

# MICHAEL D'SILVA

## Software Engineering Student

Western University, Bachelor of Engineering Science Candidate (May 2021)

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## LEADERSHIP/SKILLS

- Class Valedictorian, public speaker, trainer, and consultant
- Expertise in providing technical support to resolve IT and work-flow issues
- Proficient in Microsoft Office (Word, Excel, PowerPoint, and Outlook) and Google Suite (Docs, Sheets, and Slides)
- Versed in C++, C#, Java, Python, and VBA
- Full Stack Developer (MEAN Stack: MongoDB, Express, Angular, Node.js)
- Experience with Git and AWS

## EXPERIENCE

### TERANET, STUDENT (ENTERPRISE ARCHITECTURE TEAM) May–Aug 2019

- Designed new SharePoint site for Architecture Team
- Redesigned Architectural process flows
- Automated processes using Microsoft Flow
- Completed evaluations of technologies

### TERANET, STUDENT (ENTERPRISE ARCHITECTURE TEAM) May–Aug 2018

- Conducted research and analysis for the Technology Architecture Group
- Attended Technology Architecture Group meetings
- Communicated with vendors to acquire information, and schedule presentations and meetings
- Performed testing and evaluation of emerging, opensource, off-shelf and in-house applications
- Participated in Proof of Technology (POT) by creating manual for application(s) being tested
- Cataloged all documentation for Teranet's applications and stored files on SharePoint site

### JMB IT SOLUTIONS, TRAINER AND TECHNICAL SUPPORT CONSULTANT (SELF-EMPLOYED) 2016–Aug 2018

- Trained customers on Windows/Android/iPhone, Email, Social Media (Facebook, Twitter)
- Provided technical expertise in troubleshooting to resolve IT issues
- Set up cloud-based solutions for customer's data and media storage, and
- Set up wired/wireless networks for residential use

## EXTRA-CURRICULAR & OTHER EXPERIENCE

### WESTERN AI, PROJECT MANAGER Oct 2019–Present

- Project Manager for AI project pertaining to medical imaging
- Worked with team to set deadlines and formulate checkpoints to achieve goal

### WESTERN MANAGEMENT CLUB, MANAGEMENT CONSULTANT Oct 2019–Present

- Worked in a team to provide pro bono consulting services for a local business in London, Ont.

### WESTERN AI COLLECTIVE, COLLABORATOR Jan 2019–April 2019

- Completed biweekly workshops on Machine Learning
- Worked on projects with fellow collaborators at biweekly collaboration sessions

### WESTERN MANAGEMENT CLUB, MANAGEMENT CONSULTANT Oct 2018–Mar 2019

- Worked in a team of six to provide pro bono consulting services for a local business in London, Ont.
- Followed a strict timeline to produce deliverables as per client specifications
- Performed qualitative and quantitative analysis to aid the client in their business's relocation

### ENGINEERING DESIGN TEAM, LEAD WRITER Sept 2017–Aug 2018

- Worked in a team of five to plan and develop prototypes for several projects
- Responsible for documentation of the Engineering design process throughout the project