

## **Motion G**

### **Culture**

2024/07

## The essence of AI game is productivity X



- 1) Al's impact surpasses previous advancements, revolutionizing productivity with minimal intelligence costs
  - Intelligence cost = Zero = New Infra platform will emerge
  - Overtime, Internal data/knowledge << Public Domain Knowledge</li>
- 2) Two significant business opportunities evolving:
  - Short Term: Enhancing traditional processes with cutting-edge tools
  - Long Term: Pioneering paradigm shift in business models
- 3) The Key in the AI Game: Control the "X"
  - To fight the game, two potential paths:
    - Owns high technology capabilities
    - Leverages product-market fit
  - To win the game, "X" is essential

### **New Culture for the New AI Game**



- **Building on Zero Intelligence Costs**: Unleashing and leverage advanced technology to create unprecedented value.
- Scale Determines Success: Pushing the boundaries of knowledge and capabilities, daring to innovate, consistently creating customer value beyond expectations to drive scalability.
- **Future Competition:** Engaging in comprehensive international competition with leading global enterprises, relying on a diverse global team united by shared beliefs and unified principles to chart a course for future success.



#### 1) Focus on Customer Value Creation: the only way to sustain ourselves

- Dedicate every action to maximizing customer value.
- Prioritize customer satisfaction over internal validation.
- This is our fundamental principle for evaluating performance, allocating resources, and resolving internal conflicts.

#### 2) Be Bold and Embrace a Builder Mentality: the only way to find the new product and market fit and build X

- Proactive and Innovative: Dream big, build what's needed! Step out of your comfort zone, take risks, and tackle challenges with creativity and initiative.
- Ownership and Solutions: Embrace a problem-solving mindset. Run towards problems and take responsibility for solutions.
- Continuous Growth: Stay hungry for improvement and learning. Always enhance your skills and contribute to growth.

#### 3) Adopt Scalability Thinking: the only competitive edge in the long term

- Top-down thinking, not resources based reasonings.
- Always prioritize scalability as the key to business breakthroughs.

#### 4) Win as One Team: the only way to win

- We triumph and persevere together.
- Remember that our investors buy into the whole team, not just individuals.



## **Detailed Guideline**



#### 1) Focus on Customer Value Creation: the only way to sustain ourselves

- Empathy and customer obsession:
  - Lasting principles over short-term technology.
  - Strive for customer validation, not just internal approval.
  - Commitment to fighting for customer value.
- Deep Customer Engagement:
  - Regular customer visits (Avoid developing in isolation).
  - Thoroughly understand and address their needs: fast horse vs. car analogy.
- Key Practice areas:
  - Hiring, Evaluation, and Promotion.
  - Conflict Resolution.



# 2) Be Bold and Embrace a Builder Mentality: the only way to find the new product and market fit and build X

- Dare to Dream Big: Challenge conventional beliefs, dream big, to seize new opportunities.
- **Embrace Risk and Initiative:** Step out of your comfort zone, take risks, and approach challenges with creativity.
- Ownership and Solutions: Embrace a proactive problem-solving mindset. Run towards problems
  and take responsibility for solutions.
- **Continuous Growth:** Stay hungry for improvement and learning. Always strive for personal and professional growth. Continuously enhance skills to drive organizational development.
- Future-Focused Builder: Why Me? I am the builder, and only I can build the future.
- Navigate Ambiguity: Confidently handle uncertainty and see setbacks as valuable learning opportunities.
- **Courageous Persistence:** Overcome obstacles, defy skepticism, and pioneer new paths with courage and vulnerability.



#### 3) Adopt Scalability Thinking: the only competitive edge in the long term

- Only the scalers make it.
- Only the scalers have all the resources.
- Top-down thinking, not resources based reasonings.
- The only way to scale is to scale with Machine.
- Human SOP vs. Machine SOP.
- Scale equals to:
  - 1) Network effect.
  - 2) Ecosystem and Supply Chain.
  - 3) Team/Org/Product/Platform/Sales/.......
  - 4) Can you attract and assemble the best team or you are the bottlenecks?



#### 4) Win as One Team: the only way to win

- We triumph or perish together, at the end.
- Run toward the fire for the teammate.
- The investors invest in the whole team, not part of the team.
- No complaints; encourage each other to become a builder.
- Embrace trust, transparency, and candid communication.
- Uphold high standards for each other.



