

MICHAELA C. LADEN

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PROFESSIONAL SUMMARY

Goal-oriented individual with a strong passion for front end web development. Looking to enhance my skills and continue to grow as a software engineer with an experienced team of developers.

SKILLS

Technical Skills & Experience

HTML5 • CSS3 • Bootstrap • JavaScript • SQL • Python • Alteryx • Responsive Web Design • Front End Development • Back End Development • Git • Django

Soft Skills

Adaptability • Problem Solving • Strategic thinking • Cooperative and Collaborative Team Member • Time management skills • Customer service • Creativity

WORK HISTORY

Data Analyst

June 2019- Present

Bank of New York Mellon Innovation Center | Oriskany, NY

- Served as project lead for a variety of projects, fulfilling requirements and meeting deadlines.
- Worked hand-in-hand with clients to automate numerous manual processes.
- Tested workflows to ensure they met all original requirements, and responsively making improvements when required.
- Often worked in a group setting which encouraged collaboration when strategizing solutions for projects.

Museum Store supervisor

June 2014 – August 2017

National Baseball Hall of Fame and Museum | Cooperstown, NY

- Accepted and processed customer payments in cash, credit cards and checks for validity.
- Acknowledged customer issues and resolved their problems quickly and efficiently.
- Effectively communicated with other employees and upper management to ensure complete care of customers.

EDUCATION

SUNY Polytechnic Institute - Utica, NY

Bachelor of Science: Computer and Information Science | May 2019

Minor: Computer and Information Systems | May 2019