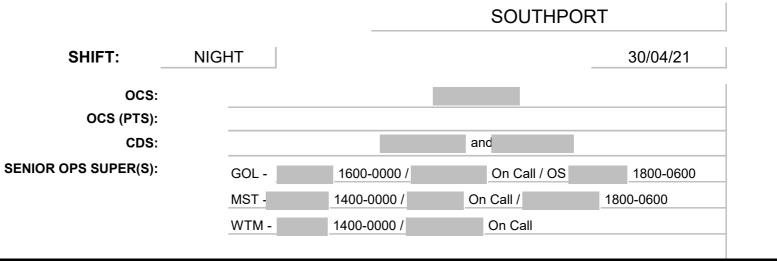
300421 NIGHT SOUTHPORT OPCEN BRIEF



QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2





		Shift Re	port (Any issues/items of interest for	noting that do not fit into another cate	gory or req	uire furthe	r elabora	tion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1			BCP Printer	Operational	ocs			OPCENS	SOC
2	19:00		WTM Workload Snapshot Active: 1 x Code 1A, 6 x Code 1B, 9 x Code 1C, 6 x Code 2A, 1 x Code 2B, 1 x Code 3A, 1 x Code 4A Pending: 1 x Code 1C: Pending 2min, 6 x Code 2A: longest pending 1hr 48min, 1 x MATA3: pending 1hr 33min, 1 x RED2A: pending 8min, 1 x Code2B pending 3hrs 35min, 1 x RED2B: pending 2hrs 25min, 1 x GREY4B: pending 4hrs 52min	Afternoon Crews at Ipswich Hospital facilitating Hot Tags of Day Crews	ocs			WTM	ALL
3	19:36		MST Workload Snapshot Active: 3 x Code 1B, 11 x Code 1C, 5 x Code 2A, 3 x Code 2B, 2 x Code 2C Pending: 2 x Code1C: longest pending 4min, 1 x MATA3: pending 10min, 1 x 2C: pending 11min		ocs			MST	ALL
4	19:41		GOL Workload Snapshot Active: 2 x Code 1A, 5 x Code 1B, 7 x Code 1C, 10 x Code 2A, 2 x Code 2B Pending: 1 x Code 2A: pending 34min	Single officer and student facilitating Hot Tags at Gold Coast Uni Hospital	ocs			GOL	ALL
5									

		Shift Re	port (Any issues/items of interest for	noting that do not fit into another cate		uire furthe	r elabora	tion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
6	23:40		WTM Workload Snapshot Active: 1 x Code 1B, 6 x Code 1C, 5 x Code 2A Pending: 7 x Code 2A: longest pending 2hr 58min, 3 x RED2A: longest pending 4hr 13min, 1 x RED2B: pending 2hr 3min, 1 x RED2C: pending 3hr 49min, 1 x Code 2C: pending 1hr 16min, 1 x TEAL4B: pending 24min		ocs			WTM	ALL
7	23:47		MST Workload Snapshot Active: 7 x Code 1B, 8 x Code 1C, 1 x TEAL4B Pending: 1 x Code 1B: pending 18min, 3 x Code 1C: longest pending 33min, 1 x Code 2A: pending 4hr 19min, 1 x RED2B: pending 34min, 2 x Code 2B: longest pending 3hr 7min, 1 x Code 2C: pending 38min, 1 x PINK3B: pending 7hr 4min, 1 x AQUA4B: pending 5hrs 16min, 2 x TEAL4B: longest pending 7hr 10min		ocs			MST	ALL
8	23:52		GOL Workload Snapshot Active: 3 x Code 1B, 5 x Code 1C, 3 x Code 2A, 1 x Code 2B Pending: 4 x Code 2A: longest pending 1hr 43min, 1 x MATA3: pending 27min, 1 x Code 2C: pending 1hr 3min, 1 x AQUA4B: pending 2hr 50min		ocs			GOL	ALL

	Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)												
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen				
9													
10													
11													
12													
13													
14													
15													
16													

				HOS	PITAL STATUS	S LOG		
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

	Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?											
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By						
601467	MST		22:09	- LARGE Fire in workplace mulitple Fire units attending	ACTION: ALPHA crew SR: small fire in workplace QFES in BA OUTCOME: Nil TX	CDS						

