

KINGSWOOD HOMEOWNERS ASSOCIATION

GENERAL INFORMATION (revised January 2018)

Refuse:

Trash pick-up is provided by Customer First Waste Solutions, 623-825-0900 on Monday's (for TRASH) and Wednesday's (for RECYCLE), usually in the very early morning. Please do not put out your trash sooner than the evening before the scheduled pick-up. THERE IS A LIMIT OF TWO (2) TRASH CANS PER PICK UP DAY, imposed by the provider. Holidays where trash is NOT picked up are: Thanksgiving Day, Christmas Day, New Years Day and Memorial Day. Trash will be collected the following day.

Landscape Services:

Yard mowing, trimming and maintenance is provided by ARR Landscaping, 602-686-0244. The property is serviced every Monday. They trim and clean the common areas and cuts and edges front yard grass only. Residents are responsible for all tree and shrub trimming on their property however, ARR will adjust irrigation of the front yards. And repairs made to the irrigation will be billed back to the homeowner responsible. ARR also handles all common area irrigation and sprinkler maintenance, along with resident front yards relating to grass irrigation.

Pool Maintenance:

Pool maintenance is provided by Blue Marlin Pool Service, 602-404-0094. Winter schedule is Monday and Fridays and summer schedule is Monday, Wednesday and Fridays. Blue Marlin also hoses off the Kool Deck on Fridays.

Common Area Maintenance:

Common area tree trimming is handled through Snow Property Services.

Pest Control:

Pest control for the pool area is provided by PestsRUs. If you wish to have your home serviced, you can reach Eric Papadeas 480-598-9898. Currently the cost for this service is \$15 per month.

Insurance, Association:

Insurance for common areas is provided through: Southwest Bonding and Insurance, 13041 N 35th Ave, Ste C10, Phoenix, AZ 85029, Robert Piotrowski, AAI, Property Casualty Agent
P: 602.375.5200 F: 602.375.5357

Board Meetings:

Board meetings, usually held monthly, are listed as to date, time and location in the minutes of the last meeting. Board meetings are open to all residents. Please contact a Board member if you plan to attend. The annual homeowner's meeting is held in January of each year. All residents are encouraged to attend.

Speed Limits:

The speed limit is 10 MPH, per the Rules and Regulations, and traffic is one way, counter clockwise.

Swimming Pool Information:

Swimming pool rules are posted at the pool and included in the Rules and Regulations.

Property Management Company:

The property management company is: Snow Property Services, 4135 S. Power Rd. #122, Mesa AZ 85212, phone 480-635-1133.

Reference Information:

A "Seamless Service Directory & Information" listing of most requested City of Phoenix phone numbers PLUS an Emergency Number listing is provided at the end of this document, courtesy of the City of Phoenix.

This GENERAL INFORMATION is provided by the Association for the common areas only. Many of the above listed service contractors may be employed by the homeowners for projects on their property.

RULES AND REGULATIONS

Code of Conduct:

This Code of Conduct has been established by the Board of Directors to identify responsibilities of members and their guests when using Kingswood facilities and common areas. To protect the ambiance and enjoyment for all those who use Kingswood property, the following actions will not be permitted:

- The use of loud, profane, indecent or abusive language, physical abuse, threat, harassment or the like, against any other resident or guest.
- Actions that result in unsafe conditions or practices, uncivil and discourteous manners, or actions that unfairly or unreasonably impair the rights and privileges of other users.

Complaints regarding the actions of others may be filed in writing to the Board of Directors.

Guests:

Guests are defined as friends or relatives of a resident who are visiting Kingswood at the personal invitation and with specific knowledge and sponsorship of a resident.

Residents are responsible for their guests while on the Kingswood property. Guests under the age of eighteen (18) must be accompanied by a resident or adult guest at all times when on Kingswood property.

Parking Restrictions:

The following types of vehicles are not allowed to park on common areas of Kingswood, which includes streets, and will be subject to towing:

- Inoperable Vehicles
- Abandoned Vehicles
- Vehicles with expired or invalid license plates or tags
- Vehicles with flat or missing tires
- No vehicle shall be parked on the street overnight but shall be parked in the carport for one 24-hour period per month. Special permission may be granted by the Board upon application.

Common Areas:

Motorized vehicles are not to be driven at a speed above 10 miles per hour at any time anywhere within Kingswood property. Operating or parking any motorized vehicle on the landscaped area is prohibited. Operating any motorized vehicle in the pool area is prohibited with the exception of handicapped individuals properly using mobility assistance devices. At no time is it acceptable for residents, guests or invitees to climb walls, fences or gates to enter or exit the property. It is strictly forbidden to block gates open or leave keys in areas accessible to the public.

