

240421 DAY BRISBANE OPCEN BRIEF



QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



BRISBANE

SHIFT: DAY

DATE: 24/04/2021

OCS:

OCS:

CDS (Clinical):

CDS (Tactical):

CDS (State):

OC:

SENIOR OPS SUPER(S):

OPS SUPER(S):

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)

Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	07:00	ACUTE	BCP Print	For Information only		14197324		OPCENS	Brisbane
2	07:00	ACUTE	BCP Laptop Log On Successful	For Information only				OPCENS	Brisbane
3	15:20	ACUTE	Cairns OpCen BCP Radio Link Test Successful	For Information only				OPCENS	Brisbane
4	15:20	ACUTE	Rockhampton OpCen BCP Radio Link Test Successful	For Information only				OPCENS	Brisbane
5	15:20	ACUTE	Townsville OpCen BCP Radio Link Test Successful	For Information only				OPCENS	Brisbane
6	06:00	ACUTE	Significant pending workload carried over from last night	Acute IFT's unable to assist with PTS workload - PTS dispatchers advised to hand off ED discharges early so that hospital flow can be appropriately managed throughout the day. MNT & MST SOS's advised and planning being undertaken for afternoon PTS workload - afternoon shifts SMS'd for MNT and MST 1500-2300				MNT/MST	BOC/SEQ PTS
7	06:00	ACUTE	Cleveland Acute IFT filled with PTS officers	IFT unable to be used for Acute cases - handed to PTS to assist with their workload MST SOS advised				MST	BOC/SEQ PTS
8	08:45	ACUTE	Unconscious Patient at Moggil, Single Officer from Pinjarra Hills dispatch. EMD paged, radio and phoned station and unit mobile with no response. Response time for case was 24mins.	When the single officer didn't respond another unit was sent to case. MNT SOS advised of case and will follow up with officer.			501123	MNT	Roma St
9	10:45	ACUTE	Code 1 case pending at Fig Tree Pocket, North Lakes, Lutwyche and Spring Hill.	EMD has common called with no response. EMD will dispatch next available.				MNT	
10	13:55	ACUTE	Force entry at residence by QFES, door unable to be secured	Q Build arranged to secure premises MN OS attending scene until premises have been secured				MNT	Brisbane

[illegible]

HOSPITAL STATUS LOG

[illegible]

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

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How many cases were upgraded or downgraded during the shift?

[illegible]

Staffing Issues (Late Log Ons/ Late Shift Starts)

[illegible]

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
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Comments (Essential Additional Information)									

[illegible]

COMPLAINTS

[illegible]

FALSE CALLS

[illegible]

[illegible]

[illegible]

3rd Party Trip Information

[illegible]

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QAS Brisbane OpCen Staff - Acute Shift Allocations

SUPERVISORY TEAM	DAY SHIFT	NIGHT SHIFT
OCS - Room Manager		
OCS - Additional Nightshift		
CDS - Brisbane Clinical		
CDS - Brisbane Tactical		
CDS - Virtual/Statewide		
Operations Co-ordinator		
POSITION	DAY SHIFT	NIGHT SHIFT
Northern		
Central 2 (Central Nightshift)		
Central 1		
South		
Bayside		
Meal Relief - Northside		
Meal Relief - Southside		
Night Shift Meal Relief		
POSITION	DAY SHIFT	NIGHT SHIFT
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
ABOVE CORE ROSTER	NAME & SHIFT TIME	NAME & SHIFT TIME
Acute Call Taking		
Acute Call Taking		
POSITION	DAY SUPPORT 0700-1700hrs	AFTERNOON SUPPORT 1400-2400hrs
OCS - Day Support Shift		
Acute Call Taking		1200-0000
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		1400-0200
Acute Call Taking		
POSITION		AFTERNOON SUPPORT 1700-0300hrs
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
ABOVE CORE ROSTER	NAME & SHIFT TIME	NAME & SHIFT TIME
Acute Call Taking		
Acute Call Taking		
STAFF ALLOCATED TO ALT OPCEN CALL TAKING QUEUE		
POSITION	NAME, TIMES & OPCEN	NAME, TIMES & OPCEN
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
CLINICAL HUB DISPATCH		
Dispatch Clinical Hub		
Dispatch Clinical Hub		
FLEXIBLE WORK ARRANGEMENT STAFF		
POSITION	NAME & SHIFT TIME	NAME & SHIFT TIME
Acute Call Taking	1200-0000	
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
STAFF ALLOCATED TO SEQ PTS		
POSITION	NAME & SHIFT TIME	
PTS Call Taking		
PTS Call Taking		
PTS Call Taking		
PTS Call Taking		