## **Michael Dick**

M: (616)-902-8922 | E: michaeldick000@gmail.com | Ypsilanti, MI 48917

### linkedin.com/in/michaeldi1996/

### **Education**

# University of Michigan · Ann Arbor, MI · Sept 2019 – May 2021 (Projected)

- Bachelor of Science in Computer Science.
- Creating Animations for UROP (Undergraduate Research Opportunities Program) project.
  Oct. 2019 April 2020.

# Grand Rapids Community College · Grand Rapids, MI · Aug 2017 – April 2019

- Studied Computer Science, Mathematics, and Physics.
- GPA: 3.73/4.00
- On Dean's List Fall 2018 and Winter 2019.

## Lansing Community College · Lansing, MI · Aug 2014 – May 2017

- Studied Computer Science and Mathematics.
- GPA: 3.68/4.00
- On Dean's List: Fall 2014, Spring 2015, Spring 2016, Fall 2016.

## **Professional Experience**

## Two Men and a Truck · Ann Arbor, MI · May 2019 – August 2019

## Sales and Logistics Intern

- Responsible for 90% of the revenue for our franchise. Was number one in revenue out of all of our interns generating an estimated total over \$130,000.
- Dispatched and facilitated movers/drivers to their jobs for the day.
- Worked with Movers Who Care 2, a software our company built, to book customers on trucks.
- Took inbound calls from customers and sold our services to them either via phone or internet.

# Nolan Transportation Group (NTG) · Grand Rapids, MI · Feb 2018 – May 2019

## **Operations Intern**

- Worked with brokers on DAT to book freight loads for customers.
- Data entry for "building" loads for broker's using Freight Hawk software.
- Tracked loads using software or contacting carriers to get updates on current shipments.
- Helped with our Night Tracking team to help Vice President Brokers; grew the team from one office to the whole Midwest.

## Meijer · Ionia, MI · May 2014 – Feb 2018

### **Service Coordinator**

- Promoted to this position in less than a year. Was top cashier for six months consecutive; also, was the youngest in this position.
- Help facilitate the front end of the store; making sure customers had a fast and great experience.
- Lead a team of four to more than thirty people at times.
- Created a system that organized breaks, lunches, and when audits on cashiers were due.