Light Poles:

Homeowners with light poles in their front yards are responsible for changing light bulbs when burned out. Please change the bulb within 48 hours to avoid being billed the fee for a service call to change the bulb.

Pool, Pool Area and Playground:

All persons using the pool or pool area do so at their own risk. THERE IS NO LIFEGUARD ON DUTY. There is no phone available at the pool area. Kingswood HOA assumes no responsibility.

The pool is for the enjoyment of all residents of Kingswood and their guests. In order to accomplish this, the Board has implemented the following rules for the safety and enjoyment of all. All references to an adult in these HOA rules are understood to mean an individual 18 years of age or older.

No child under 12 years of age will be permitted in the pool area without adult supervision. Children may NOT be left alone in the pool area.

Small children under the direct supervision of an adult may wear a PFD (Personal Flotation Device) as a precautionary measure. It is recommended that the PFD be U.S. Coast Guard approved.

Running and other types of boisterous behavior is prohibited in the pool area.

Diving into the pool is prohibited.

In the event of electrical and thunder storms, users must leave the pool.

Children who are not toilet trained may enter the pool enclosure accompanied by an adult but must wear swim diapers and can only occupy the wading pool. In addition, in an attempt to minimize the possibility of pool parasites, i.e. cryptosporidium, anyone with diarrhea may not enter either pool.

Residents have priority access to pool and pool area over invited guests. Please be courteous of your neighbors.

The pool gate must be kept closed and locked at all times in accordance with City of Phoenix ordinance. Our insurance carrier also requires the gate to be locked at all times.

The Board reserves the right to take any measures necessary to protect the safety of the community by ensuring the gates are not left unsecured.

Swimsuits are the only proper swimwear permitted in the pool. Diapers, other than swim diapers, and street clothing are not permitted in the pool.

Pool furniture is not to be placed in the pool or used for climbing or standing upon or for diving into the pool.

No glass or breakable items of any kind will be allowed in the pool area.

Anyone bringing food into the pool area is responsible for removing any remaining food, food containers or packaging, plates, and other associated debris from the area. This waste is not to be left in the pool area trash can. Food is permitted ONLY at the table areas. Users are expected to leave areas in a clean and neat condition using the trash container available.

Anyone using a personal grill in the pool area must remain in the pool area the entire time the fire is active, make sure the fire is properly extinguished before leaving the pool area, and remove the grill and burned coals within 24 hours.

Music must be kept at a low level so as not to disturb other residents. No audible noise is allowed outside of the pool area enclosure walls.

No running, undue splashing, spitting, obscene language or 'horseplay' in general will be tolerated. Bicycles, skates, skateboards and toys not designed for use in the water are prohibited in the pool area.

Pets and animals of any kind are prohibited in the pool area, except those qualifying under the Federal ADA rules and regulation policy.

Hair pins, rubber bands, bows and similar items are to be removed before entering the pool.

The pool is not to be used by anyone with infections, contagious diseases or open sores.

Alcoholic beverages are not to be consumed by any person under 21 years of age

Your personal items must be removed when you leave the pool area. Kingswood HOA is not responsible for any items left unattended.

Please be courteous to other residents and leave the pool area clean.

Playing with the pool safety equipment and the ring buoy is strictly prohibited – these are for safety only, to be used in case of an emergency, and not toys!

The pool can be reserved by a homeowner for meetings and private parties by reserving with a Board member. A refundable \$50 security deposit is required.

Animals and Pets:

Barking or howling dogs will not be tolerated. If you are having problems with a neighbor's dog, please use the relief available through the City of Phoenix, City Code or by calling 602-262-6466. Refer to the Phoenix City Code, §8-2 Barking or Howling Dogs, with cross reference to §23-11, Nuisances and Noise. <http://phoenix.gov/LAW/bark0.html>

All dogs must be on a leash not to exceed 6 feet, per Phoenix City Code §8-14.

All dog waste must be picked up while walking your dog.

