020521 NIGHT BRISBANE OPCEN BRIEF



QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



| | | | BRISBAN | Ξ |
|----------------------|-------|---------|----------------|----------|
| SHIFT: | NIGHT | | DATE: | 02/05/21 |
| ocs: | | | | |
| ocs: | | | | |
| CDS (Clinical): | | | | |
| CDS (Tactical): | | | Vacant | |
| CDS (State): | | Ма | roochydore CDS | |
| OC: | | | | |
| SENIOR OPS SUPER(S): | | MST SOS | / MNT SOS | |
| OPS SUPER(S): | | MST OS | / MNT OS | |

| | | Shift Re | port (Any issues/items of interest f | or noting that do not fit into another cate | egory or rec | uire further | · elaborat | ion) | |
|-------|-------|-----------|---|--|---------------|--------------|------------|-----------|-------------------|
| Entry | Time | Acute/PTS | Issue | Action/Case Information | Entered By | Incident | Unit | LASN | Station/ OpCen |
| 1 | 18:30 | ACUTE | BCP Print | For Information only | | 14232562 | 501356 | OPCENS | Brisbane |
| 2 | | ACUTE | BCP Laptop Log On Successful | For Information only | | | | OPCENS | Brisbane |
| 3 | 21:30 | ACUTE | Only 1 CDS & Virtual CDS being covered by Maroochydore CDS. | Dispatch OCS & Senior EMD assisting in call backs. Q6 & Q4 CDS also assisting. | | | | OPCENS | Brisbane |
| 4 | 01:44 | ACUTE | 62 cases in pending queue | OCS and EMD assisting with call backs - CCP's being utilised as primary response on code 1 cases | | | | MNT & MST | |
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| | HOSPITAL STATUS LOG | | | | | | | | | | | |
|----------|-----------------------------|-------------------|-------------------|-----------------|-----------------|-------------------|--------------|----------------|--|--|--|--|
| Hospital | Status/ Escalation Level | Date Initiated | Time Initiated | Date Changed | Time Changed | Time On Status | Initiated By | Action/Outcome | | | | |
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| Jnit V | LASN | Incident | Time | cidents/Issues (M.C.I.s, QAS vehicle accidents, case Activity/Description | Action/Outcome | Entored |
|--------|-----------------|----------------|---------------|---|--|-----------|
| nit | LASN | incident | Time | Activity/Description | Action/Outcome | Entered I |
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| | | | | | | |
| | | · · | are there any | Significant Patient Care/Clinical Issues (high acus | ity access? | · |
| nit | LASN | Incident | Time | Activity/Description | Action/Outcome | Entered |
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| | Cardia | Arrost - Hou | v many out of | hospital cardiac arrests were attended and were | they transported with BOSC2 | |
| Init | LASN | Incident | Time | Activity/Description | Action/Outcome | Entered |
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| W | ore there any a | ectivations of | First Pospon | der Groups/Honorary Station personnel and were | there any issues associated with this? | |
| Init | LASN | Incident | Time | Activity/Description | Action/Outcome | Entered |
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| | | | <u> </u> | | | • |
| Init | LASN | Incident | Did QAS ass | sist/Was QAS Assisted by any other jurisdictions? Activity/Description | ? i.e. NSW/PNG/NT etc. Action/Outcome | Entered |
| mit | LASN | incident | Time | Activity/Description | Action/Outcome | Entered |
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| | How many cases were upgraded or downgraded during the shift? LASN Incident Coded Altered To Reason for Alteration? Callback Conducted? Outcome | | | | | | | | | | |
|-------|---|-------|------------|------------------------|-----------------------|------------|--|--|--|--|--|
| LASN | Incident | Coded | Altered To | Reason for Alteration? | Callback Conducted? | Outcome | | | | | |
| LACIN | molache | Ocaca | Altered 10 | Reason for Attendion. | Guilback Goliaactea : | - Cutoomic | | | | | |
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| | Staffing Issues (Late Log Ons/ Late Shift Starts) | | | | | | | | | | |
|------------|---|--------------------|------|-------------|------------------------------|--------------------|----------------|--|------------|--|--|
| Officer(s) | Unit | Station / OpCen | LASN | Shift Start | Logged On / Started Shift | Early / Late by | Authorised By? | Reason Needed or Given / Operational Impact | Entered By | | |
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| | Paramedic Occupational Violence Incident | | | | | | | | | | |
|-----------------------------|--|----------------------|---------------------------------------|--------------------------|--|--|---|--|------------|--|--|
| Incident | Time | Officer(s) Involved | LASN | Station | Incident Information | Type of Occupational Violence | Description | Notifications OS, SOS, PSDU, OCM | Entered By | | |
| | | | | | | | | | | | |
| QPS Notified (YES/NO) | Time QPS Notified | Attending Supervisor | Peer Support / Priorty One Activation | Caution Note Accuracy | Further Caution Note Actions Required | Call Back Actions Taken (If Applicable) | OCS Emailed CAD Report and Audio Files to OCM | Dot Point Summary Sent (If Appropriate) | t to OCM | | |
| | | | | | | | | | | | |
| | | | | | Comments (Essential Additional | Information) | | | | | |
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| | Paramedic Occupational Violence Incident | | | | | | | | | | |
|-----------------------------|--|----------------------|---------------------------------------|--------------------------|--|--|---|---|------------|--|--|
| Incident | Time | Officer(s) Involved | LASN | Station | Incident Information | Type of Occupational Violence | Description | Notifications OS, SOS, PSDU, OCM | Entered By | | |
| | | | | | | | | | | | |
