# MICHAELA KIM

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## **Relevant Skills and Qualifications**

Languages: C/C++, Python, Java, JavaScript, SQL

- Design: HTML, CSS, Photoshop, Illustrator
- Tools: Vim, Git

### **Work Experience**

#### Bank of America Merrill Lynch - Performance Test Analyst

Toronto, Jan. 15 ~ Apr. 15

- Developed performance test scripts in C for the iCon-GSS application
- Performed various test execution through HP Loadrunner
- Responsible for training new team members and providing guidance to the scripting process for the iCon-GSS application
- Assisted in developing VB script for automatizing the enhancement process in the performance scripts, reducing a full day workload to minutes

#### **CGI Group** – Production Support Analyst

Markham, Dec. 13 ~ Apr. 14

- Created accurate project schedules and presented to respective teams
- Successfully created VB script that filters customer information based on two spreadsheets, changing tedious reading and sorting process to a simple button click
- Automatized all batch control log reporting through developing an Excel Macro, reduced several hours work to minutes
- Implemented diverse SQL queries for data analysis

#### Camis Inc. - Help Desk Technician

Guelph, May 13 ~ Aug. 13

- Strong customer service skills through providing remote technical support
- Solid understanding of SDLC through performing software testing, or setup as required

### **Projects**

TackAD - Co-founder

Sep. 14 ~ Present

- After successful pitching of idea, selected as one of 20 teams for Creative Destruction Lab's summer workshop
- Front end development for website using HTML, CSS and Bootstrap

### **Education**

### Candidate for Bachelor of Math – University of Waterloo

Sep. 12 ~ Present

 Mathematical Studies & Business Specialization and joint major in Economics with minor in Computer Science

#### **Candidate for BBA** – Wilfrid Laurier University

Sep. 12 ~ Aug. 14

Created new venture idea with colleagues through effective communication and research

of market

 Participated in the 2012 WLU RBC Stock Competition and learned stock analyzing & trading skills (Placed in top 5%)

### **Activities**

Webmaster

Sep. 2013 ~ Apr. 2014

Korean Student's Association of Canada, Toronto, ON

- Develop creative ideas to attract and advertise events held by UWKSA by utilizing Facebook and UWKSA's website effectively
- Front-end development using XHTML, CSS, jQuery, and content update using PHP
- Created and executed KSAC's Online University Fair using Weebly (www.ksaconlineuf.com)

### **Laurier Consulting Club**

Jan. 2014 ~ Aug. 2014

University of Waterloo, Waterloo, ON

- Received first place in the LCC Start-up Consulting Competition
- Assisted a start-up, My-Local, with its concern of attracting by providing solutions in regards to HR restructure, service development, and marketing strategies
- Analyzed its current website, then provided design and structure suggestions