Home Alarm Systems:

Per Phoenix City Code, any homeowner with an installed security alarm is required to provide the alarm company with the name and phone number of another person who can be contacted to disarm the alarm if the homeowner is not available. If you have problems with a neighbor's alarm continuously sounding, please refer to, and seek relief from, the Phoenix City Code, Article IX Alarm Systems, § 10-66 Applicability, with Cross references to Police Department, § 2-119 et seq. <http://www.municode.com/resources/gateway.asp?pid=13485&sid=3>

Home and Front Yard Maintenance:

The Board of Directors will conduct periodic inspections of home maintenance, as visible from the street, along with the condition of the front yard. Owners will be advised of any items needing repair by the Property Management Company pursuant to the CC&R's. If lots are not maintained, the Association will levy fines pursuant to the Declarations.

OUTDOOR HOLIDAY DECORATIONS:

Outdoor year-end holiday decorations can be displayed beginning November 1st and must be removed by January 31st.

ARCHITECTURAL STANDARDS

Architectural Review Compliance:

As a property owner in Kingswood, there are certain responsibilities that must be fulfilled in maintaining the exterior appearance of private property. First, every owner is expected to ensure all landscaped areas are kept neat and well maintained at all times. Second, the exterior of the home must be kept in a good state of repair, including items such as exterior paint, and walls, etc. Enforcement for these requirements is the responsibility of the Architectural Review Committee (ARC), the Board of Directors.

In addition, if an owner is planning to make any exterior alterations, additions, painting, landscaping changes, or any work that might alter the exterior appearance of the home or property, an owner must first submit plans and receive written approval from the ARC (Board of Directors).

The forms necessary for submitting plans, and staff assistance, may be obtained through the current Property Management provider's office. Currently the provider is Snow Property Services. Should there be questions about owner obligations, or for additional information, please refer to the Declaration of Covenants, Conditions and Restrictions, received upon the purchase of the home. A helpful suggestion might be to obtain the ARC guidelines from the current Property Management providers office prior to project planning.

The exterior painting of all structures shall be in accordance with the following schedule of finishes. All paint is to be Dunn-Edwards Paints: Masonry, Dunn-Edwards Navajo White, Trim, Dunn-Edwards Mojave Sage OR Dunn-Edwards Weathered Brown. Wrought iron can be painted black, the selected trim color or Navajo White. Dunn-Edwards Paints provides Kingswood Improvement Association with a discount. Be sure to use the Account Number 305134-000 to access the discount.

Carport concrete coatings cannot be applied beyond the concrete joint line between the apron and the carport. In other words, the apron and curb are not to be coated. To re-coat existing application requires Board approval. Residents with their apron and/or curb currently coated can have it removed at Association expense; failure to do so will become an owner requirement at time of resale.

All landscape changes to front yards must be first approved by the Board of Directors, including the removal and replanting of trees.

ENTIRE DOCUMENT APPROVED BY THE BOARD OF DIRECTORS AT THE MARCH 19, 2012 MEETING AND WILL BECOME EFFECTIVE APRIL 1, 2012.

notes: Phoenix Seamless Service Directory & Information

All numbers are in 602 area code unless indicated

Abandoned Vehicles

Private Property 262-7844
Streets, Alleys 262-6151

Airport (Sky Harbor International)

Noise Information 683-2669
Paging 273-3455
Parking 273-4545

Alley

Repair or Grading, Hazards,
Permit for Dust Proofing 262-6441
Trash in Alley 262-7251

Animals

Barking Dogs 262-6466
Dead Animal 262-6791
Dog Licenses (Maricopa County) 506-7387
Horses-Lot Too Small 262-7844
Rabies (Maricopa County) 506-7387

Annexations

262-6837

Arson

Report arson-caused fires 26-ARSON, 262-6774

Arts and Culture Office

262-4637

Auctions

City Surplus Vehicles &
Equipment 534-0828
Police 252-4842

Budget and Research

262-4800

Building Inspection and Permits

(See Construction Permits)

Buildings, Unsafe

To Report Vacant/Occupied
Commercial/Residential 262-7844
Zoning & Enforcement 262-7844

Business Development Programs	262-5040
Business Customer Service Center	534-2000

Bus Service

ADA Certification	495-5777
Dial-A-Ride	253-4000
Discount Fare Certification (youths 6-18, seniors 65 and older, and persons with disabilities)	261-8506
Ride Share	262-7433
Route & Schedule Information	253-5000

Cable TV

If problems aren't resolved by cable companies	495-0102
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City Clerk	262-6811
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City Council

Mayor Phil Gordon	262-7029
District 1 Thelda Williams	262-7111
District 2 Peggy Neely	262-7444
District 3 Maria Baier	262-7445
District 4 Tom Simplot	262-7441
District 5 Claude Mattox	262-7447
District 6 Greg Stanton	262-7446
District 7 Michael Nowakowski	262-7491
District 8 Michael Johnson	262-7492
	262-7493

