### **General Information**

This document shows and describes the features in the Skipio messaging app. This document is to provide enough information for Red Pepper native developers to estimate the time required to write two apps (iOS and Android) that have these features.

#### Main features:

- Login screen
- Conversation list screen
- Conversation screen
  - Quick responses
- Contacts
  - Import
- About

API docs: https://documenter.getpostman.com/view/560274/skipio-v2-api/6Z5PXPJ

Username: russell@redpeppersoftware.com

Password: <ask Russell>

(This is a production account. Using it will actually send text messages. Be sure to only send messages to phones you control.)

Data in the app needs to be stored locally so that the app feels responsive, and not like a CRUD app. Users can also use Skipio from their web browser, so you must synchronize your local data with the api. You do *not* need to support offline creation of contacts or messages.

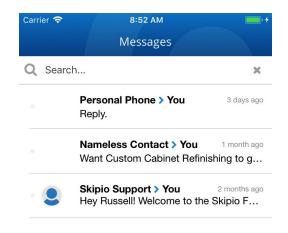
# Login Screen



Email/password can be used to get a token from the api, which is then used on every subsequent request. Api tokens do not expire at this time.

Look at Postman `Authentication > Get API Token` to figure out how to get a token. Then include the token as a URL param as shown in the other endpoints. e.g. GET <a href="https://app.skipio.com/api/v2/campaigns?token={{token}}">https://app.skipio.com/api/v2/campaigns?token={{token}}</a>}

## **Conversation List Screen**





#### Message Lists in Postman

https://documenter.getpostman.com/view/560274/skipio-v2-api/6Z5PXPJ#4ba2d9bc-6226-71ef-0566-91a723f266e7

Simple list of every message thread you have.

Searchable (via api endpoint, or on the device if that would be better)

Stored on the device and synchronized with the api

Needs to feel like a high-quality, native app

# **Conversation Screen**

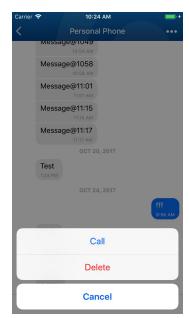


Described by Skipio as the "bread and butter" of the app. Supported message types (you will need bubbles for each of these):

- Text
- Image

I think that eventually more message types will be supported.

The three dots pull up a system drawer, from which you can call. You can also delete the contact from here.



## **Quick Responses**

Even though Quick Responses are not shown in this document, they are a crucial feature and are not trivial. Be sure to thoroughly review the external file.

To see what Quick Responses should look like and what they should do, open "Skipio Mobile 1.0.0.sketch"

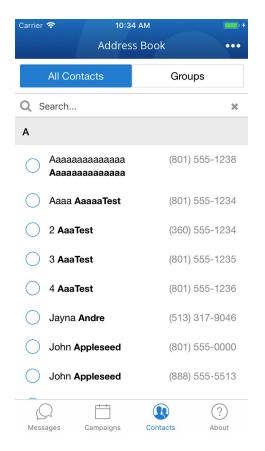
Quick responses are accessed from the Conversation Screen.

Quick responses are a way for a user to tap a few times and create context-sensitive responses.

#### Notes:

- Quick responses are user-created
- I think they can have placeholders for the contact name and similar information
- Quick responses can be text or images
- Quick responses have associated keywords (the user adds keywords to their response)
  - The list of quick responses to offer the user is generated by matching keywords to recent messages, contact, contact group, etc.

### **Contacts**



Show a list of contacts stored in Skipio api.

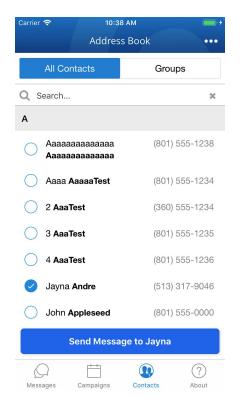
The three dots expose the following functionality:

- Import contacts from device
- Add new contact

Groups are api-driven, and do not need to be created on the device at this time

Tapping on one or multiple contacts gives the option to send a message to them.

You can also send a message to one or more groups.



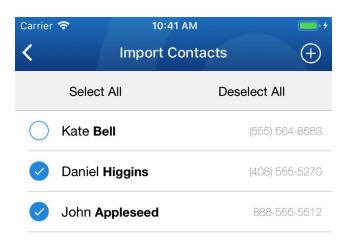
Address Book

All Contacts

New & Nameless



# **Import Contacts**



Import 2 Contacts

Giant checklist of system contacts. One-time import. Select all/deselect all.

## **About Screen**



Skipio helps you to have meaningful relationships with your clients and customers, easily and effectively.

Your Skipio Mobile #

(801) 895-2971

Need help? Please contact us at support@skipio.com

Expo Version 2.0.1.1010357 Build Version 1.3.2.0



Show the user's current phone number Show how to contact support