## 230421 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



			SOUTHPORT
SHIFT:	DAY		23/04/21
OCS: OCS (PTS): CDS:		and	
SENIOR OPS SUPER(S):	GOL - MST - WTM -	0600-1800 / 0600-1600 / 0600-1800 + On Call /	1400-0000 + On Call 1400-0000 + On Call 1400-0000

		Shift Re	port (Any issues/items of interest for	noting that do not fit into another cate	gory or req	uire furthe	r elabora	tion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	06:00		BCP Printer	Operational	ocs			OPCENS	SOC
2	12:30		OIC /CSO log ons <b>WTM</b> - OIC's all logged on, CSO at QASEC today. <b>MST</b> - SOS called and enquired,All looged on. <b>GOL</b> - SOS advised of OIC;s and CSO's not logged on, SOS advised all that can log on are logged on after followup rostered 6 x OIC's 1 is logged on, 2 x CSO's 1 logged on.						
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

	HOSPITAL STATUS LOG										
Haspital	Status/	Date	Time	Date	Time	Time On	Initiated Dv	Action (Outcome			
Hospital	Escalation Level	Initiated	Initiated	Changed	Changed	Status	Initiated By	Action/Outcome			

	Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?												
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By							
601602	WTM		10:58	DETAILS VIA ICEMS FROM QFES.  - Housefire, nil other relevant information available.	ACTION: ACP response. OUTCOME: Nil pts, Standby for QFES only.	CDS							

	Were there any Significant Patient Care/Clinical Issues (high acuity cases)?											
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By						
601306 601516 688111 688222 606573	GOL		15:47	has been washed up at beach	ACTION: ACP and CCP response. SOS advised. OIC proceeding. UPDATE: Pt state  C&B, talking to paramedics. OUTCOME: Tx to code 2, all other resources stood down.	CDS						

	Cardiac	Arrest - Hov	v many c	out of hospital cardiac arrests were attended and were th	ney transported with ROSC?	
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601588	GOL		08:23	DETAILS VIA ICEMS FROM QPS.  , pt passed away in the night, nil CPR on scene, states obvious death.	ACTION: ACP response OUTCOME: Signal 4 on arrival.	CDS
601555 605844	GOL	1	10:12	, deceased. Obvious death.	ACTION: ACP response OUTCOME: Signal 4 on arrival. UPDATE: Believed to be suspicious circumstances, QPS required. OS attached.	CDS
601613	WTM		10:54	DETAILS VIA ICEMS FROM QPS. , passed away,	ACTION: ACP response. OUTCOME: Signal 4.	CDS

608569	GOL	12:39	, found deceased, obvious death.	ACTION: ACP response. OUTCOME: Signal 4.	CDS
601523 606482	GOL	13:56	, Lung Ca, stating cant breath, 3rd party caller.	ACTION: ACP and CCP response. UPDATE: CPR in progress. OUTCOME: Signal 4.	CDS

\	Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?											
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By						

	Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.											
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By						

## Back To Main Page

				How many cases were upgraded or down Reason for Alteration?	graded during the shift?	
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome
	<u> </u>					

## Back To Main Page

	How many cases were upgraded or downgraded during the shift?												
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome							

	Staffing Issues (Late Log Ons/ Late Shift Starts)												
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By				
									<b>+</b>				
									-				
									1				

					Paramedic Occupational Violen	ce Incident						
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By			
		7										
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent (If Appropriate)	t to OCM			
					(5 (1) 1) 1							
					Comments (Essential Additional	Information)						

			_		Paramedic Occupational Violen	ce Incident						
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By			
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sen (If Appropriate)				
					Comments (Essential Additional	Information)						

	PEER SUPPORT ACTIVATIONS												
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By			

	WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)													
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By				
10:10	3		WTM	IPS CCP	20057		Pt tx tc met HARU on the way		SOS aware	ocs				
10:51			WTM	SPF	34671, 35102		Pt tx to met HARU on the way		SOS aware	ocs				

	REPORTABLE FATIGUE SCORES (>5)													
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By				

	COMPLAINTS													
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By						

				F.	ALSE CALLS			
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

					Aeı	romedical Response Requests (Notificati	on / Activation / Escalation Ma	trix)			
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments

		We	re any PTS	cases required to be handed over to Acute and was there	any impact on Acute?
Incident	LASN	Coding	Time	Reason	Operational Impact

				3rd Party Trip Inf	ormation				
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2104231	GOL		Nerang Connection Road cnr Ann st	QAS Sou	Broken unit return Officer	13CABS			ocs