## 020521 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



			SOUTHPORT	
SHIFT:	DAY		02/	05/21
ocs:				
OCS (PTS):				
CDS:				
SENIOR OPS SUPER(S):	GOL -	0600-1800 /	1400-0000	
	MST -			
	WTM -	0600-1800 /	1400-0000	

		Shift Re	port (Any issues/items of interest for	noting that do not fit into another cate	gory or req	uire furthe	r elabora	tion)	
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/ OpCen
1	06:00		BCP Printer	Operational	ocs			OPCENS	SOC
2	09:30		Staffing - <b>MST</b> day shifts 8 Officers down.Afternoon 4 Officers Down <b>GOL</b> - 2 Officers down - <b>WTM</b> 5 x additional staff.	MST - 2 Officers to make up crews. GOL - One Officer moved to make a crew.	ocs				
3	12:10		2 x 2, code 4 x 1.	Delays at LCH 46 minutes at this time	ocs				
4	12:20		code 2 x 16, code 4 x 1. Pending	Strategy for 1 code 1 Coolangatta - NSW ambuylance have Tweed in and they are attending the case	ocs				
5	12:20		Snapshot - WTM - active code 1 x 9, code 2 x 6. Pending code 2 x 4, code 4 x 1.	Delays at IGH 90 minutes	ocs				
6									
7									
8									
9									
10 11									
12									
13									
14									
15									
16									

				HOS	PITAL STATUS	S LOG		
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Unit	LASN	Incident	Time	Activity/Description	es incidents involving QPS / QFRS)? Action/Outcome	Entered B
Offic	LAON	molaciit	Tillic	Activity/Description	Action/Outcome	Littered D
		ļ	!			Į.
		W	ere there	e any Significant Patient Care/Clinical Issues (high acuit	ty cases)?	
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered B
DEOO				- Over handle bars onto top of head,		
R500 601614	WTM		10.05	dent to top of helmet - nil KO or neuro deficits but sig	Bravo and HELO on request. Tx to H by	CDC
	VV I IVI		10:25	tenderness to C1-1 and T3,4,5, abdo brusing and	HELO	CDS
603631				multiple abrasions - Tx by HELO to		
				out of hospital cardiac arrests were attended and were the		
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Lotowed D
301523		_ moracine _				
301323	GOL		09:47	- Found deceased	Signal 4 O/A of QAS	CDS
501525		Inoldent				
001023						
001023						CDS CDS
301323						
	GOL		09:47	- Found deceased	Signal 4 O/A of QAS	
We	GOL	activations of	09:47	- Found deceased sponder Groups/Honorary Station personnel and were t	Signal 4 O/A of QAS  here any issues associated with this?	CDS
	GOL		09:47	- Found deceased	Signal 4 O/A of QAS	
We	GOL	activations of	09:47	- Found deceased sponder Groups/Honorary Station personnel and were t	Signal 4 O/A of QAS  here any issues associated with this?	CDS
We	GOL	activations of	09:47	- Found deceased sponder Groups/Honorary Station personnel and were t	Signal 4 O/A of QAS  here any issues associated with this?	CDS
We	GOL	activations of	09:47	- Found deceased sponder Groups/Honorary Station personnel and were t	Signal 4 O/A of QAS  here any issues associated with this?	CDS
We	GOL	activations of	09:47	- Found deceased sponder Groups/Honorary Station personnel and were t	Signal 4 O/A of QAS  here any issues associated with this?	CDS
We	GOL	activations of	09:47  First Re Time	- Found deceased  sponder Groups/Honorary Station personnel and were t  Activity/Description	Signal 4 O/A of QAS  here any issues associated with this?  Action/Outcome	CDS
We	GOL ere there any a	activations of Incident	First Ret Time	sponder Groups/Honorary Station personnel and were t Activity/Description  S assist/Was QAS Assisted by any other jurisdictions?	here any issues associated with this? Action/Outcome	Entered E
We Unit Unit	GOL ere there any a LASN	Incident	First ReTime  Did QA Time	sponder Groups/Honorary Station personnel and were t Activity/Description  S assist/Was QAS Assisted by any other jurisdictions? Activity/Description	Signal 4 O/A of QAS  here any issues associated with this?  Action/Outcome	Entered E
We	GOL ere there any a	activations of Incident	First Ret Time	sponder Groups/Honorary Station personnel and were t Activity/Description  S assist/Was QAS Assisted by any other jurisdictions?	here any issues associated with this? Action/Outcome	Entered E

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	How many cases were upgraded or downgraded during the shift?  LASN Incident Coded Altered To Reason for Alteration? Callback Conducted? Outcome											
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome						

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				How many cases were upgraded or down		
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

			St	affing Issues	(Late Log Ons/	Late Shift Sta	arts)		
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
									+
									+

	Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By	
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent (If Appropriate)	t to OCM	
					Comments (Essential Additional	Information)				

	Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications OS, SOS, PSDU, OCM	Entered By	
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)		
					Comments (Essential Additional	Information)				

	PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By	

	WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)											
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By		

	REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By	

	COMPLAINTS											
Time	LASN	_ASN		Description	Action Taken/Reported To	Further Action Required	Summary	Entered By				

	FALSE CALLS										
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By			

	Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	sos	Escalation Process Enacted	SOS Escalation Comments	
11:16	I		1B	PRIMARY	Yes	- Over handle bars onto top of head, dent to top of helmet - nil KO or neuro deficits but sig tenderness to C1-1 and T3,4,5, abdo brusing and multiple abrasions - Tx by HELO to		CDS	sos			
13:00			1C	PRIMARY		- Horse has slipped and rolled onto her - C/O hip pain - in inaccessable area - Tx by HELO to		CDS	SOS			

	Were any PTS cases required to be handed over to Acute and was there any impact on Acute?										
Incident	LASN	Coding	Time	Reason	Operational Impact						

3rd Party Trip Information											
Authorisation No.	LASN	Officer Name(s)	From	То	Reason	Company	Company Auth No.	Quoted Cost	Entered By		
SOU - 2105021	GOL		QAS RUN	GCUH	Meet with partner	13CABS			ocs		
		<u> </u>									