260421 DAY BRISBANE OPCEN BRIEF.xlsm



QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



BRISBANE SHIFT: DAY 26/04/21 DATE: OCS: 1430-1830) OCS: CDS (Clinical): CDS (Tactical): CDS (State): OC: **SENIOR OPS SUPER(S):** (MNT), (MST) **OPS SUPER(S):** (MNT), (MST)

		Shift Re	port (Any issues/items of interest fo	r noting that do not fit into another cate	egory or req	uire further	elaborat	ion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	06:22	ACUTE	BCP Print	For Information only	GT	14205108		OPCENS	Brisbane
2	11:00	ACUTE	BCP Laptop Log On Successful	For Information only				OPCENS	Brisbane
3	10:20	ACUTE	Cairns OpCen BCP Radio Link Test Successful	For Information only	PP			OPCENS	Brisbane
4	10:20	ACUTE	Rockhampton OpCen BCP Radio Link Test Successful	For Information only	PP			OPCENS	Brisbane
5	10:20	ACUTE	Townsville OpCen BCP Radio Link Test Successful	For Information only	PP			OPCENS	Brisbane
6	07:30	ACUTE	EMD taken ill on shift		GТ			OPCENS	Brisbane
7									
8									
9									
10									
11									
12									
13									
14									
15									
16 17									
18									
19									
20									
20									

	HOSPITAL STATUS LOG											
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome				

Jnit V	LASN	Incident	Time	cidents/Issues (M.C.I.s, QAS vehicle accidents, case Activity/Description	Action/Outcome	Entored
nit	LASN	incident	Time	Activity/Description	Action/Outcome	Entered I
		· ·	are there any	Significant Patient Care/Clinical Issues (high acus	ity access?	
nit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered
+						
	Cardia	Arrost - Hou	v many out of	hospital cardiac arrests were attended and were	they transported with BOSC2	
Init	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered
W	ore there any a	ectivations of	First Pospon	der Groups/Honorary Station personnel and were	there any issues associated with this?	
Init	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered
				<u> </u>		
			<u> </u>			•
Init	LASN	Incident	Did QAS ass	sist/Was QAS Assisted by any other jurisdictions? Activity/Description	? i.e. NSW/PNG/NT etc. Action/Outcome	Entered
mit	LASN	incident	Time	Activity/Description	Action/Outcome	Entered
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	How many cases were upgraded or downgraded during the shift? LASN Incident Coded Altered To Reason for Alteration? Callback Conducted? Outcome											
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome						
LACIT	molache	Ocaca	Altered 10	Reason for Attendion.	Guilback Goliadotea :	- Cutoomic						

	Staffing Issues (Late Log Ons/ Late Shift Starts)											
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By			
									+			
									+			

	Paramedic Occupational Violence Incident											
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By			
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priorty One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)				
	Comments (Essential Additional Information)											

	Paramedic Occupational Violence Incident												
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By				
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priorty One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)					
					Comments (Essential Additional	Information)							

						PEER SUPPORT ACTIVATION	ONS			
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
16:30		_	MST	BrisOpCen		Both 1A CPR in progress - pt deceased. Calls received in succession within 10 minute window during EMD's last shift - EMD volunteered overwhelm with cases			MST PSO group	КС
16:33		_	MNT	BrisOpCen		1st party caller threatening to QPS removed phone from pt as they arrived on scene	Reported to MNT PSO group		MNT PSO group	КС

	WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)												
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By			

	REPORTABLE FATIGUE SCORES (>5)												
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By			

	COMPLAINTS												
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By					

				F	ALSE CALLS			
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

	Aeromedical Response Requests (Notification / Activation / Escalation Matrix)										
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?							
Incident	LASN	Coding	Time	Reason	Operational Impact		

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By

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QAS Bri	sbane OpCen Staff - Acute Sh	ift Allocations
SUPERVISORY TEAM	DAY SHIFT	NIGHT SHIFT
OCS - Room Manager	(0600-1400) (1400-1830)	
OCS - Additional Nightshift		
CDS - Brisbane Clinical		
CDS - Brisbane Tactical CDS - Virtual/Statewide		
Operations Co-ordinator		
POSITION	DAY SHIFT	NIGHT SHIFT
Northern	()	
Central 2 (Central Nightshift)		
Central 1	(0630-0710) (0750- 1830)	
South		
Bayside Meal Relief - Northside		
Meal Relief - Southside		
Night Shift Meal Relief		
POSITION	DAY SHIFT	NIGHT SHIFT
Acute Call Taking		
Acute Call Taking		
Acute Call Taking	(0030 0750)	
Acute Call Taking Acute Call Taking	(0630-0750)	
Acute Call Taking	1	
Acute Call Taking		
ABOVE CORE ROSTER	NAME & SHIFT TIME	NAME & SHIFT TIME
Acute Call Taking	(0630-1400)	
Acute Call Taking		
POSITION COMPANY SHIP	DAY SUPPORT 0700-1700hrs	AFTERNOON SUPPORT 1400-2400hrs
OCS - Day Support Shift Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking	,	
Acute Call Taking		
Acute Call Taking		
POSITION Acute Call Taking		AFTERNOON SUPPORT 1700-0300hrs
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
ABOVE CORE ROSTER	NAME & SHIFT TIME	NAME & SHIFT TIME
Acute Call Taking		
Acute Call Taking	AFF ALLOCATED TO ALT OPCEN CALL TAK	VINC OUTLIE
POSITION	NAME, TIMES & OPCEN	NAME, TIMES & OPCEN
Acute Call Taking	NAME, TIMES & OPCEN	NAME, TIMES & OFCEN
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking	CI INICAL LIVE DISPARA	
Dispatch Clinical Hub	CLINICAL HUB DISPATCH	
Dispatch Clinical Hub		
- Special Control (1907)	FLEXIBLE WORK ARRANGEMENT ST	TAFF
POSITION	NAME & SHIFT TIME	NAME & SHIFT TIME
Acute Call Taking	0830-1930	
Acute Call Taking	1100-2200	
Acute Call Taking		
Acute Call Taking		
Acute Call Taking Acute Call Taking		
	STAFF ALLOCATED TO SEQ PTS	
POSITION	NAME & SHIFT TIME	
PTS Call Taking		