| QPS Notified (YES/NO) | Time QPS Notified | Attending Supervisor | Peer Support / Priorty One Activation | Caution Note Accuracy | Further Caution Note Actions Required | Call Back Actions Taken (If Applicable) | OCS Emailed CAD Report and Audio Files to OCM | Dot Point Summary Sent to OCM (If Appropriate) | | | |
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| | | | | | Comments (Essential Additional | Information) | | | | | |
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| | PEER SUPPORT ACTIVATIONS | | | | | | | | | | |
|------|--------------------------|--------------------|------|-------------------|--------------|----------------------|----------------------|---------------------------|-------------|------------|--|
| Time | Incident | Officer/s Involved | LASN | Station/ OpCen | ID Number(s) | Incident Information | Action Taken/Outcome | Follow-Up Action required | Reported To | Entered By | |
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| | WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence) | | | | | | | | | | | |
|------|---|--------------------|------|-------------------|--------------|----------------------|----------------------|---------------------------|-------------|------------|--|--|
| Time | Incident | Officer/s Involved | LASN | Station/ OpCen | ID Number(s) | Incident Information | Action Taken/Outcome | Follow-Up Action required | Reported To | Entered By | | |
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| | REPORTABLE FATIGUE SCORES (>5) | | | | | | | | | | | |
|------|--------------------------------|---------|------|-------------------|-----------|---------------|----------------------|---------------------------|-------------|------------|--|--|
| Time | Shift | Officer | LASN | Station/ OpCen | ID Number | Fatigue Score | Action Taken/Outcome | Follow-Up Action required | Reported To | Entered By | | |
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| | COMPLAINTS | | | | | | | | | | | | |
|------|------------|-----------------------|-----------------|-------------|--------------------------|----------------------------|---------|------------|--|--|--|--|--|
| Time | LASN | Complainant's Name | Phone Number | Description | Action Taken/Reported To | Further Action Required | Summary | Entered By | | | | | |
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| FALSE CALLS | | | | | | | | |
|-------------|------|----------|---------------------|----------------------------|------------------------------|------------------|----------------------------|------------|
| Time | LASN | Incident | Callers Phone No | Callers Name As per CLI | Address of Caller As Per CLi | Incident Address | Stated Problem/Incident | Entered By |
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| | Aeromedical Response Requests (Notification / Activation / Escalation Matrix) | | | | | | | | | | |
|------|---|---------------------|------|-----------------|--------------------|---------------------------------|--|--------------------------|-----|----------------------------------|-------------------------|
| Time | Incident | MPDS Determinant | Code | Primary/ IFT | Approved Yes/No | Provide details on all requests | Enter the reason given for declining/deviation of the aeromedical resource | Requesting Supervisor | sos | Escalation Process Enacted | SOS Escalation Comments |
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| Were any PTS cases required to be handed over to Acute and was there any impact on Acute? | | | | | | | | |
|---|--|------|--------|--------------------|--|--|--|--|
| Incident LASN Coding Time | | Time | Reason | Operational Impact | | | | |
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| 3rd Party Trip Information | | | | | | | | | |
|----------------------------|------|-----------------|------|----|--------|---------|------------------|-------------|------------|
| Authorisation No. | LASN | Officer Name(s) | From | То | Reason | Company | Company Auth No. | Quoted Cost | Entered By |
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|---|-----------------------------|--------------------------------|
| QAS Brisk | oane OpCen Staff - Acute Sh | nift Allocations |
| SUPERVISORY TEAM | DAY SHIFT | NIGHT SHIFT |
| OCS - Room Manager | | |
| OCS - Additional Nightshift | | |
| CDS - Brisbane Clinical CDS - Brisbane Tactical | | Vacant |
| CDS - Virtual/Statewide | | Maroochydore CDS |
| Operations Co-ordinator | | Walloodly doll C CbS |
| POSITION | | NIGHT SHIFT |
| Northern | | 1 |
| Central 2 (Central Nightshift) | | |
| Central 1 South | | |
| Bayside | | |
| Meal Relief - Northside | | |
| Meal Relief - Southside | | |
| Night Shift Meal Relief | | |
| POSITION | | NIGHT SHIFT |
| Acute Call Taking Acute Call Taking | | |
| Acute Call Taking Acute Call Taking | | |
| Acute Call Taking | | |
| Acute Call Taking | | |
| Acute Call Taking | | |
| Acute Call Taking | | |
| ABOVE CORE ROSTER | | NAME & SHIFT TIME |
| Acute Call Taking Acute Call Taking | | |
| POSITION | | AFTERNOON SUPPORT 1400-2400hrs |
| OCS - Day Support Shift | | |
| Acute Call Taking | | |
| Acute Call Taking | | |
| Acute Call Taking | | <u>/</u> |
| Acute Call Taking Acute Call Taking | | |
| Acute Call Taking | | |
| POSITION | | AFTERNOON SUPPORT 1700-0300hrs |
| Acute Call Taking | | |
| Acute Call Taking | | |
| Acute Call Taking | | |
| Acute Call Taking ABOVE CORE ROSTER | NAME & SHIFT TIME | NAME & SHIFT TIME |
| ABOVE CORE ROSTER | NAIVIE & SHIFT HIVE | NAIVIE & SHIFT HIVE |
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| | | |
| Acute Call Taking | | |
| Acute Call Taking | STAFF ALLOCATED TO SECOND | |
| POSITION | STAFF ALLOCATED TO SEQ PTS | |
| POSITION PTS Call Taking | NAME & SHIFT TIME | |
| PTS Call Taking | | |
| PTS Call Taking | | |
| PTS Call Taking | | |
| | | |