240421 DAY SOUTHPORT OPCEN BRIEF



QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



			SOUTHPOR	RT
SHIFT:	DAY			24/04/2021
OCS: OCS (PTS):				
CDS:				
SENIOR OPS SUPER(S):	GOL -	0600-1800 /	1400-0000	
	MST -	0600-1800 /	1400-0000	
	WTM -	0600-1800 /	1400-0000	

		Shift Re	port (Any issues/items of interest for	noting that do not fit into another cate	gory or req	uire furthe	r elabora	tion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	06:00		BCP Printer	Operational	ocs			OPCENS	SOC
2	07:00		MST 3 crew and a LARU shortfall in the morning, 1 crew shortfall for the afternoon. GOL 1 crew and S/O officer and a LARU shortfall for the morning. 1 crew shortfall for the afternoon. WTM - 2 crews shortfall for the morning and 1 S/O shortfall for the afternoon.	Information Only	ocs			GOL, MST and WTM	
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				HOS	PITAL STATUS	S LOG		
Haspital	Status/	Date	Time	Date	Time	Time On	Initiated Dv	Action (Outcome
Hospital	Escalation Level	Initiated	Initiated	Changed	Changed	Status	Initiated By	Action/Outcome

601593 606312 606573 606692 R500 Were there any Significant Patient Care/Clinical Issues (high acuity cases)? Unit LASN Incident Time Activity/Description Action/Outcome Ent	Unit	LASN	Incident	Time	Al Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases Activity/Description	Action/Outcome	Entered By
Unit LASN Incident Time Activity/Description Action/Outcome Ent Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC? Unit LASN Incident Time Activity/Description Action/Outcome Ent 501345 501121 MST 4 09:32 -? Deceased Signal 4 O/A of QAS CDS)6312)6573)6692	GOL		14:41	- Rock climbing and has		
Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC? Unit LASN Incident Time Activity/Description Action/Outcome Ent 501345 501121 MST 4 09:32 -? Deceased Signal 4 O/A of QAS CDS			W	ere there	any Significant Patient Care/Clinical Issues (high acuity of	cases)?	
Unit LASN Incident Time Activity/Description Action/Outcome Ent 01345 01121 MST 4 09:32 - ? Deceased Signal 4 O/A of QAS CDS	Jnit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
Unit LASN Incident Time Activity/Description Action/Outcome Ent 01345 01121 MST 4 09:32 - ? Deceased Signal 4 O/A of QAS CDS							
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- ? Deceased Signal 4 O/A of QAS CDS	Jnit					·	Entered By
Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?		MST	4	09:32	- ? Deceased	Signal 4 O/A of QAS	CDS
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Unit LASN Incident Time Activity/Description Action/Outcome Ent	Wei	re there any a	activations of	First Re	ponder Groups/Honorary Station personnel and were ther	re any issues associated with this?	

	Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.										
	Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By				
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				How many cases were upgraded or down Reason for Alteration?	graded during the shift?	
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome
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	How many cases were upgraded or downgraded during the shift?											
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome						

			St	affing Issues	(Late Log Ons/	Late Shift Sta	arts)		
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
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Notifications OS, SOS, PSDU, OCM	Entered By
Dot Point Summary Sent (If Appropriate)	
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	OS, SOS, PSDU, OCM Dot Point Summary Sent

	Paramedic Occupational Violence Incident										
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By		
QPS Notified (YES/NO)	lotified Attending Supervisor Priority One Caution Note Furtner Caution Note Actions Call Back Actions Taken OCS Emailed CAD Report and Audio Files to OCM								t to OCM		
					Comments (Essential Additional	Information)					

	PEER SUPPORT ACTIVATIONS									
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

				WOR	KPLACE HEALTH & S	SAFETY (Not Relating to Para	medic Occupational Violence	e(
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
10:15			MST	JIM	31978 9463	Crew on scene at 06:55 and transported to arriving	MST SOS advised. Officer break from duty until 20:15 for a 19:00 start at		MST SOS	ocs

					RE	PORTABLE FATIGUE SCOR	ES (>5)			
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome Follow-Up Action required		Reported To	Entered By
06:30	0700-1700		WTM	TOG	20000 5185		WTM SOS advised and spoke to both officers. Both officer stood down until completed a 10 hour break from duty.	WTM to follow up.	WTM SOS	ocs
00:01	1700-0700		WTM	TOG	20000 5185	Both 2	WTM SOS advised.	WTM to follow up.	WTM SOS	ocs

Dr not happy that his pt was in the recovery position and that the EMD advised for the pt to be rolled on her back and that CPR instructions was given on a pt that had a pulse. Also the pt weighs 140Kg and now has neck and back pain from being rolled on to their back. The patient called advising that she felt the crew to be insensitive and were trying to rush her to the ambulance which was parked across the road.		COMPLAINTS								
was in the recovery position and that the EMD advised for the pt to be rolled on her back and that CPR instructions was given on a pt that had a pulse. Also the pt weighs 140Kg and now has neck and back pain from being rolled on to their back. The patient called advising that she felt the crew to be insensitive and were trying to rush her to the ambulance which was parked across the road.	Time	LASN			Description	Action Taken/Reported To		Summary	Entered By	
called advising that she felt the crew to be insensitive and were trying to rush her to the ambulance which was parked across the road.	12:45	OPCENS			was in the recovery position and that the EMD advised for the pt to be rolled on her back and that CPR instructions was given on a pt that had a pulse. Also the pt weighs 140Kg and now has neck and back pain from being rolled on to	Complaint form completed and	-		ocs	
several times she was unable to walk and felt sick and faint and in the end led down on the ground. She advised of the crew said, 'Come on we don't have al night we have other pt's to see'	13:30	GOL			called advising that she felt the crew to be insensitive and were trying to rush her to the ambulance which was parked across the road. She told the crew several times she was unable to walk and felt sick and faint and in the end led down on the ground. She advised of the crew said, 'Come on we don't have al night we have		GOL to follow up.		ocs	
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	FALSE CALLS									
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By		

	Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments	
14:50		17D06A	1C	PRIMARY	Yes	- Rock climbing and has fallen and been caught by rope but has hit head -		CDS CW	SOS NS			
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	Were any PTS cases required to be handed over to Acute and was there any impact on Acute?										
Incident	LASN	Coding	Time	Reason	Operational Impact						

				3rd Party Trip Info	ormation				-
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By