

- portfolio www.ponderplexdesign.com
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Profile

Driven user experience designer and storyteller skilled in building people-centered products, inclusive for all. I am committed to building community and connection with others through writing, voice and design.

Design

- Interaction Design
- Personas, User Flows
- Information Architecture
- Wireframing, Prototyping
- User Interface (UI)
- Voice User Interface (VUI)
- Agile Framework
- Web Accessibility Guidelines (WCAG)

Research

- User Interviews, Surveys
- Competitive Analysis
- Usability Testing
- Data Collection & Analytics

Software

- · Adobe XD, Figma, Sketch
- Overflow, Balsamiq, inVision
- Miro, Mural, Jamboard
- Photoshop, Illustrator, Premiere
- Microsoft Office, Outlook
- · Keynote, Pages
- WordPress

Skills

- · Problem Solving
- Communication
- Teamwork & Collaboration
- Journalism, Writing, Copy Editing
- Film Editing, Sound Design

Education

CareerFoundry UX Design

Remote | 2020 - 2021 Specializations in UX, Voice UI and Frontend Development

Boston University College of Communication

Boston, MA | 2015 - 2019

Bachelor of Science in Film, GPA 3.58

Concentration in Deaf Studies

Sydney Internship Program, Spring 2018

Work Experience

Resideo | Golden Valley, MN

Experience Designer | August 2021 - Present

- Responsible for interaction design and development of new digital smart home concepts, products and experiences
- Collaborate with designers, developers, researchers and product managers to design and implement low-fi mockups, sitemaps, user journey maps and interactive prototypes in Agile

Digital Product Designer | March 2021 - August 2021

 Responsible for interaction design and on-device UI of new digital smart home products and experiences during 6-month internship

Ponderplex Design & Blog | Remote

Founder & Writer | October 2020 - Present

- Manage, interview and write UX blog stories on tech and inclusive design to empower early-career designers and students
- Capture and edit short video stories featuring interviewees and their UX design journeys to accompany blog posts

Bridgit.io | Remote

UX/UI Design Co-Lead | January 2021 - March 2021

- Led cross-disciplinary design team to develop virtual learning challenge POC at San-Francisco-based EdTech startup
- Collaborated remotely with CEO, designers and developers to ensure delivery and quality of design systems and products
- Responsible for user research, information architecture, prototyping, user testing, content strategy and video creation

UX Designer | December 2020 - January 2021

 Completed user research, information architecture, wireframing, prototyping, user testing and content strategy

Zoo New England | Boston, MA

Digital Design Intern | January - May 2019

- Responsible for user research, including guest survey to gauge satisfaction with behind-the-scenes tour
- Enhanced zoo website experience by creating and managing content for home and special events pages

Leadership & Teaching Experience

Courage Kenny Adaptive Sports & Recreation | Golden Valley, MN

Adaptive Ski Instructor | November 2021 - Present

 Lead ski lessons for individuals with disabilities, adapting skills to meet student needs and documenting progress through reports

Breckenridge Outdoor Education Center (BOEC) | Breckenridge, CO

Adaptive Ski Instructor | November 2019 - February 2020