

Michael G. Colletti
Enterprise Infrastructure & Cloud Solutions Architect
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(845) 675-0184
[@devnullid](#)

SUMMARY OF QUALIFICATIONS

- [**AWS SAA \(Certified Solutions Architect - Associate\)**](#)
- Lifelong learner inspired by DevOps culture, principles, practices and tools
- Solid communicator cross-functional team collaborator & Independent Contributor
- Generalist, Ops and Infra-nerd. Monitoring savant.
- Extensive experience as systems architect, admin and embedded ops engineer

CLOUD, ERP, CRM, OPERATING SYSTEMS, DATABASES

- Cloud: Amazon Web Services (CSAA), GCP, Azure
- AWS: IAM, EC2, EBS, EFS, S3, RDS, VPC design, AWS Console and CLI, Well Architected Framework, Shared Responsibility Model
- Containerization/Orchestration: Docker, Docker Swarm, Kubernetes
- Service Mesh (learning): Istio/Envoy/Traefik
- Serverless: Lambda functions to replace cronjobs
- IaC: Ansible, CloudFormation, GitOps, CodeCommit, Terraform (learning)
- Deploy: Helm, Git, GitLab, Maven, SVN, Jenkins
- Monitoring: Prometheus, CloudWatch, Zabbix (certified), IBM Tivoli,
- Linux: RHEL6-8.x/CentOS, Ubuntu, SUSE 9-11, zLinux, and other flavors
- HA: Auto Scaling, Pacemaker/Corosync, MariaDB: 10.X Multi-Master replication
- WebOps: Apache, nginx, HAProxy, ALB/ELB, Auto Scaling (k8s and AWS)
- Ops: Rundeck
- DBA/RDBMS: RDS, *MariaDB*, *MySQL*, DB2, Oracle, MS SQL Server, BI and DW
- Storage: S3, EBS, EFS, GlusterFS, NetApp, Commvault, NFS, AFS, DFS, GPFS
- Data Stores/NoSQL: MongoDB, DynamoDB, etcd,
- Service Discovery: Consul, Cloud Map, ServiceNow
- Reporting: Grafana, Graphite, Cognos, BIRT, Business Objects, SSRS, Actuate
- Enterprise: ERP (SAP Basis 4.x), CRM (Siebel 7.04)
- OSes: Solaris, AIX (certified ACP), HP/UX, MacOS

SCRIPTING AND PROGRAMMING LANGUAGES

- Scripting: Bash, PERL, PowerShell, Korn
- Languages: Python, Golang (learning)
- Lang: YAML, JSON, HTML, JS
- APIs: AWS API Gateway, Zabbix, REST, ServiceNow
- IDE/ISE: PyCharm, VS Code, Eclipse, MS PS ISE, vim
- Compilers: gcc, xLC, cc, c++, make, gmake

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PROFESSIONAL EXPERIENCE

February 2015 - April 2019 NYS ITS

Open Source Solutions Architect / Enterprise Infrastructure SME

- Deploy Docker Swarm & Dockerize application stand ups for dev. Train team. Document.
- Led adoption of IaC/GitLab for team code repository and deployments. Led automation of team maintenance tasks with Ansible. Write testing and monitoring scripts with documentation.
- Led department in adoption of APIs and automating manual work and deleting tech-debt.
- DevOps resource to management team for research and understanding key concepts
- Architect, design and deploy/support large Zabbix 3.x/4.x (dev/prod) on RHEL 7.x.
- Spearheaded effort to replace legacy multi-platform monitoring infrastructures on (4100+) with a well-designed scalable Zabbix infrastructures (2K+NVPS). This saved ~\$1M
- Lead DBA for all MariaDB infrastructures. Made all systems production-like.
- Designed implement and supported MySQL multi-master replication for production (and dev)
- Automated backups and integrated DBs with supported Commvault solution.
- Architect and deploy Prometheus and Alertmanager for meta-monitoring and visibility. Using Grafana Infrastructures as *information radiators* customers had self-service metrics
- Support all legacy infrastructures and help customer pivot to modern tools. Collaborate with multiple teams to meet business goals.

