020521 NIGHT SOUTHPORT OPCEN BRIEF



QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



		500	THPORT
SHIFT:	NIGHT		02/05/21
OCS:			
OCS (PTS):			
CDS:		1	
SENIOR OPS SUPER(S):	GOL -	1400-0000 /	1800-0600
	MST - SOS	1400-0000 / OS	1800-0600
	WTM -	1400-0000 and EA	

		Shift Re	port (Any issues/items of interest for	noting that do not fit into another cate	gory or req	uire furthe	elabora	tion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	18:10		BCP Printer	Operational	ocs			OPCENS	SOC
2	19:18		MST LASN escalated to MODERATE	FYI	ocs				
3	23:50		Snap Shot: Gold Coast Active: 12 x Code 1, 3 x Code 2 Pending: 1 x Code 1, 8 x Code 2, 3 x Code 4		ocs			GOL	
4	23:52		Snap Shot: Metro South Active: 12 x Code 1, 4 x Code 2 Pending: 2 x Code 2		ocs			MST	
5	23:55		Snap Shot: West Moreton Active: 9 x Code 1, 2 x Code 2 Pending: 1 x Code 2, 1 x Code 3		ocs			WTM	
6									
7									
8									
10									
11									
12									
13									
14								-	
15									
16									1

				HOS	PITAL STATUS	S LOG		
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Were there any Significant Patient Care/Clinical Issues (high aculty cases)? Unit LASN Incident Time Activity/Description Action/Outcome Action: ACP, CCP and SOS attached. SR: Pht is pale and sweaty with a significant isolated foot inj. OUTCOME: Pt Tx with CCP to Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC? Unit LASN Incident Time Activity/Description Action/Outcome En Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this? Unit LASN Incident Time Activity/Description Action/Outcome En Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.	LASN	Significant Operational Incidents/Issues Incident Time A	Activity/Description	Action/Outcome	Entered B
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	LASN	Incident Time A	activity/Description	Action/Outcome	Entered B
		 			

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				How many cases were upgraded or down Reason for Alteration?	graded during the shift?	
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

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				How many cases were upgraded or down		
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

			St	affing Issues	(Late Log Ons/	Late Shift Sta	arts)		
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
									+
									+

					Paramedic Occupational Violen	ce Incident				
Incident	Time	Time Officer(s) Involved LASN Station		Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By	
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent (If Appropriate)	t to OCM		
	Comments (Essential Additional Information)									

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Incident	cident Time Officer(s) Involved LASN Station				Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By	
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sen (If Appropriate)		
	Comments (Essential Additional Information)									

	PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By	

					(PLACE HEALTH & S	SAFETY (Not Relating to Para	medic Occupational Violence			
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
20:10			GOL	SOU		1800 finish crew dispatched code 1 @ 1739, hottagged at scene, delay clearing due to non-compliant patient.	SOS notified	Checked staff prior to clearing staiton for home, ok to drive home & nil break from duty for following day.	SOS notified	ocs
02:06			WTM	SPF		2300 finish dispatched Code 1 @ 2200. Delays at PAH		Checked with officer before leaving PAH & before leaving for home.		ocs
02:08			WTM	IPS		2300 finish dispatched Code 1 @ 2200. Delays at	Taxi to Ipswich QAS station so officer could return straight to Springfield station.			ocs
01:45			GOL	MER		2300 finish dispatched Code 1 @ 2358. Cleared GCUH @ 0115.	Due to pending workload, OS	BFD>1145 (rostered 1000 start). Checked officer ok before leaving station for home.	OS notified	ocs
02:00			GOL	HVL		2300 finish dispatched code 2 (volunteered overtime). Nil tx Coomera, cleared scene 0057.		Nil BFD. Checked officer ok before leaving station for home.	OS notified	ocs
02:45			MST	WOOD		2400 finish dispatched 2259 Brisbane City code 1 case. Delays at PAH. Cleared 0200 as hottaged at hospital.		BFD>1245 (1100 rostered start BEE)	OS notified	ocs
02:30	1		MST	BEE		2400 finish dispatched 2317 Code 1. Delays PAH, cleared 0112.		Nil BFD. Checked officer ok before leaving station for home.	OS notified	ocs
03:15			WTM	SPF		Through investigation & use of interpreter service, found patient had TB & crew did not have PPE on while rxing.	All information provided by Q5 OCS as crew was on a Brisbane case. Was also advised the MST had been notified by Q5.		OS notified	ocs

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
	•	2	•					•		•

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	COMPLAINTS											
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By				

	FALSE CALLS										
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By			

	Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments	

	Were any PTS cases required to be handed over to Acute and was there any impact on Acute?										
Incident	LASN	Coding	Time	Reason	Operational Impact						

	3rd Party Trip Information											
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By			
SOU - 2105021	WTM		PAH	IPS	2 hours over EOS @ PAH & finishing at a different station to partner. Partner will fatigue doing additional drop to alternate station before finishing at home station.	13CABS		\$85.00	ocs			