

# MICHAEL AYERS

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## KEY SKILLS

- EQ & Interpersonal Skills
- Problem Solving Skills
- Sport Psychology
- Time & Stress Management
- Team Leadership
- MS Office

## PROFESSIONAL SUMMARY

Passionate and committed, BS in Psychology, MSc in Sport and Exercise Psychology, eager to leverage excellent problem solving, team leadership and interpersonal skills within the sport psychology industry and more.

Extraordinary talent for sport psychology with experience as a scorekeeper at UCAA,, observing and analyzing players' tactics and strategies, ultimately deciding which strategies led to the best results.

Highly intuitive learner, passionate and keen to learn and get to the root of a problem.

Possesses the people management skills to bring out the best in a team, having led a team as a Gearhead which resulted in highest total sales during Q4.

## EDUCATION

**Master's of Science, Sport and Exercise Psychology | September 2021**

University of Ulster, Jordanstown, Northern Ireland

**Bachelor's of Science, Psychology, Nutrition Minor | June 2019**

University of Utah, Salt Lake City, Utah

## PROFESSIONAL EXPERIENCE

**Courier Agent**

**March, 2022 –**

**WholesomeCo, Inc**

- Delivered medical cannabis to patients throughout the state of Utah
- Gained advanced knowledge in OnFleet and Fleetio, as well as in the medical cannabis field with regards to products and legislation
- Assisted in daily operations at the pharmacy, such as assembling orders and preparing materials for deliveries

**Gearhead**

**September 2019 – March 2020**

**Backcountry.com, West Valley City, UT**

- Guided and helped customers with returns, orders and other issues.
- Gained advanced knowledge in NetSuite, Interface, Cisco and Zoom as well as in outdoor gear and clothing brands.
- Led a team for highest total sales amount during Q4.

**Lift Operator**

**July 2016 – October 2019**

**Utah Olympic Park, Park City, UT**

- Ensured normal and safe operations by operating and inspecting ski lifts.
- Assisted guests through answering questions and concerns.
- Aided athletes and coaches via successfully organizing events.

**Prep Cook**

**October 2015 – March 2016**

**Papa Murphy's, Salt Lake City, UT**

- Prepared all raw materials for meals.
- Interacted and assisted customers via phone calls and face to face.
- Cooperated within a team leading to a successful prep team.