

Izuagie Eshilama

Information Technology Professional - New Grad

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CAREER OBJECTIVE

Proactive Computer Science major currently attending Carleton University, with 10 months of work experience. Aiming to leverage a proven knowledge of computer programming, the IoT, desktop technology, customer satisfaction, and customer communications skills to successfully gain experience in the IT workforce. Frequently praised as detail-oriented by my peers, I can be relied upon to help your company achieve its goals.

EDUCATION

CARLETON UNIVERSITY

B.S. Computer Science Candidate (*Expected graduation May 2020*)

Relevant Coursework

- Web Applications
- Systems Programming
- Abstract Data Types
- Introduction to Software Engineering

PROFESSIONAL EXPERIENCE

INFORMATION TECHNOLOGY SUPPORT ANALYST

Carleton University, Ottawa, ON / Jan 2019 – Present

- Provide IT support for the Carleton University network. Monitoring and testing application performance for potential errors. Attending to clients on-site or via telephone calls. Provide customer support for Cmail, CuLearn, lab-based applications and access to wireless infrastructure. Managing and monitoring installed systems and infrastructure.

ADDITIONAL SKILLS

Python SQL Java CSS C++ HTML JavaScript Haskell Mongo Db Oracle

REFERENCES

References available upon request