUPER(S):	▭ MS / ▭ MN
OPS SUPER(S):	▭ MS

			Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)						
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	18:40	ACUTE	BCP Print	For Information only		17072227		OPCENS	Brisbane
2	18:40	ACUTE	BCP Laptop Log On Successful	For Information only				OPCENS	Brisbane

3	18:40	ACUTE	38 cases in pending queue at start of the night shift.
			    Code 1 - 2
			    Code 2 - 35
			    Code 3 - 0
			    Code 4 - 1
				For Information only				MNT / MST	Brisbane

4	19:00	ACUTE	Crews down on road -
			MNT - Narangba
			        Redcliffe
			        North Lakes CCP
			        Ashgrove
			        Northgate
			        Roma St x 2
			        Spring Hill
			        Kenmore
			        Chermside S/O
			
			MST - Mt Gravatt
			        Nathan
			        Sunnybank
			        South Brisbane
			        Centenary
			        Carina
			        Redland Bay S/O
			        Balmoral (covered CHUB from 1800>0000)
				For Information only				MNT / MST	Brisbane

5	21:00	ACUTE	EMD assisting CDS with callbacks	For Information only				MNT / MST	Brisbane

6	21:30	ACUTE	Pending queue of 36 cases:
			    Code 1 - 5
			    Code 2 - 24
			    Code 3 - 1
			    Code 4 - 6
				For Information only				MNT / MST	Brisbane

Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
			Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)						
7	21:50	ACUTE	9 X CODE 1'S PENDING 20 X 2A'S PENDING 1 X 2C 4 X CODE 3	For Information only	�			MNT / MST	Brisbane
8	23:02	ACUTE	2 X code 1's 28 x 2a's 4 x 2b's 3 x 2xc's 1 x 3b 6 x 4a's	For Information only	�			MNT / MST	Brisbane
9	23:40	ACUTE	Pending queue of 50 cases: Code 1 - 12 Code 2 - 34 Code 3 - 0 Code 4 - 4	For Information only	�			MNT / MST	Brisbane
10	00:50	ACUTE	EMD ▭ doing callbacks now to assist CDS	For Information only	▭			MNT / MST	Brisbane
11	04:45	ACUTE	3 X CODE 1'S 17 X 2A'S 2 X 2B'S 4 X 2C'S 4 X LIME 3A'S 9 X 4A RETURNS	For Information only	▭			MNT / MST	Brisbane
12									
13									
14									
15									
16									
17									
18									
19									

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Were there any Significant Operational Incidents/Issues *(M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues *(high acuity cases)?*

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome
				How many cases were upgraded or downgraded during the shift?		

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	**Time**	**Officer(s) Involved**	**LASN**	**Station**	**Incident Information**	**Type of Occupational Violence**	**Description**	**Notifications** *OS, SOS, PSDU, OCM*	**Entered By**
QPS Notified *(YES/NO)*	**Time QPS Notified**	**Attending Supervisor**	**Peer Support / Priorty One Activation**	**Caution Note Accuracy**	**Further Caution Note Actions Required**	**Call Back Actions Taken** *(If Applicable)*	**OCS Emailed CAD Report and Audio Files to OCM**	**Dot Point Summary Sent to OCM** *(If Appropriate)*	
Comments (Essential Additional Information)									

PEER SUPPORT ACTIVATIONS

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)

Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

COMPLAINTS

Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS

Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)

Incident	LASN	Coding	Time	Reason	Operational Impact
Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

QAS Brisbane OpCen Staff - Acute Shift Allocations

SUPERVISORY TEAM	DAY SHIFT	NIGHT SHIFT
OCS - Room Manager		
OCS - Additional Nightshift		
CDS - Brisbane Clinical		
CDS - Brisbane Tactical		
CDS - Virtual/Statewide		
Operations Co-ordinator		
POSITION		**NIGHT SHIFT**
Northern		
Central 2 (Central Nightshift)		/
Central 1		
South		
Bayside		
Meal Relief - Northside		
Meal Relief - Southside		
Night Shift Meal Relief		
POSITION		**NIGHT SHIFT**
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		1800-0600
Acute Call Taking		
Acute Call Taking		/
Acute Call Taking		
ABOVE CORE ROSTER		**NAME & SHIFT TIME**
Acute Call Taking		1600-0400
Acute Call Taking		
POSITION		**AFTERNOON SUPPORT 1400-2400hrs**
OCS - Day Support Shift		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
POSITION		**AFTERNOON SUPPORT 1700-0300hrs**
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
ABOVE CORE ROSTER	**NAME & SHIFT TIME**	**NAME & SHIFT TIME**
Acute Call Taking		
Acute Call Taking		
STAFF ALLOCATED TO SEQ PTS		
POSITION	**NAME & SHIFT TIME**	
PTS Call Taking		
PTS Call Taking		
PTS Call Taking		
PTS Call Taking		