



QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



BRISBANE

SHIFT: NIGHT

DATE: 23/04/21

OCS:	
OCS:	VACANT
CDS (Clinical):	
CDS (Tactical):	
CDS (State):	VACANT
OC:	
SENIOR OPS SUPER(S):	
OPS SUPER(S):	

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)

Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	18:25	ACUTE	BCP Print	For Information only		14195216		OPCENS	Brisbane
2	18:30	ACUTE	BCP Laptop Log On Successful	For Information only				OPCENS	Brisbane
3	19:00	ACUTE	21 pending PTS handoffs to acute due to insufficient resources across LASNS to manage workload.	Attempts made to obtain additional staffing for PTS night shifts to manage workload. Single officer at Springwood station allocated to PTS. 1 additional PTO shift filled - logging on at Logan West station. South Brisbane night shift logging on to double stretcher unit to assist with clearing backlog. MST SOS advised.				MNT MST	Brisbane
4	20:37	ACUTE	Pending workload: 4 pending code 1's (longest pending 27 mins), 20 pending code 2's (longest pending 7 hours and 11 mins), 2 pending Red2B/2C's (longest pending 1 hour 12 mins), 6 pending Pink3A/3B's (longest pending 2 hours 30 mins), 2 x RFDS cases, 6 Aqua/Teal/Mat's pending (longest pending 11 hours 40 mins).	For Information only				MNT MST	Brisbane
5	23:15	ACUTE	Pending workload: 4 pending code 1's (Aspley, Kallangur, Toowong, and Chelmer), 36 pending code 2's (longest pending 6 hours 52 mins), 3 Red Transfers, numerous pending Pink/Teal/Aqua/Mat.	For Information only				MNT MST	Brisbane

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)

Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
6	23:25	ACUTE	11 Code 1 cases pending - Kallangur x 2, Fortitude Valley, Morayfield, South Brisbane, Caboolture, Aspley, Toowong, Lawnton, Bongaree. Nil available resources to respond. Nil divertable resources. Multiple units ramped and hospital for several hours. Nil response to common calls.	For Information only				MST MNT	Brisbane
7	00:15	ACUTE	8 code 1 cases pending - Morayfield, Lawnton, Caboolture, Eight Mile Plains, Mount Gravatt East, Toowong, Dakabin, Mount Gravatt East. Nil available resources to respond. Nil divertable resources. Multiple units ramped and hospital for several hours. Nil response to common calls.	For Information only				MST MNT	Brisbane
8	01:30	ACUTE	5 code 1 cases pending - Greenslopes, Lawnton, Bellmere, Deception Bay, Kippa Ring. Nil available resources to respond. Nil divertable resources. Multiple units ramped and hospital for several hours. Nil response to common calls.	For Information only				MST MNT	Brisbane

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)

[illegible]

HOSPITAL STATUS LOG

[illegible]

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

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How many cases were upgraded or downgraded during the shift?

[illegible]

Staffing Issues (Late Log Ons/ Late Shift Starts)

[illegible]

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
Comments (Essential Additional Information)									

PEER SUPPORT ACTIVATIONS

[illegible]

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)

[illegible]

REPORTABLE FATIGUE SCORES (>5)	
1	2
3	4
5	6
7	8
9	10
11	12
13	14
15	16
17	18
19	20
21	22
23	24
25	26
27	28
29	30
31	32
33	34
35	36
37	38
39	40
41	42
43	44
45	46
47	48
49	50
51	52
53	54
55	56
57	58
59	60
61	62
63	64
65	66
67	68
69	70
71	72
73	74
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79	80
81	82
83	84
85	86
87	88
89	90
91	92
93	94
95	96
97	98
99	100

[illegible]

COMPLAINTS

[illegible]

FALSE CALLS

[illegible]

[illegible]

[illegible]

3rd Party Trip Information

[illegible]

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QAS Brisbane OpCen Staff - Acute Shift Allocations

SUPERVISORY TEAM	DAY SHIFT	NIGHT SHIFT
OCS - Room Manager		
OCS - Additional Nightshift		VACANT
CDS - Brisbane Clinical		
CDS - Brisbane Tactical		
CDS - Virtual/Statewide		VACANT
Operations Co-ordinator		
POSITION	DAY SHIFT	NIGHT SHIFT
Northern		
Central 2 (Central Nightshift)		
Central 1		
South		
Bayside		
Meal Relief - Northside		
Meal Relief - Southside		
Night Shift Meal Relief		
POSITION	DAY SHIFT	NIGHT SHIFT
Acute Call Taking		(1830-0430)
Acute Call Taking		VACANT
Acute Call Taking		VACANT
Acute Call Taking		VACANT
Acute Call Taking		VACANT
Acute Call Taking		VACANT
Acute Call Taking		VACANT
ABOVE CORE ROSTER	NAME & SHIFT TIME	NAME & SHIFT TIME
Acute Call Taking		(moved from RSQ 1830-2230)
Acute Call Taking		
POSITION	DAY SUPPORT 0700-1700hrs	AFTERNOON SUPPORT 1400-2400hrs
OCS - Day Support Shift		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
POSITION		AFTERNOON SUPPORT 1700-0300hrs
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
ABOVE CORE ROSTER	NAME & SHIFT TIME	NAME & SHIFT TIME
Acute Call Taking		
Acute Call Taking		
STAFF ALLOCATED TO ALT OPCEN CALL TAKING QUEUE		
POSITION	NAME, TIMES & OPCEN	NAME, TIMES & OPCEN
Acute Call Taking		Q6 Call Taker (1830 - 0200)
Acute Call Taking		Q6 Call Taker (1830 - 0200)
Acute Call Taking		Q1 Call Taker
Acute Call Taking		Q1 Call Taker
Acute Call Taking		
CLINICAL HUB DISPATCH		
Dispatch Clinical Hub		
Dispatch Clinical Hub		(CT 2100-0000)
FLEXIBLE WORK ARRANGEMENT STAFF		
POSITION	NAME & SHIFT TIME	NAME & SHIFT TIME
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
STAFF ALLOCATED TO SEQ PTS		
POSITION	NAME & SHIFT TIME	
PTS Call Taking		
PTS Call Taking		
PTS Call Taking		
PTS Call Taking		