

Michael Brittlebank

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Technology leader who empathetically drives culture and systematically delivers value. Skilled in managing remote & hybrid multidisciplinary teams and guiding organizations to more efficiently develop software products. Lifelong mentor, teacher, and coach committed to team health and people development by raising others up holistically. Expert generalist skilled in implementing strategy and personally invested in a continuous learning mindset focusing on business acumen, technology, leadership, and innovation.

Effective communicator, project manager, and product owner experienced in workflow process improvement, organizational change management, and workforce planning who is able to influence, promote, and implement transformative technologies and processes. Agile evangelist incorporating the best of Scrum, Kanban, Lean, SAFe, Six Sigma, and other frameworks to meet deliverables. Doggedly focused on outcomes rather than outputs in order to deliver iterative, future-proof solutions which satisfy stakeholders across the organization.

Experience (Selected)

2023–Present	Senior Manager, Software Engineering Managed retail bank technology teams focused on innovative open banking technologies and improving Capital One's customer engagement with our retail bank products. Created greenfield full-stack, cross-disciplinary solutions and strategy to enable data-driven, real-time insights and capabilities which power top-tier Bank priorities.	<i>Capital One. McLean, VA</i>
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Key Achievements

- Won the President of Banking and Premium Products's TEAM award
- Won the Enterprise TechX award which is the singular recognition program that puts a spotlight on Technology teams making an impact across Tech at Capital One
- Named inventor on two of five patents arising from project innovation
- Recognised as a Tech 2025 Selection Champion representing 1% of the total Tech interviewer population and embody the highest ideals and values
- Trained managers across the Enterprise on associate development plans, actionable feedback, and performance management

Technologies: Android, Angular, Apache Airflow & Kafka, AWS, Docker, ECS, iOS, Java, Jenkins, Kafka, Kotlin, Lambda, Python, Snowflake, SNS, Spring Boot, SQS, Swift, Terraform

2020–2023	Technology Solution Delivery Manager <i>American Family Ins. Madison, WI</i> Software engineering manager leading multi-discipline, hybrid team of technical professionals to deliver a multimillion dollar, greenfield P&C insurance white-labeled consumer servicing platform as part of the ongoing organizational digital transformation. This UI was the first consumer of Enterprise APIs as well as the first platform to have a shared product vision across operating companies thereby enabling the decommissioning of legacy platforms and further cost reduction
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Key Achievements

- Developed KPIs to benchmark multiple teams' performance across the Agile train
- Spearheaded a divisional cross-training program focused on technical up-skilling of employees
- Facilitated innovative approaches to UX solutions including a new design system in Figma

Technologies: AWS, Google Cloud Platform (GCP), Guidewire (PolicyCenter), Material-UI (MUI), Nest.JS, Node.js, Nx, React, Python, Sitecore, TypeScript

Experience (Selected) cont.

2019–2020	Senior Software Developer —Architected next generation of retail mobile apps used in stores, warehouses, and DCs —Introduced Agile workflows and automated testing & build systems with CI/CD pipelines	<i>Blain Supply, Inc. Janesville, WI</i>
Technologies: .NET, C#, Microsoft Azure, MS SQL, NuGet, React, Redis, Selenium, Xamarin		
2018–2019	Senior Front-end Web Developer —Oversaw and managed several user interfaces within the larger HealthTech product portfolio —Championed legacy codebase rebuilds to increase code consistency and reusability	<i>Propeller Health. Madison, WI</i>
Technologies: AngularJS, CSS3, D3, HTML5, React, Sass (SCSS)		
2017–2018	Senior Web Developer —Responsible for UI architecture of a FinTech big data analytics and visualization platform —Hired and led user interface team comprised of developers and QA engineers	<i>RecommenderX. Dublin, Ireland</i>
Technologies: Angular, React, Redux, RxJS, TypeScript		
2013–2017	Lead Web Developer —Project leader coordinating developers, designers, and QA. Managed client relations —Architected and implemented projects ranging from one-page content management system (CMS) websites to Software as a Service (SaaS) products to high-traffic e-commerce sites	<i>Ellefson Technology. Toronto, Canada</i>
Technologies: Amazon Web Services (AWS), AngularJS, Bower, Contentful, C#, Grunt, Gulp.js, Handlebars, JavaScript, jQuery, JSON, Less, Magento, MongoDB, MySQL, Node.js, PHP, React, Redis, Ruby on Rails, Sass, Shopify, SMTP, Swagger, WordPress, Xamarin, XML		
2012–2013	Project Manager & Web Developer Technologies: Drupal, JavaScript, jQuery, Joomla, MySQL, Omeka, PHP, WordPress	<i>University of Toronto. Toronto, Canada</i>
2012	Database Engineer Technologies: Microsoft Access, MySQL, PostgreSQL, Visual Basic for Applications (VBA)	<i>Purdue University. West Lafayette, IN</i>

Professional Development (Selected)

2025	Graduate Certificate in Business Architecture – The Pennsylvania State University
2024	Graduate Certificate in Strategic Leadership – The Pennsylvania State University
2023	Amazon Web Services Solutions Architect – Associate
2023	Certified Scrum Product Owner (CSPO)
2022	Certified Lean Six Sigma Black Belt (CSSC)
2022	Google Cloud Certified – Associate Cloud Engineer
2021	Leading SAFe, Certified SAFe 5 Agilist
2020	AWS Certified Developer – Associate

Education

Expected 2027	M.Mgt. Corp. Innovation & Entrepreneurship <i>The Penn. State Univ. USA</i>
2017	Higher Diploma in Science in Computing <i>Technical University Dublin. Ireland</i>
2013	M.A. Renaissance Literature 1500–1700 <i>University of York. England</i>
2011	B.S. English Language & Literature <i>University of Wisconsin-Madison. USA</i>