City Court (See Municipal Court)

City Manager	262-6941
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City Prosecutor	262-6461
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Commercial Site Information	495-0302
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Community & Economic Development Programs	262-5040
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Construction Noise	
General Information	495-0540

Construction Permits		
On Private Property		262-7884
On Right of Way		262-6551
Convention Center		262-6225
Box Office		262-7272
County (See Maricopa County)		
Damage Claim Against the City		262-5054
Development Services		262-7811
Dial-a-Ride		253-4000
Disabled Services (Special Populations)		
City of Phoenix Relay TTY		534-5500
Equal Opportunity TTY		534-1557
Library TTY		254-8205
Parks TTY		262-6713
Personnel TTY		261-8687
Recreation		262-4543
Recreation TTY		534-2491
Discrimination Complaints		262-7486
Drainage		
Clogged Street Drain		262-6441
Drainage Plan Review Project		
Engineering		495-0258
Flood Plain Management		262-4960
Dust		
From Construction Activity		506-6616
(Maricopa County Health Dept.		
Air Pollution Control)		
From Parking Lot		262-7844
From Right of Way Construction		262-7844
From Vehicle on Vacant Lot, Illegal		
Alley Traffic		262-6151
Education Programs		495-0314
Elections	City of Phoenix	262-6837
	Maricopa County	506-1511

Employment

City Job Information (recorded message)	534-5627
City Personnel Dept. General Information	262-6277
Discrimination	262-7486
Police and Fire	534-5627
Workforce Connection One Stop Career Centers	262-6776

Environmental Programs Office 256-5669**Equal Opportunity** 262-7716

Business Certification	262-6790
Cultural Diversity	261-8550
Discrimination Complaints (employment, fair housing, public accommodations)	262-7486
Supplier and Contractor Compliance	495-0887
Women's Issues	261-8242

Family Advocacy Center 534-2120**Fences**

Complaints	262-7844
Permits	262-7884

Film Office 262-4850

Fires To Report Fires	9-1-1
Fire Prevention	262-6771
Fire Department Ambulance Billing Information	261-8414

Flood Information

Flood Plain Management (zones)	262-4960
Within City Limits	262-6441

Garbage Collection 262-7251**Graffiti on Public Art** 262-4637**Graffiti Reward Hotline** 262-7327**Graffiti Busters** 495-7014

Graffiti in Parks	261-8606
Grant Coordinator	262-1833
Head Start	262-4040
Historic Preservation	261-8699
Home Maintenance Training Classes (Homeward Bound)	495-0700
Household Hazardous Waste	
General Information	262-7251
Police (ammunition, war souvenirs)	534-2810
Housing	
Assistance for Low Income	534-2142
Discrimination	262-7486
Public Housing	534-2142
Rehabilitation	495-0700
House Number Information	
Development Services Department	262-6551
Human Services	
Community Services Division	262-4520
Education Division	262-4040
Family Services Centers:	
4732 S. Central Ave	534-4732
1250 S. Seventh Ave	534-1250
914 W. Hatcher Road	495-5229
3454 N. 51st Ave	262-6510
Management Services Division	262-6666
Senior Services Division	262-7379
Utility Assistance	262-4520
Youth Services Division	534-6806
Illegal Dumping	262-7251
Illegal Dumping (Washes)	262-6441
Information	
City Switchboard	262-6011
Internet	www.phoenix.gov

Landlord/Tenant Counseling 262-7210

Landfills 262-7251

Libraries

Burton Barr Central Library
1221 N. Central Ave 262-4636

Acacia
750 E. Townley Ave 262-4636

Century
1750 E. Highland Ave 262-4636

Cesar Chavez
3635 W. Baseline Road 262-4636

Cholla
10050 Metro Pkwy. East 262-4636

Desert Broom
29710 N. Cave Creek 262-4636

Desert Sage
7602 W. Encanto Blvd 262-4636

Harmon
411 W. Yavapai St 262-4636

Ironwood
4333 E. Chandler Blvd 262-4636

Juniper
1825 W. Union Hills Drive 262-4636

Mesquite
4525 Paradise Village Pkwy.
North 262-4636

Ocotillo
102 W. Southern Ave 262-4636

Palo Verde
4402 N. 51st Ave 262-4636

Saguaro
2808 N. 46th St 262-4636

Yucca
5648 N. 15th Ave 262-4636

Overdue Books 534-6666

Licenses & Permits

Games, Theatre, Videocenter 262-4638

Liquor Permits, Bingo Licenses 262-4638

For Private Citizens at Park Facilities 262-6861

Privilege (Sales) Tax Licenses 262-6785
(including annual license fee information)

