## 230421 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



		5001HPOR1						
SHIFT:	NIGHT		23/04/21					
ocs:		TJ Gueco						
OCS (PTS):								
CDS:								
SENIOR OPS SUPER(S):	GOL -	1400-0000 + On Call / OS	1800-0600					
	MST -	1400-0000 + On Call / OS	1800-0600					
	WTM -	1400-0000 / On Call						

		Shift Re	port (Any issues/items of interest for	noting that do not fit into another cate		uire furthe	r elabora	tion)	
Entry	Time	Acute/PTS	Issue	Issue Action/Case Information		Incident	Unit	LASN	Station/ OpCen
1	18:00	ACUTE	BCP Printer	Operational	ocs			OPCENS	SOC
2	19:00	ACUTE	Roster Information GOL - 2 x COL 1900-0700 unfilled MST - 1 x BEE 1830-0630 ; 1 x BEE 1900-0700 ; 1 x xSPR 1900-0700 ; 1 x YAR 1800-0600 unfilled WTM - 1 x 1900-0700 SPF ; 1 x 1900- 0700 IPS ; 1 x LOW 1900-0700 ; 1 x GAT 1900-0700 unfilled	Information only.	ocs				ALL
3	21:30		Clinical Hub - Dispatcher	Call from Brisbane OpCen OCS. OpCen to take over Clinical Hub from now, as no dispatcher availability.	ocs			OPCENS	SOC
4									
5									
6									
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8									
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10									
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12									
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14									
15									
16									

	HOSPITAL STATUS LOG												
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome					
THH	Redirection	23/04/21	15:00	23/04/21	18:00	03:00		THH on Redirection. Review at 1800.					
								THH on Redirection.					
ТНН	Redirection	23/04/21	19:45	24/04/21	03:00	07:15		Review at 2300.					
Inn	Redirection	23/04/21	19.43	24/04/21	03.00	07.13		Review at 2300. Review at 0100.					
								neview at 0100.					

	HOSPITAL STATUS LOG											
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome				

	Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?											
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By						

		W	ere ther	e any Significant Patient Care/Clinical Issues (high acuit	y cases)?	
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601447 601561 606692 606573 606312	GOL		20:38	- Single vehicle RTC into guardrail. in vehicle in precarious position over the edge of a bridge.	RESPONSE: 2 x Bravo crews, Alpha Pod, HARU, OS; SR: Significant mechanism RTC.  OUTCOME: Both Pt's Tx to	CDS
601301 606573 606312	GOL		04:09	with multiple penetrating stab	RESPONSE: Bravo crew, HARU, OS; SR: GCS15 with multiple stab wounds; OUTCOME: Tx to	CDS

	Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?											
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By						

	Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?											
Unit	LASN	Incident	Action/Outcome	Entered By								

	Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.												
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By							
-													

## **Back To Main Page**

				graded during the shift?		
LASN	Incident	Coded	Altered To	How many cases were upgraded or down Reason for Alteration?	Callback Conducted?	Outcome

## **Back To Main Page**

	How many cases were upgraded or downgraded during the shift?												
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome							

	Staffing Issues (Late Log Ons/ Late Shift Starts)											
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By			
									+			
									+			

					Paramedic Occupational Violen	ce Incident						
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By			
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent (If Appropriate)	t to OCM			
					Comments (Essential Additional	Information)						

	Paramedic Occupational Violence Incident													
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By					
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sen (If Appropriate)						
					Comments (Essential Additional	Information)								

						PEER SUPPORT ACTIVATION	ONS			
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
10:11			OPCENS GOL GOL GOL	SOC RUN RUN SOS		PT, ? Deceased PT.	SOS notified. QPS notified.	PSO to follow-up.	SOS notified.	ocs

	WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)													
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By				
21:58			WTM	SPF	400192	time.	Lowood. Weflare check performed.	Nil.		ocs				
23:57			WTM	IPS		Completed shift greater than 2 hours past rostered finish time.		Nil.		ocs				

					RE	PORTABLE FATIGUE SCOR	ES (>5)			
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
18:56	1100-2100		WTM	LAI	6124	8	SIMR / SOS aware. Strategies in place.	SOS contacted officer, as advised by SIMR notification.	SIMR / SOS aware.	ocs

				C	OMPLAINTS			
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

				F	ALSE CALLS			
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

					Ae	romedical Response Requests (Notificati					
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments

		We	re any PTS	cases required to be handed over to Acute and was there	any impact on Acute?
Incident	LASN	Coding	Time	Reason	Operational Impact

				3rd Party Trip Inf	ormation				
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By