230421 NIGHT BRISBANE OPCEN BRIEF.xlsm



QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



		BRISBANE						
SHIFT:	NIGHT	DAT	E: _	23/04/21				
ocs:								
ocs:		VACANT						
CDS (Clinical):								
CDS (Tactical):								
CDS (State):		VACANT						
oc:								
SENIOR OPS SUPER(S):								
OPS SUPER(S):								

		Shift Re	port (Any issues/items of interest fo	r noting that do not fit into another cate	egory or req	uire further	elaborat	ion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	18:25	ACUTE	BCP Print	For Information only		14195216		OPCENS	Brisbane
2	18:30	ACUTE	BCP Laptop Log On Successful	For Information only				OPCENS	Brisbane
3	19:00	ACUTE	21 pending PTS handoffs to acute due to insufficient resources across LASNS to manage workload.	Attempts made to obtain additional staffing for PTS night shifts to manage workload. Single officer at Springwood station allocated to PTS. 1 additional PTO shift filled - logging on at Logan West station. South Brisbane night shift logging on to double stretcher unit to assist with clearing backlog. MST SOS advised.	_			MNT MST	Brisbane
4	20:37	ACUTE	Pending workload: 4 pending code 1's (longest pending 27 mins), 20 pending code 2's (longest pending 7 hours and 11 mins), 2 pending Red2B/2C's (longest pending 1 hour 12 mins), 6 pending Pink3A/3B's (longest pending 2 hours 30 mins), 2 x RFDS cases, 6 Aqua/Teal/Mat's pending (longest pending 11 hours 40 mins).	For Information only	_			MNT MST	Brisbane
5	23:15	ACUTE	Pending workload: 4 pending code 1's (Aspley, Kallangur, Toowong, and Chelmer), 36 pending code 2's (longest pending 6 hours 52 mins), 3 Red Transfers, numerous pending Pink/Teal/Aqua/Mat.	For Information only	_			MNT MST	Brisbane

		Shift Re	eport (Any issues/items of interest fo	r noting that do not fit into another cate	egory or req	uire further	elaborat	ion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
6	23:25	ACUTE	11 Code 1 cases pending - Kallangur x 2, Fortitude Valley, Morayfield, South Brisbane, Caboolture, Aspley, Toowong, Lawnton, Bongaree. Nil available resources to respond. Nil divertable resources. Multiple units ramped and hospital for several hours. Nil response to common calls.	For Information only	_			MST MNT	Brisbane
7	00:15	ACUTE	8 code 1 cases pending - Morayfield, Lawnton, Caboolture, Eight Mile Plains, Mount Gravatt East, Toowong, Dakabin, Mount Gravatt East. Nil available resources to respond. Nil divertable resources. Multiple units ramped and hospital for several hours. Nil response to common calls.	For Information only	_			MST MNT	Brisbane
8	01:30	ACUTE	5 code 1 cases pending - Greenslopes, Lawnton, Bellmere, Deception Bay, Kippa Ring. Nil available resources to respond. Nil divertable resources. Multiple units ramped and hospital for several hours. Nil response to common calls.	For Information only				MST MNT	Brisbane

		Shift Re	port (Any issues/items of interest fo	r noting that do not fit into another cate		uire further	elaborat	ion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
9	02:10	ACUTE	9 code 1 cases pending - Kippa Ring, Bellmere, Deception Bay, Sunnybank Hills, Everton Park, Murrumba Downs, Brisbane City, Carina Heights. Additional 57 pending code 2 cases and 7 additional discharges/transfers. Nil divertable resources. Multiple units ramped and hospital for several hours. Nil response to common calls.	For Information only				MST MNT	Brisbane
10	02:30	ACUTE	State OpCen SOS contacted by phone to advise Brisbane OpCen struggling with current demand and are overwhelmed by extreme workload. Multiple pending code 1 cases in excess of 1 to 2 hours, nearly 60 code 2 cases pending, CDS's unable to keep up with call backs and clinical review of pending workload, and PAH likely imminent code yellow declaration due to internal capacity problems.	For notification and escalation.				OPCENS	Brisbane
11	04:00	ACUTE	4 pending code 1 cases (Gaythorne, Darra, Carina, Sherwood). Nil available resources to respond. Nil divertable resources. Multiple units ramped and hospital for several hours. Nil response to common calls.	For Information only				OPCENS	Brisbane
12									
13 14									
15									
16									
17									

	Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)										
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen		
18											
19											
20											

	HOSPITAL STATUS LOG										
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome			