## **Motion G**

文化

2024/07

## AI革命的本质是提高生产效率(即"X")



#### 1) Al引爆伟大时代,使得智能成本无限接近于零,革命性提高生产效率

- 智能成本 = 零 = 将诞生全新的基础设施平台
- 随着时间推移,内部数据/知识 << 公开专业知识

#### 2) 两种商业应用会逐步发展

• 短期:利用先进工具强化传统流程

• 长期:开创全新商业范式

#### 3) 成功的关键在于创造 "X"

- 参与AI革命的方式有两种
  - 构建硬科技能力
  - 发现 "市场契合点" (Market-fit)
- 成功的关键在于创造 "X"

## 新时代,新文化:



- AI革命引爆伟大时代,使得智能成本无限接近于零。这让我们有机会利用先进技术,创造前 所未有的价值。
- 成败的关键在于能否驱动规模化增长。我们必须全方位拓展知识和能力边界,大胆创新,始 终坚持创造客户价值,超越客户预期,驱动规模化增长。
- 未来的竞争,将是与国际领先企业的全面竞争。国际化竞争依靠多元化的全球团队,唯有打造共同信念和统一原则,方可同舟共济,赢得未来。



- 1) 坚持"客户价值"为中心:唯一生存路径
  - 致力于最大化创造客户价值
  - 客户满意度高于内部认可
  - 客户满意度是我们绩效评估、资源分配、冲突处理的根本原则
- 2) 勇敢尝试,成为筑梦者:唯一创造"X"的方法
  - 勇于创新:大胆梦想,勇敢尝试
  - 承担责任:跳出舒适圈,直面问题,解决问题
  - 持续成长:保持饥饿,坚持学习,持续成长
- 3) 打造"规模化增长"思维: 唯一竞争优势
  - 自上而下思考,放弃资源思维
  - 始终将规模化增长作为业务突破的关键
- 4) 同舟共济,胜则共荣,败亦同担:唯一获胜之路
  - 作为一个团队, 共担风雨, 共赢未来
  - 铭记在心:投资者投资的是整个团队



## 文化细则示例



#### 1) 坚持客户价值为中心:唯一生存路径

#### · 同理心和客户至上:

- 长期原则 VS 短期技术
- 寻求客户认可,而不是内部认可
- 勇于为客户价值而战

#### ・ 深入理解客户, 超越客户预期:

- 定期客户拜访(避免闭门造车)
- 深入理解客户,超越客户预期:更快的马 VS 汽车

#### • 关键措施:

- 招聘、评估、晋升
- 解决冲突



#### 2) 勇敢尝试,成为筑梦者:唯一创造 "X"的方法

• 大胆梦想:挑战传统观念,大胆梦想,捕捉新机会

• 拥抱风险: 跳出舒适圈, 敢于承担风险, 用创造力去应对挑战

• 承担责任:以主动解决问题的心态,直面问题,解决问题

• 持续成长:保持饥饿,坚持学习,始终追求个人和职业成长,持续提升技能,驱动组织发展

• 心怀未来的筑梦者: 为什么是我? 我是筑梦者和建造者, 只有我能建造未来

• 驾驭模糊性: 充满自信的应对不确定性, 将挫折视作宝贵的学习机会

• 勇敢坚持:克服障碍,挑战怀疑,以无畏的勇气和如履薄冰般的意志开创新路



#### 3) 打造规模化思维: 唯一竞争优势

- 只有规模化思维的人才能成功
- 只有规模化思维的人才能拥有资源
- 自上而下思考,放弃资源思维
- 规模化的唯一方式是利用机器实现规模化
- 传统人为 SOP VS 机器 SOP
- 规模化等于:
  - 1) 网络效应
  - 2) 生态体系和供应链
  - 3) 团队/组织/产品/平台/销售/......
  - 4) 你可以吸引和组建最牛的团队吗? 自己是瓶颈吗?



- 4) 同舟共济, 胜则共荣, 败亦同担: 唯一获胜之路
  - 最终,我们将一起胜利或失败
  - 为团队赴汤蹈火
  - 投资人投资的是整个团队
  - 不要抱怨,要鼓励彼此成为筑梦者和建造者
  - 信任和透明,坦诚沟通
  - 相互高标准要求



## **THANK YOU!**