Regulatory Licenses:	
Auctions, Massage, Second Hand	262-4638
Sidewalk Vending (downtown)	262-7676
Street & Mobile Vendors	262-4638
Lot Splits	261-8235
Maricopa County Government Information	506-3011
Mayor email: mayor.stanton@phoenix.gov	262-7111
Municipal Court	
Arraignment Information	262-6421
General Information	262-6421
Jury Information	534-9931
Orders of Protection/Injunctions Against Harassment/Vicious Animals	262-7120
Neighborhood Services Department	
General Information	262-7344
Neighborhood Association Listing	495-0113
Neighborhood Economic Development	495-5249
Neighborhood Preservation and Zoning Enforcement	262-7844
Odor-Industrial and Commercial (Maricopa County Health Dept.)	506-6616
Orpheum Theatre	262-7272
Parking Tickets	262-6785
Parks and Recreation	
Community Centers and Recreation (See Human Services for other centers)	262-6861 262-6862
Aquatics	534-7946
At Risk Youth	262-7370
North Mountain Parks (group reservations)	262-6696
Papago Park (group reservations)	256-3220
South Mountain (group reservations)	495-0222
Golf Courses (general information)	262-6861
Aguila	237-9601
Cave Creek	866-8076
Encanto (18 hole)	253-3963

Encanto (9 hole)	262-6870
Maryvale	623-846-4022
Palo Verde	249-9930
Papago	275-8428
Park Rangers	262-7275
Parks - Night Emergency	262-6386
Parks Listed under "Phoenix City Government"	in your telephone directory
Phoenix Center for the Arts 1202 N. Third St	262-4627
Phoenix Urban Forestry (tree planting)	495-3763
Pueblo Grande Museum and Cultural Park	
4619 E. Washington St	495-0901
Recreation Program Information	262-6861
Shemer Art Center & Museum	
5005 E. Camelback Road	262-4727
Special Populations (see Disabled Services)	
Swimming Pools (seasonal) – Listed under "Phoenix City Government"	
in your telephone directory	
Team Sports	262-6483
Tennis Centers	
6330 N. 21st Ave	249-3712
1104 E. Grovers Ave	534-2500
Phoenix 11	261-8937
Phoenix Clean and Beautiful	262-4820
Phoenix Sister Cities Commission	534-3751
Planning	262-6882
Police	
Blockwatch	495-2419
Community Relations	262-7331
Crime-Free Multi-Housing Program	495-6897
Explorers Program	262-7336
Fingerprinting (public)	534-5024
G.R.E.A.T. Program	495-0431
Gang Hotline	534-4264
General Information	262-7626
General Investigations (assaults, violent crimes, homicide, robbery, auto theft)	262-6141
Impounded Property	261-8371
Liquor Establishment Complaints	438-6625
Museum	534-7278
Police Chief's Office	262-7626

Police Precincts	
Cactus Park	495-5009
Central City	495-5005
Desert Horizon	495-5006
Maryvale	495-5008
South Mountain	495-5004
Squaw Peak	495-5007
Prisoner Booking Information	256-0322
Professional Standards Bureau	
(complaints, commendations)	262-4580
Records Information for public	
(accident reports, police reports	
statistics)	534-1127
Reporting crime to police	
Emergencies	9-1-1
Non-emergencies	262-6151
Reserves Program	534-9000
Silent Witness	480-948-6377 or 1-800-343-TIPS
Traffic Enforcement Information	
North	495-5001
South	495-5003
Traffic Safety Complaints,	
Neighborhoods	534-7733
Vehicle Impounds	262-7905
Vehicle Permits (Overdimensional,	
overweight vehicles)	262-6099
Potholes	262-6441
Private Property	
Legal Descriptions	262-6878
Ownership Information	262-6878
Right-of-Way Widths and	
Lot Dimensions	262-6878
Public Transit	
Dial-a-Ride	253-4000
Light Rail Information	254-7245
Ride Share	262-7433
(See also Bus Service)	
Purchasing	
Prospective City Suppliers	262-7181
Real Estate Division	262-6267