Jnit V	LASN	Incident	Time	cidents/Issues (M.C.I.s, QAS vehicle accidents, case Activity/Description	Action/Outcome	Entored
nit	LASN	incident	Time	Activity/Description	Action/Outcome	Entered I
		· ·	are there any	Significant Patient Care/Clinical Issues (high acus	ity access?	
nit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered
+						
	Cardia	Arrost - Hou	v many out of	hospital cardiac arrests were attended and were	they transported with BOSC2	
Init	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered
W	ore there any a	ectivations of	First Pospon	der Groups/Honorary Station personnel and were	there any issues associated with this?	
Init	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered
				<u> </u>		
			<u> </u>			•
Init	LASN	Incident	Did QAS ass	sist/Was QAS Assisted by any other jurisdictions? Activity/Description	? i.e. NSW/PNG/NT etc. Action/Outcome	Entered
mit	LASN	incident	Time	Activity/Description	Action/Outcome	Entered
I		1	l l			

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				How many cases were upgraded or down	many cases were upgraded or downgraded during the shift? Reason for Alteration? Callback Conducted? Outcome					
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome				
LACIT	molache	Ocaca	Altered 10	Reason for Attendion.	Guilback Goliadotea :	- Cutoomic				

			St	affing Issues	(Late Log Ons/	Late Shift Sta	arts)		
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
									+
									+

	Paramedic Occupational Violence Incident											
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By			
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priorty One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)				
					Comments (Essential Additional	Information)						

			Paramedic Occupational Violence Incident										
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By				
QPS Notified (YES/NO)	ied Notified Attending Supervisor Priorty One Accuracy				Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sen (If Appropriate)					
					Comments (Essential Additional	Information)							

						PEER SUPPORT ACTIVATION	ONS			
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
03:50	_	=	MNT	Brisbane		the patient passed away.	MN Peer Support advised.	To be contacted by MN PSO.	MN Peer Support	_

	WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)									
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

	REPORTABLE FATIGUE SCORES (>5)									
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

	COMPLAINTS									
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By		

	FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By	

	Aeromedical Response Requests (Notification / Activation / Escalation Matrix)										
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments

	Were any PTS cases required to be handed over to Acute and was there any impact on Acute?										
Incident	LASN	Coding	Time	Reason	Operational Impact						

				3rd Party Trip Inf	ormation				
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By

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QAS Br	isbane OpCen Staff - Acute S	hift Allocations
SUPERVISORY TEAM	DAY SHIFT	NIGHT SHIFT
OCS - Room Manager		
OCS - Additional Nightshift		VACANT
CDS - Brisbane Clinical CDS - Brisbane Tactical		
CDS - Virtual/Statewide		VACANT
Operations Co-ordinator		77.65.117
POSITION	DAY SHIFT	NIGHT SHIFT
Northern		
Central 2 (Central Nightshift)		
Central 1 South		
Bayside		
Meal Relief - Northside		
Meal Relief - Southside		
Night Shift Meal Relief		
POSITION	DAY SHIFT	NIGHT SHIFT
Acute Call Taking Acute Call Taking		(1830-0430) VACANT
Acute Call Taking Acute Call Taking		VACANT
Acute Call Taking		VACANT
Acute Call Taking		VACANT
Acute Call Taking		VACANT
Acute Call Taking		VACANT
ABOVE CORE ROSTER	NAME & SHIFT TIME	NAME & SHIFT TIME
Acute Call Taking Acute Call Taking		(moved from RSQ 1830-2230)
POSITION	DAY SUPPORT 0700-1700hrs	AFTERNOON SUPPORT 1400-2400hrs
OCS - Day Support Shift	DAI 3011 ORI 0700 1700III3	ALTERNISON SOLI SIXI 1400 24001113
Acute Call Taking		
Acute Call Taking Acute Call Taking		
POSITION		AFTERNOON SUPPORT 1700-0300hrs
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking	NAME O CHIEF THAT	ALABAS O CLUST TIME
ABOVE CORE ROSTER Acute Call Taking	NAME & SHIFT TIME	NAME & SHIFT TIME
Acute Call Taking		
	AFF ALLOCATED TO ALT OPCEN CALL TA	KING QUEUE
POSITION	NAME, TIMES & OPCEN	NAME, TIMES & OPCEN
Acute Call Taking		Q6 Call Taker (1830 - 0200)
Acute Call Taking		Q6 Call Taker (1830 - 0200)
Acute Call Taking		Q1 Call Taker
Acute Call Taking Acute Call Taking		Q1 Call Taker
react can raking	CLINICAL HUB DISPATCH	
Dispatch Clinical Hub		
Dispatch Clinical Hub		(CT 2100-0000)
	FLEXIBLE WORK ARRANGEMENT S	STAFF
POSITION	NAME & SHIFT TIME	NAME & SHIFT TIME
Acute Call Taking		
Acute Call Taking Acute Call Taking		
Acute Call Taking Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
	STAFF ALLOCATED TO SEQ PT	S
POSITION	NAME & SHIFT TIME	
PTS Call Taking		
PTS Call Taking		
PTS Call Taking PTS Call Taking		