

CANNOISSEURS PROPRIETARY LIMITED

REFUND AND CANCELLATION POLICY

1. REFUND/ CANCELLATION POLICY

- 1.1 Should you not be happy with your listing and require a refund, please contact Cannoisseurs within 7 days of receipt and we will arrange, as appropriate a credit or refund. We will be pleased to consider the credit or refund, but the decision whether to grant this will be at our discretion. Any refund will be made using your original payment method or another method at our discretion.
- 1.2 To claim a refund, credit, or for further information please send an email to paysupport@Cannoisseurs.co.za.
- 1.3 Cannoisseurs reserves the right to cancel a transaction in order to comply with credit card industry regulations, payment processor and banking rules, or the need to comply with legal requirements, intellectual property rights, court orders and law enforcement agencies. In addition, Cannoisseurs may cancel transactions it reasonably considers to be potentially fraudulent, unlawful, or in breach of Cannoisseurs's prohibited items or privacy policy.

2. WARRANTIES AND LIABILITIES

- 2.1 Cannoisseurs excludes any condition or warranty, unless it is expressly set out in these Terms and Conditions or is by law incapable of exclusion, restriction or modification.
- 2.2 Cannoisseurs will under no circumstances be liable for any indirect, incidental or consequential loss or damage arising in relation to any transaction entered into, or any listings or services purchased, through this website.