Recycling	262-7251
Redevelopment Programs	262-5040
Renter/Landlord Counseling	262-7210
Ridesharing	262-7433
Senior Services	
Reserve-A-Ride Dispatch	262-6980 or 262-7882
Reserve-A-Ride Registration & information	262-4400
Reserve-A-Ride Reservations	262-4501
Senior Centers, Senior Companion and Counseling for Elderly programs	262-7379
Sewers (Sanitary)	
Clogged sanitary sewers	
Weekdays, 6 a.m. to 4:30 p.m	262-6691
Nights, weekends, holidays	261-8000
Sanitary Sewer Improvement Districts	262-6284
Sewer Tap Application	262-6551
Sewer Billing Information	262-6251
Sidewalks Information	262-6284
Signs	
Regulation and Permits	495-0301
Sign Violation Hotline	534-7100
Social Problems (Emergency Food, Clothing, Transportation or Counseling; see Human Services)	262-6666
Solid Waste and Trash Service	262-7251
Special Assessment Payments	262-6876
State of Arizona Government	542-4900
Storm Drains, Lines	
Clogged	262-6441
Illegal Dumping	256-3190
Information	256-3190
Information, Spanish	495-0334

Storm Flooding – Streets and Alleys	
Weekdays, 7 a.m. to 5 p.m	262-6441
Nights, weekends, holidays	262-6011
Street Lighting Installation, Repairs, Maintenance	495-5125
Streets	
Abandonment of Alleys	256-3487
Bad Barricading Hot Line	262-6000
Block Party Permit	495-0242
General Repair or Grading	262-6441
Improvement District (local streets)	262-6284
Request for Closure	262-6235
Request for Marking Streets and Crosswalks	262-4659
Street Hump Program	495-0242
Street Sweeping (including glass, accident debris)	262-6441
Visibility Blocked at Intersection	262-4659
Symphony Hall Box Office	262-7272
Taxes	
Property Taxes (County)	506-8511
Tax & License Information Line	262-6785
Tenant (Renter) Information	262-7210
Traffic and Parking Problems . 262-4659	
Traffic Court – Civil & Criminal cases	262-6421
Traffic Safety Coordination	534-1623
Traffic Signals Request for Installation	262-4659
Report of Damage or Malfunction (24 hours)	262-6021
Traffic Signs	
Installation, Damage Report	262-4659
Downed Stop Signs	262-6449
Trees Maintained by City only	
Trimming, Removal or Permit for Planting in Right Of Way	262-6501
Vehicle Emissions Hotline	470-4646

Volunteering

Boards and Commissions	262-7111
Fire Cadets	534-4488
Head Start Program	262-4040
Human Services	261-8806
Libraries	534-6623
Mountain Parks	495-5078
Municipal Volunteer Program	534-1687
Parks/Recreation	262-6862
Police Reserves Program	534-9000
Senior Companion	256-3353
Senior Services	262-7379

Voter Registration Maricopa County 506-1511

Water

Emergency (nights, weekends, holidays)	261-8000
<u>8 a.m. - 5 p.m., Monday through Friday</u>	
New Accounts, Turn-offs	262-6251
Pressure or Quality	262-6251
Water Bills (past & current)	262-6251
Water Conservation	256-3370
Water in Streets/Irrigation Flooding	262-6251
Water Leaks, Broken Hydrants & Water Mains	262-6251
Water Meters	262-6551

Water Safety Hotline 495-5555

Youth Programs

Library	262-6625
Parks and Recreation	262-7370
Youth & Education	495-0314

Zoning

Rezoning Applications	262-7131
Variances and Use Permits	262-7131
Violation Complaints	262-7844

EMERGENCY NUMBERS (24-HOUR-SERVICE)

Police, Fire, Medical Emergency	9-1-1
Accident Cleanup	262-6441
Crime Stop (Police)	262-6151
Gas Leaks - Southwest Gas	271-4277
Information (City Switchboard)	262-6011
Parks Night Emergency	262-6386
Police (Crime Stop)	262-6151
Police (General Information)	262-7626
Poison Control	253-3334 or 1-800-222-1222
Power Outages	
APS	371-7171
SRP	236-8811
Sewers (Sanitary) Clogged	
Weekdays 6 a.m. - 4:30 p.m.	262-6691
Nights, weekends, holidays	261-8000
Sewers (Storm) Clogged	262-6441
Snake Removal	480-894-1625
Traffic Signals, Malfunctioning	262-6021
Water Leaks, Broken Hydrants & Water Mains Emergency	261-8000
Water Safety Hotline	495-5555

For alternate format/reasonable accommodations, call 602-262-7176 or
TTY 602-534-5500.

City of Phoenix
Public Information Office 602-262-7176
www.phoenix.gov
6/08