## 300421 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



		30011170K1	
SHIFT:	DAY	_	30/04/21
ocs:		TJ Gueco	
OCS (PTS):			
CDS:		and	
SENIOR OPS SUPER(S):	GOL -	0600-1800 + On Call / 1600-000	0
	MST -	0600-1800 + On Call / 1400-0000	
	WTM -	0600-1800 + On Call / ller 1400-000	0

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		Shift Re	port (Any issues/items of interest for	noting that do not fit into another cate	gory or req	uire furthe	r elabora	tion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	06:00	ACUTE	BCP Printer	Operational	ocs			OPCENS	SOC
2	07:00	ACUTE	Roster Information GOL - 2 x BUT 0700-1700 ; 1 x HVL 0700-1900 unfilled MST - 1 x BEA 0630-1730 ; 3 x 0700- 1900 ; 1 x MUN 0700-1900 unfilled WTM - 1 x GAT 0700-1900 ; 2 x SPF 0600-1800 ; 2 x ROS 0600-1800 unfilled	Information only.	ocs			ALL	ALL
3	08:00	ACUTE	OIC Coverage GOL - only BUR logged on. Missing COM, RUN, MER OICs. (COL OIC has not started shift.) MST - all logged on. WTM - all logged on.	Information only.	ocs			ALL	ALL
4	08:12	I ACUIE	<b>MST LASN</b> - escalated to <b>Moderate</b> pressure.	as advised.	ocs			MST	ALL
5	09:17	I ACUIE	<b>SEQ LASNs</b> - escalated to <b>Moderate</b> pressure.	as advised.	ocs			SEQ	ALL
6	09:40	I ACUTE	SEQ LASNs - escalated to Extreme pressure.	as advised.  GOL - Call to SOS . SOS will contact to assist with OIC coverage. OICs logged on afterwards.	ocs			SEQ	ALL

		Shift Rep	oort (Any issues/items of interest for	noting that do not fit into another cate	gory or req	uire furthe	r elabora	tion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
7	17:00	ACUTE	WTM LASN - Workload Snapshot Active: 11 x Code 1s 5 x Code 2s 1 x Code 3 1 x Code 4 Pending: 11 x Code 2s - longest 2 hours 44 minutes 2 x Code 3s - longest at 4 hours 32 minutes	Information only.	ocs			WTM	ALL
8									
9									
10 11									
12									
13									
14									
15									
16									

				HOS	PITAL STATUS	S LOG		
Haspital	Status/	Date	Time	Date	Time	Time On	Initiated Dv	Action (Outcome
Hospital	Escalation Level	Initiated	Initiated	Changed	Changed	Status	Initiated By	Action/Outcome

	Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?										
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By					

		W	ere ther	e any Significant Patient Care/Clinical Issues (high acuit	y cases)?	
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
501324 606698 506414	WTM		06:44	- 2 Veh RTC - head on, 1 x approx trapped by legs.	ACTION: ACP, CCP & HARU attached.  SR: Confirmed trapped. 1 x GCS13, weak radials, diaphoretic. Bilateral leg #? Pelvis #. OUTCOME: Pt Tx code 1 to with CCP on board	CDS

	Cardiac	Arrest - Hov	v many o	out of hospital cardiac arrests were attended and were th	ey transported with ROSC?	
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601529 606573 601551 607312	GOL	_	11:34	with an asthma puffer. During call pt has become unconscious, CPR in progress.	ACTION: ACP x 2, HARU and OS attached. SR: CPR in progress. PEA of 20. ROSC achieved. OUTCOME: Pt transported code 1 to with HARU on board.	CDS
601312	MST		11:45	LOGAN RESERVE - Unknown age elderly M located ? Deceased by family.	ACTION: ACP and CCP attached. SR: Pt negative on arrival, QPS on scene.	CDS

	Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?										
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By					

	Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.									
Unit	LASN	N Incident Time Activity/Description Action/Outcome Entered								

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				How many cases were upgraded or down Reason for Alteration?	graded during the shift?	
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome
	<u> </u>					

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	How many cases were upgraded or downgraded during the shift?											
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome						

	Staffing Issues (Late Log Ons/ Late Shift Starts)												
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By				
									<b>\</b>				
									-				
									1				

					Paramedic Occupational Violen	ce Incident			
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By
		7							
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent (If Appropriate)	t to OCM
					(5 (1) 1) 1				
					Comments (Essential Additional	Information)			

	Paramedic Occupational Violence Incident												
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By				
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)					
					Comments (Essential Additional	Information)							

	PEER SUPPORT ACTIVATIONS												
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By			

	WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)												
Time	Incident	Incident Officer/s Involved LASN Station/ OpCen ID Number(s) Incident Information Action Taken/Outcome Follow-Up Action required Re								Entered By			

					RE	PORTABLE FATIGUE SCOR	ES (>5)			
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
12:15	1100-2100		WTM	LAI		13		WTM SOS aware.	WTM SOS notified.	ocs

	COMPLAINTS												
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By					

				F.	ALSE CALLS			
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

					Aeı	romedical Response Requests (Notificati	on / Activation / Escalation Ma	trix)			
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments

		We	re any PTS	cases required to be handed over to Acute and was there	any impact on Acute?
Incident	LASN	Coding	Time	Reason	Operational Impact

	3rd Party Trip Information											
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By			