## 010521 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



			SOUTHPORT						
SHIFT:	DAY			01/05/21					
ocs:		Та	nya Linnett						
OCS (PTS):									
CDS:			and						
SENIOR OPS SUPER(S):	GOL -	0600-1800 /	1400-0000 + On Call						
	MST -	0600-1800 /	1400-0000 + On Call						
	WTM -	t 0600-1800 /	140-0000 + On Call						

		Shift Re	port (Any issues/items of interest for	noting that do not fit into another cate	gory or req	uire furthe	r elabora	tion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	06:00		BCP Printer	Operational	ocs			OPCENS	SOC
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

	HOSPITAL STATUS LOG												
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome					

	Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?											
Unit	LASN Incident Time			Activity/Description	Action/Outcome	Entered By						

	Were there any Significant Patient Care/Clinical Issues (high acuity cases)?											
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By						
601583 606692 607312	GOL		09:49	, Pt in appears deceased in his appartment, caller unable to gain access. Door has been barricaded. Not seen since .	ACTION: ACP and CCP response. SOS aware and OS proceeding. QFES and QPS attached. OUTCOME: SIGNAL 4	CDS						

	Cardiac	Arrest - Hov	v many d	out of hospital cardiac arrests were attended and were the	ney transported with ROSC?	
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
508042	MST		12:57	, deceased. Dr unable to complete death certificate.	ACTION: ACP response. OUTCOME: Signal 4.	
601306 606482 606573	GOL		13:38	, fall, hit head on tiles.	ACTION: Initial ACP response. CCP back up requested. CSO proceeded.  UPDATE: CCP code 1, conscious VT.  UPDATE: Pt in arrest.  UPDATE: 3 x shock, pt now in conscious VT.  UPDATE: Conscoius alert male, reverted.  OUTCOME: Tx to with CCP on board.	CDS
	_					

	Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?											
Unit LASN Incident Time Activity/Description Action/Outcome Entered												

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.												
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By						

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				graded during the shift?	uring the shift?				
LASN	Incident	Coded	Altered To	How many cases were upgraded or down Reason for Alteration?	Callback Conducted?	Outcome			

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	How many cases were upgraded or downgraded during the shift?													
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome								

	Staffing Issues (Late Log Ons/ Late Shift Starts)											
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By			
									+			
									+			

					Paramedic Occupational Violen	ce Incident						
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By			
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent (If Appropriate)	t to OCM			
					Comments (Essential Additional	Information)						

	Paramedic Occupational Violence Incident													
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By					
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sen (If Appropriate)						
					Comments (Essential Additional	Information)								

						PEER SUPPORT ACTIVATION	NS			
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
18:59		taker),	GOL			l lumped from floor	Patient deceased. QPS required.	PS	sos	

	WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)													
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By				

	REPORTABLE FATIGUE SCORES (>5)													
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By				

				C	OMPLAINTS			
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

				F	ALSE CALLS			
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

					Ae	romedical Response Requests (Notificati					
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments

		We	re any PTS	cases required to be handed over to Acute and was there	any impact on Acute?
Incident	LASN	Coding	Time	Reason	Operational Impact

				3rd Party Trip Inf	ormation				
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By