240421 DAY BRISBANE OPCEN BRIEF



QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



		 BRISBANE						
SHIFT:	DAY		DATE:	24/04/2021				
ocs:								
ocs:								
CDS (Clinical):								
CDS (Tactical):								
CDS (State):								
OC:								
SENIOR OPS SUPER(S):								
OPS SUPER(S):								

		Shift Re	eport (Any issues/items of interest fo	r noting that do not fit into another cate	_	uire further	· elaborat	ion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	07:00	ACUTE	BCP Print	For Information only		14197324		OPCENS	Brisbane
2	07:00	ACUTE	BCP Laptop Log On Successful	For Information only				OPCENS	Brisbane
3	15:20	ACUTE	Cairns OpCen BCP Radio Link Test Successful	For Information only				OPCENS	Brisbane
4	15:20	ACUTE	Rockhampton OpCen BCP Radio Link Test Successful	For Information only				OPCENS	Brisbane
5	15:20	ACUTE	Townsville OpCen BCP Radio Link Test Successful	For Information only				OPCENS	Brisbane
6	06:00	ACUTE	Significant pending workload carried over from last night	Acute IFT's unable to assit with PTS workload - PTS dispatchers advised to hand off ED discharges early so that hospital flow can be appropriately managed throughout the day. MNT & MST SOS's advised and planning being undertaken for afternoon PTS workload - afternoon shifts SMS'd for MNT and MST 1500-2300				MNT/MST	BOC/SEQ PTS
7	06:00	ACUTE	Cleveland Acute IFT filled with PTS officers	IFT unable to be used for Acute cases - handed to PTS to assist with their workload MST SOS advised	I			MST	BOC/SEQ PTS
8	08:45	ACUTE	Unconscious Patient at Moggil, Single Officer from Pinjarra Hills dispatch. EMD paged, radio and phoned station and unit moblie with no response. Response time for case was 24mins.	When the single officer didn't respond another unit was sent to case. MNT SOS advised of case and will follow up with officer.	-		501123	MNT	Roma St
9	10:45	ACUTE	Code 1 case pending at Fig Tree Pocket, North Lakes, Lutwyche and Spring Hill.	EMD has common called with no response. EMD will dispatch next available.				MNT	
10	13:55	ACUTE	Force entry at residence by QFES, door unable to be secured	Q Build arranged to secure premises MN OS attending scene until premises have been secured				MNT	Brisbane

		Shift Re	port (Any issues/items of interest fo	r noting that do not fit into another cate	egory or req	uire further	elaborat	ion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
11									
12									
13									
14									
15									
16									
17									
18									
19									
20									

	HOSPITAL STATUS LOG										
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome			

Jnit V	LASN	Incident	Time	cidents/Issues (M.C.I.s, QAS vehicle accidents, case Activity/Description	Action/Outcome	Entored
nit	LASN	incident	Time	Activity/Description	Action/Outcome	Entered I
		· ·	are there any	Significant Patient Care/Clinical Issues (high acus	ity access?	
nit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered
+						
	Cardia	Arrost - Hou	v many out of	hospital cardiac arrests were attended and were	they transported with BOSC2	
Init	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered
W	ore there any a	ectivations of	First Pospon	der Groups/Honorary Station personnel and were	there any issues associated with this?	
Init	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered
				<u> </u>		
			<u> </u>			•
Init	LASN	Incident	Did QAS ass	sist/Was QAS Assisted by any other jurisdictions? Activity/Description	? i.e. NSW/PNG/NT etc. Action/Outcome	Entered
mit	LASN	incident	Time	Activity/Description	Action/Outcome	Entered
I		1	l l			

Back To Main Page

				How many cases were upgraded or down	graded during the shift?	
LASN	Incident	Coded	Altered To	How many cases were upgraded or down Reason for Alteration?	Callback Conducted?	Outcome
LACIN	molache	Ocaca	Altered 10	Reason for Attendion.	Guilback Goliadotea :	- Cutoomic

			St	affing Issues	(Late Log Ons/	Late Shift Sta	arts)		
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
									+
									+

	Paramedic Occupational Violence Incident										
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By		
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priorty One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)			
					Comments (Essential Additional	Information)					

	Paramedic Occupational Violence Incident										
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By		
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priorty One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)			
					Comments (Essential Additional	Information)					

						PEER SUPPORT ACTIVATION	NS			
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
12:23	_	Q6 EMD y Q5 EMD'S On road officers:				CPR in progress Deceased on scene		PSO actrivated	MN PSO group	AF
15:15			OPCENS	Brisbane		Attempted		PSO actrivated	MN PSO group	AF

	WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)											
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By		

	REPORTABLE FATIGUE SCORES (>5)											
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By		

				C	OMPLAINTS			
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

				F	ALSE CALLS			
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

	Aeromedical Response Requests (Notification / Activation / Escalation Matrix)										
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments

	Were any PTS cases required to be handed over to Acute and was there any impact on Acute?							
Incident	LASN	Coding	Time	Reason	Operational Impact			

				3rd Party Trip Inf	ormation				
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By

Back To Main Page	
sbane OpCen Staff - Acute S	hift Allocations
DAY SHIFT	NIGHT SHIFT
DAY SHIFT	NIGHT SHIFT
DAYCHIET	NICHT CHIET
DAY SHIFT	NIGHT SHIFT
NAME & SHIET TIME	NAME & SHIFT TIME
NAIVIE & SHIFT TIIVIE	NAIVIE & SHIFT TIIVIE
DAY SUPPORT 0700-1700hrs	AFTERNOON SUPPORT 1400-2400hrs
	1200-0000
	1400-0200
	AFTERNOON SUPPORT 1700-0300hrs
NAME & SHIET TIME	NAME & SHIFT TIME
NAME & SHIFT HIME	NAME & SHIFT HALE
FF ALLOCATED TO ALT OPCEN CALL TA	AKING QUEUE
NAME, TIMES & OPCEN	NAME, TIMES & OPCEN
CLINICAL HUB DISPATCH	
ELEVIDLE WORK AREA	
	NAME & SHIFT TIME
1200-0000	
STAFF ALLOCATED TO SECOND	5
STAFF ALLUCATED TO SEQ PT	
NAME & CHIET TIME	The state of the s
NAME & SHIFT TIME	
NAME & SHIFT TIME	
NAME & SHIFT TIME	
	DAY SHIFT DAY SHIFT DAY SHIFT DAY SHIFT NAME & SHIFT TIME NAME & SHIFT TIME NAME & SHIFT TIME