020521 DAY BRISBANE OPCEN BRIEF



QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



		BRISBANE
SHIFT:	DAY	DATE : 02/05/2021
ocs:		
ocs:		
CDS (Clinical):		
CDS (Tactical):		
CDS (State):		
OC:		
SENIOR OPS SUPER(S):		MST / MNT
OPS SUPER(S):		MST / MNT

		Shift Re	port (Any issues/items of interest fo	r noting that do not fit into another cate	egory or req	uire further	elaborat	ion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	06:22	ACUTE	BCP Print	For Information only		14230788		OPCENS	Brisbane
2	06:23	ACUTE	BCP Laptop Log On Successful	For Information only				OPCENS	Brisbane
3	09:30	ACUTE	Cairns OpCen BCP Radio Link Test Successful	For Information only				OPCENS	Brisbane
4	09:30	ACUTE	Rockhampton OpCen BCP Radio Link Test Successful	For Information only				OPCENS	Brisbane
5	09:30	ACUTE	Townsville OpCen BCP Radio Link Test Successful	For Information only				OPCENS	Brisbane
6	06:30	ACUTE	QA EMD assisting with call taking	Moved EMD from OpCen QA duties to call taking due to staff shortage				OPCENS	Brisbane
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				HOSPI	TAL STATUS	LOG		
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?										
LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By					

	Were there any Significant Patient Care/Clinical Issues (high acuity cases)?											
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By						

	Cardiac	Arrest – How	v many o	out of hospital cardiac arrests were attended and were the	ney transported with ROSC?	
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
501232 501223 506095	MN		07:35	- CPR in progress	resuscitation attempted - signal 4	
501353	MN		09:27	NH patient.	Signal 4	
501247 506083	MN		12:24	- CPR in progress.	Resus attempted. Signal 4	
501371 501382 507413	MN		14:37	fall - ? Cardiac arrest.	Resus attempted. ROSC achieved - code 1 tx to CAH.	
501326 506047 601458	MS		15:11	fall fractured legs	SR - Pt ALCO pre-arrest. Agonal resps, CPR commenced. Resus attempted - Signal 4.	
						-

1	Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?											
Unit	LASN Incident Time Activity/Description Action/Outcome											

	Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.											
Unit	LASN	Incident Time Activity/Description Action/Outcome										

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				How many cases were upgraded or down	graded during the shift?	
LASN	Incident	Coded	Altered To	How many cases were upgraded or down Reason for Alteration?	Callback Conducted?	Outcome
LACIN	molache	Ocaca	Altered 10	Reason for Attendion.	Guilback Goliaactea :	- Cutoonio

			St	affing Issues	(Late Log Ons/	Late Shift Sta	arts)		
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
									+
									+

	Paramedic Occupational Violence Incident												
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM Entered					
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priorty One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)					
					Comments (Essential Additional	Information)							

	Paramedic Occupational Violence Incident												
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM Entered					
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priorty One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)					
					Comments (Essential Additional	Information)							

						PEER SUPPORT ACTIVATIO	NS			
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
		_								
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	WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)									
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

	REPORTABLE FATIGUE SCORES (>5)									
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

	COMPLAINTS									
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By		

				F	ALSE CALLS			
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

	Aeromedical Response Requests (Notification / Activation / Escalation Matrix)										
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments

	Were any PTS cases required to be handed over to Acute and was there any impact on Acute?									
Incident	LASN	Coding	Time	Reason	Operational Impact					

				3rd Party Trip Inf	ormation				
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By

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QAS Brisk	oane OpCen Staff - Acute Sh	ift Allocations
SUPERVISORY TEAM	DAY SHIFT	NIGHT SHIFT
OCS - Room Manager		
OCS - Additional Nightshift		
CDS - Brisbane Clinical		
CDS - Brisbane Tactical		
CDS - Virtual/Statewide Operations Co-ordinator		
POSITION		NIGHT SHIFT
Northern		Mon Sin i
Central 2 (Central Nightshift)		
Central 1		
South		
Bayside		
Meal Relief - Northside		
Meal Relief - Southside		
Night Shift Meal Relief POSITION		NIGHT SHIFT
Acute Call Taking		NIGHT SHIFT
Acute Call Taking Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking)	
Acute Call Taking		
Acute Call Taking		
ABOVE CORE ROSTER		NAME & SHIFT TIME
Acute Call Taking		
Acute Call Taking		A STERNIC ON SURDORT 4 400 G 400
POSITION OCC. Part Surprised Shift		AFTERNOON SUPPORT 1400-2400hrs
OCS - Day Support Shift Acute Call Taking		1
Acute Call Taking Acute Call Taking		
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Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
POSITION		AFTERNOON SUPPORT 1700-0300hrs
Acute Call Taking		
Acute Call Taking		
Acute Call Taking		
Acute Call Taking ABOVE CORE ROSTER	NAME & SHIFT TIME	NAME & SHIFT TIME
ABOVE CORE ROSTER	NAME & SITT TIME	NAME & SITT FIME
Acute Call Taking		
Acute Call Taking Acute Call Taking		
	STAFF ALLOCATED TO SEQ PTS	
POSITION	NAME & SHIFT TIME	
POSITION PTS Call Taking	NAME & SHIFT TIME	
	NAME & SHIFT TIME	
PTS Call Taking	NAME & SHIFT TIME	