

# Michael Pritz

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Librarian using design and systems thinking to build accessible, robust library services.

## EXPERIENCE

### National Aeronautics and Space Administration

Langley Research Center  
Librarian

2018-2026

Hampton, VA

Systems and applications lead for NASA Libraries; local lead at Langley for web, subscriptions, and circulation.

- Led a multi-year effort to move from ten largely independent center libraries to a unified “one NASA library” with shared systems, policies, and services and a single web entry point.
- Analyzed overlapping systems and contracts, designed a simplified applications stack, and enabled retirement of redundant platforms, reducing projected annual costs by about \$1.7M.
- Administered NASA’s SirsiDynix Symphony ILS, ILLiad, and Springshare LibAnswers/LibGuides platforms and led agency-wide working groups to standardize policies and workflows across centers.
- Served as primary point of contact with Ex Libris, SirsiDynix, OCLC, Springshare, and OpenAthens, coordinating requirements, configurations, demos, and issue escalation across centers.
- Designed and edited NASA Libraries’ biannual magazine, planning themes, coordinating contributors, conducting interviews, and producing print and digital issues for agency-wide distribution.

### Loyola University Chicago

Cudahy Library  
Circulation Intern

2017-2018

Chicago, IL

- Supported circulation desk operations, assisting patrons with transactions and basic reference services.
- Managed weekend operations, supervising student workers, and opening and closing the library.

### Northwestern University

Joseph Shaffner Library  
Reference Intern

2016-2018

Chicago, IL

- Provided reference and information services for the Kellogg School of Management, School of Professional Studies, and the Osher Lifelong Learning Institute.
- Guided patrons in using the catalog and 900+ databases to access scholarly and professional resources.
- Delivered in-person and online instruction and supported computer lab use, assisting with internet access, troubleshooting, and research skills development.

### Chicago Public Library

Harold Washington Library Center  
Maker Lab Specialist

2016-2018

Chicago, IL

- Conducted workshops and instruction in open-source design software, 3D printing, laser cutting, and CNC routing, enabling community members to create and prototype projects.
- Maintained lab equipment, provided tours, and facilitated public access to digital fabrication tools in the Maker Lab, ensuring safe, welcoming access while fostering community engagement and creative skill development.

## ADDITIONAL EXPERIENCE

<b>R.R. Donnelley</b> Data Management Team Lead	2014-2016 Itasca, IL
<b>Purdue University</b> Veterans Affairs Clerk	2012-2013 West Lafayette, IN
<b>United States Marine Corps</b> 2nd Battalion, 24th Marines Data Network Specialist	2006-2012 Chicago, IL
<ul style="list-style-type: none"><li>Managed technology systems and equipment for military operations, supporting secure communications and information networks during deployment.</li><li>Developed an Excel-based inventory system tracking \$3M+ in Department of Defense technology assets.</li><li>Resolved 1,000+ customer system issues in support of Operation Iraqi Freedom missions.</li></ul>	

## EDUCATION

<b>University of Illinois Urbana-Champaign</b> Master of Library & Information Science (MLIS) GPA: 3.96 / 4.00	2019 Champaign, IL
<b>Purdue University</b> Bachelor of Science (BS), Aviation Technology GPA: 3.62 / 4.00	2013 West Lafayette, IN
<b>United States Marine Corps</b> Marine Corps Communication-Electronics School Tactical Data Systems Operators Course	2007 Twentynine Palms, CA

## SKILLS

- Professional:** Project coordination; vendor relations; marketing; process improvement; team facilitation
- Systems & Platforms:** Ex Libris 360, Alma; OCLC ILLiad; SirsiDynix Symphony; OpenAthens
- Applications:** Ex Libris Primo VE, Summon; Springshare LibAnswers, LibGuides; OCLC WorldCat Discovery
- Web & Code:** HTML, CSS, Visual Studio Code, Figma, WordPress, Notepad++
- Design & Fabrication:** Adobe InDesign, Illustrator, Photoshop; 3D design/printing; electronic & laser cutting