	Were there any Significant Patient Care/Clinical Issues (high acuity cases)?										
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By					
688111 688222 606573 601537 606692 607312	GOL		18:59	fall from high level	ACTION: 2 x BRT officers single BRAVO CCP HARU OS SR: deceased PT OUTCOME: Nil TX signal 4	CDS-					

	Cardiac	Arrest – Hov	v many c	out of hospital cardiac arrests were attended and were th	ney transported with ROSC?	
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
606515 601588 606573	GOL		20:29	Not Breathing CPR in progress	ACTION: BRAVO crew CCP HARU SR: Confirmed cardiac Arrest CPR continued OUTCOME: signal 4 nil TX	CDS-
601447 506337	MST		02:37	PT unwitness fall lying on floor with head and back pain.	ACTION: BRAVO crew CCP SR: Confirmed cardiac Arrest CPR continued OUTCOME: SIGNAL 4 Nil TX	CDS

1	Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?									
Unit	Unit LASN Incident Time Activity/Description Action/Outcome Entered By									

	Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.											
Unit	Unit LASN Incident Time Activity/Description Action/Outcome Er											

Back To Main Page

	How many cases were upgraded or downgraded during the shift? LASN Incident Coded Altered To Reason for Alteration? Callback Conducted? Outcome										
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome					

Back To Main Page

				How many cases were upgraded or down		
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

			St	affing Issues	(Late Log Ons/	Late Shift Sta	arts)		
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
		POD	MST	19:00	20:30	01:30		Overstines DOD eduined be would be lete	ocs

					Paramedic Occupational Violen	ce Incident						
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By			
	21:40	_	GOL	MER		Physical Violence	Officers advised QPS to be attached to case to meet Crew at GC Robina Hospital. Officer advised patient had spat in his face.	OCS notified SOS g. OS will take up with crew at GC Robina Hospital for dot point.	ocs			
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent (If Appropriate)	to OCM			
YES	21:42		PEER SUPPORT	NON-EXISTENT								
	Comments (Essential Additional Information)											
Officer g	Officer getting bloods taken at Pindara Private Hospital											

3
OCM Entered B
th crew at OCS
mary Sent to OCM propriate)
ıma

	PEER SUPPORT ACTIVATIONS												
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By			
22:30		(Uni)	GOL	MER		Officers advised ODS to be	QPS attached and followed-up with crew at GC Robina Hospital for charges against patient. OS following-up with crew at GC Robina Hospital for dot point.	PSO to follow up as required	sos	ocs			
00:04		ADF)	MST	JIM BEE JIM		3rd party caller advising QPS on scene with QAS at time of incident and sent ICEMS to QAS advising that QAS officer was assaulted. Officer confirmed with OCS he was hit in the arm by pt	OS following up with crew at Logan Hospital.	PSO to follow up as required	sos	ocs			
02:37		(ADF)	MST	JIM BEE JIM POD		PT unwitness fall lying on floor with head and back pain.	ACTION: BRAVO crew CCP SR: Confirmed cardiac Arrest CPR continued OUTCOME: SIGNAL 4 Nil TX	PSO to follow up as required	Advised by SOS	ocs			

				WOR	KPLACE HEALTH & S	SAFETY (Not Relating to Para	medic Occupational Violence			
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
17:55			WTM	SPF		post fall from bed, head injury and possible hand fracture. Tx	Officer was 0700-1900 shift. Crew logged off at 2025. Officer is rostered 0600 start 01/05 thus incurring BFD until 0625			ocs
16:28			GOL	RUN	-	Tx Delays offloading	Officer was 1000-2000 shift. Officer c is rostered 0600 start 01/05. Dispatcher advised officer BFD until 0635			ocs
00:21			GOL	MER		pain, mild fever and side affects from COVID	Officer was 1300-2300. Assisted with pending cases after End of Shift time, terminated shift 0320. Not on shift 01/05		_	ocs
									<u>-</u>	

						ĺ
-	•		•			

	REPORTABLE FATIGUE SCORES (>5)												
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By			

	COMPLAINTS												
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By					

				F	ALSE CALLS			
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

	Aeromedical Response Requests (Notification / Activation / Escalation Matrix)												
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments		

		We	re any PTS	cases required to be handed over to Acute and was there	any impact on Acute?
Incident	LASN	Coding	Time	Reason	Operational Impact

				3rd Party Trip Inf	ormation				
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By