## 240421 NIGHT BRISBANE OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



		E	BRISBANI	Ξ
SHIFT:	NIGHT		DATE:	24/04/2021
ocs:				
ocs:		vacant from	om 0300	
CDS (Clinical):		Vacant. Callbacks	-	
CDS (Tactical):		Vacant		
CDS (State):		Vacant		
OC:				
SENIOR OPS SUPER(S):		MST / MNT	E	A
OPS SUPER(S):		MST / MN	T	

		Shift Re	port (Any issues/items of interest fo	r noting that do not fit into another cate		uire further	elaborat	ion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	18:37	ACUTE	BCP Print	For Information only		14199060		OPCENS	Brisbane
2	18:37	ACUTE	BCP Laptop Log On Successful	For Information only - carried out by A Falconer				OPCENS	Brisbane
3	18:37	ACUTE	65 cases in pending queue at start of the night shift	For Information only				OPCENS	Brisbane
4	19:00	ACUTE	Crews down on road - Bribie Island, Caboolture, Roma St, Kenmore, Mt Gravatt, Nathan, Cleveland and single officer at Capalaba	For information only	_			MNT/MST	
5	22:40	ACUTE	Pending workload: Code 1 - 5 Code 2 - 35 Code 3 - 3 Code 4 - 11	For information only	_			MNT/MST	Brisbane
6	22:00	ACUTE	OCS has CDS phone	for information only					
7	23:00	ACUTE	Welfare check - crew have gained access and nil persons at residence - QPS and QFES on scene	SOS aware - OC to organise for res to be made secure			9E+06	MST	
8	00:45	ACUTE	Pending workload: Code 1 - 4 Code 2 - 36 Code 3 - 4 Code 4 - 11	For information only	_			MNT/MST	Brisbane
9	02:35	ACUTE	Pending workload: Code 1 - 4 Code 2 - 27 Code 3 - 6 Code 4 - 12	For information only				MNT/MST	Brisbane
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11								-	
12									
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15									
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	Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)											
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen			
16												
17												
18												
19												
20						·						

				HOSPI	TAL STATUS	LOG		
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Init	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered I
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					_	
				ignificant Patient Care/Clinical Issues (high acu		
nit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered
	Cardia	c Arrest – Hov	v many out of h	ospital cardiac arrests were attended and were	they transported with ROSC?	
Init	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered
					_	
W Init	ere there any a	Incident	First Responde Time	er Groups/Honorary Station personnel and were Activity/Description	there any issues associated with this?  Action/Outcome	Entered
IIIL	LASN	Incluent	Tille	Activity/Description	Action/Outcome	Entereu
			Did OAS assis	st/Was QAS Assisted by any other jurisdictions	2 i a NSW/PNG/NT ata	
Init	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered

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				How many cases were upgraded or down Reason for Alteration?	graded during the shift?	
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome
LAON	moraciic	Joaca	Altered 10	Reason for Attendion.	Canback Conducted:	Cutomic
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	Staffing Issues (Late Log Ons/ Late Shift Starts)										
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By		
									<b>\</b>		
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	Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By	
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priorty One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)		
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					Comments (Essential Additional	Information)				

	Paramedic Occupational Violence Incident  Notifications										
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	OS, SOS, PSDU, OCM	Entered By		
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priorty One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)			
					Comments (Essential Additional	Information)					
1											

	PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By	
20:00		as per case	OPCENS		as per case	witnessed arrest	PSO email sent				

	WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)											
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By		

	REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By	
			·								

	COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By	

	FALSE CALLS							
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By
								·

	Aeromedical Response Requests (Notification / Activation / Escalation Matrix)										
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments
						_					

	Were any PTS cases required to be handed over to Acute and was there any impact on Acute?								
Incident LASN Coding Time				Operational Impact					

				3rd Party Trip Info	ormation				
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By

OCS - Day Support Shift Acute Call Taking		Back To Main Page	
OCS - Rotino Namager OCS - Additional Nightshift OSS - Brisbane Clinical COS - Virtual/Statewide Operations Co-ordinator Operations Co-ordinator POSITION Northern Ochteral 2 (Cestral Nightshift) Central 1 South Bayside Meal Relief - Northside Meal Relief - Southside Meal Relief - Mea	QAS Bri		hift Allocations
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