February 2005-2015 NY State OFT / Office of Information Technology Services

Technical Architect: Performance & Capacity Planning/Infrastructure Architecture

- Architect, build, support, and upgrade all IBM ITM monitoring infrastructures.
- Led Performance team finding performance issues in NYS infrastructures.
- Design, build and maintain visualization and reporting tools for customer self-service
- Led DBA DB2 support/DB2 DB Migration/Tivoli Data Warehouse, Cognos and BIRT
- Lead for Middleware (MQ) and DB monitoring and telemetry for Ops/NOC.
- Backend scripts and APIs to automate ticket enrichment for ITSM.
- Architectural design and implementation of ancillary enterprise monitoring solutions like APM (IBM ITCAM) an Omnibus/Netcool.

June 2005-2006 Endicott Interconnect, Endicott, New York

Consultant SAP Basis Administrator / DB2 and AIX Sr. Admin

- Lead Basis prod and dev support of R/3 and BW/BI landscapes
- Knowledge transfer (SAP, AIX,DB2) for new Basis Consultant. Document
- Installs/Upgrades, Kernel Patches/Hotpacks, OSS/SAP Marketplace, Client Admin/Copy, Monitoring/CCMS, Performance, Batch/Spool, EarlyWatch, Corrections/STMS, SAPGUI
- Help the client transition to archiving (ArchiveLink)

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July 2001 – March 2005 IBM Global Services, Poughkeepsie, New York

Consultant: Siebel Administrator: Sr. AIX Consultant/Siebel Admin

- Infrastructure Architect for Siebel solutions that was the inception of IBM's first CRM customer portal, IBM PartnerWorld, a \$4Bn project.
- Led build team and trained members on Siebel, AIX and Windows. Wrote scripts and customized telemetry to automate and monitor dev2prod process.
- Senior technical support for EIM and EAI flows into production.
- Microsoft Certified Professional (MCP)
- Integrated IBM processes/products into the Siebel stack (GPFS, AFS, JavaMail, orders)
- Design and automated Middleware (MQ) monitoring and self-healing
- Siebel 6.2.1-7.04 Call Center (AIX) Troubleshooting, Customization, Automation
- Reporting Tools Lead: Actuate Version (4-5) administration, SSO and LDAP.
- Led AIX/UNIX/DB2 consultation, training and performance tuning.

July 2000 – July 2001 IBM Global Services, Poughkeepsie, New York

Consultant: SAP Basis Administrator: SAP Deployment for IBM Global Finance, Server Group

- SAP R/3 Basis support. 3.x-46.x multiple mission-critical landscapes
- Installs/Upgrades, Kernel Patches/Hotpacks, OSS/SapNet, Client Admin, ALE Monitoring/CCMS, Performance, Batch/Spool, EarlyWatch, Corrections/STMS, SAPGUI
- Intercope FaxPlus integration and support and solution integration
- AIX/UNIX/DB2 consultation, training, performance tuning and monitoring
- IBM Content Manager and CommonStore support for SAP ArchiveLink

April 2000 – June 2000 Freetradezone.com/PartMiner.com, New York, New York

Consultant: Sr. AIX Consultant/DB2 DBA

- Lead AIX/UNIX admins, training and performance tuning
- Lead for DB2, consultation, training and performance tuning
- Design, Implement and support development & production DB2 databases
- Support WebSphere and Apache 1.3.6, IHS and patch applies.

1998 - Aug 1999 IBM Global Services, Poughkeepsie, New York

Consultant: SAP Basis Administrator: SAP Deployment for IBM's Worldwide Procurement

- SAP R/3 Basis support. AIX Troubleshooting training. DB2
- Installs/Upgrades, Kernel Patches/Hotpacks, OSS Notes/SapNet, Client Admin, Monitoring/CCMS, Performance, Batch/Spool, EarlyWatch, Corrections/STMS, SAPGUI
- Mainframe support for DB2 2.2 (MVS). MQ support, EDI, ALE
- SAPGUI support and tools. Support developers and SAP customers.

EDUCATION

State University of New York College at Purchase
Bachelor of Arts in Sociology, Graduated with Honors.

State University of New York College at Purchase
SUNY-Purchase Music Conservatory: Major in Studio production (classical theory, jazz composition, and solfege)