# MICHAELBELL

#### PROFESSIONAL PROFILE

I am a driven and thorough data analyst who maintains both a big-picture perspective as well as an attention to detail. I strive to leverage the data around us to contribute to better understanding our world and overcoming our shared challenges. My strengths are identifying knowledge gaps; developing corresponding research questions and investigation methodologies; interpreting the collected data into actionable insights; then communicating the findings to a variety of audiences.



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#### KEY SKILLS

#### Programming:

Python, SQL, MongoDB, SPSS, R, JavaScript, HTML, CSS, VBA

#### Big Data & BI:

Machine Learning, Hadoop, Google Analytics, Tableau, Looker

#### Organization:

Git, SVN, Microsoft Office Suite, G Suite, Salesforce, Netsuite

#### Research:

Hypothesis Testing, Statistics, Data Analysis, Survey Design

# EDUCATION

## **Data Analysis and** Visualization Certification THE UNIVERSITY OF TEXAS Austin, Texas

July 2018 - December 2018

# M.A. Psychological Research

TEXAS STATE UNIVERSITY San Marcos, Texas August 2013 - May 2015

#### B.A. Psychology, English Minor TEXAS STATE UNIVERSITY

San Marcos, Texas August 2009 - December 2012

#### WORK EXPERIENCE

#### DATA SCIENCE INTERN

#### Kony, Inc. // Austin, Texas // July 2018 to date

Contributed to design and implementation of machine learning enhancements to chatbots Researched applications of machine learning techniques such as natural language processing, classification systems, and recommendation systems Learned SalesForce's "Einstein" data analytics Al platform

#### RESEARCH AND ANALYSIS ASSOCIATE

#### GradLeaders, Inc. // Austin, Texas // July 2015 - May 2018

Managed collection of survey data, conducted analyses, presented findings Provided research consultations and managed client relations Created customized survey for clients

#### RESEARCH AND ANALYSIS INTERN

### CSO Research, Inc. // Austin, Texas // Oct. 2014 - July 2015

Created customized surveys for clients incorporating methodological best practices Cleaned and analyzed survey data and presented findings Managed client relations

#### RESEARCH INTERN

# Media Science Research Labs LLC // Austin, Texas // Sept. 2013 - Oct. 2014

Interacted directly with research participants Managed the research experiments and data collection Increased knowledge of psychophysiological research Cleaned and prepared research data for analysis

#### RESEARCH ASSISTANT

# Texas State University Psychological Department Event Related Potentials Lab // San Marcos, Texas // Feb. 2011 - Dec. 2012

Conducted several data collection methods in both laboratory and field settings Became experienced in research methodology Helped maintain lab organization and operation

Volunteered to conduct observational research at summer camp for children with autism