# MICHAEL HAINES

# PROFESSIONAL SUMMARY

A former electrician and telecommunication technician. Aspiring Junior Software Engineer.

### **SKILLS**

- Teamwork and Collaboration
- Strong Interpersonal and Communication Skills
- Analytical Thinking and Problem Solving
- Programming Languages:
  Python, javascript
- Object-Oriented Programming
- Source and Version Control: Git, Github

#### WORK HISTORY

### CO-FOUNDER 2018 to 2019

Namu Surf, Sri Lanka

- Sales of products
- Conducted target market research to scope out industry competition and identify advantageous trends.
- Investigated and addressed business development challenges to proactively mitigate problems.
- Assessed supplier quality to maintain tight cost controls and maximize business operational performance.

# **DATA/SECURITY TECHNICIAN** 2017 to 2018 **Comm-eng**

- Offered friendly and efficient service to all customers, handled challenging situations with ease.
- Maintained accurate records of customer service calls and inputted all information into company's database.
- Responded to maintenance calls and troubleshot devices.
- Explained how to properly use security systems so that customers were knowledgeable.

## ELECTRICIAN 2016 to 2017

#### Electrotech, Nsw

- Planned layout and installation of electrical wiring, equipment and fixtures based on specifications and applicable code.
- Read and interpreted electrical, mechanical and architectural drawings and electrical code specifications for wiring layouts.
- Worked with various types of cableways, conduits and other electrical raceways.

**PADI DIVE MASTER** 2016 to 2016 **Under Water Vision**, Honduras

- Exercised impeccable risk management with regular revisions to safety protocol.
- Supervised and trained other divers in performance of essential functions and duties of position.
- Communication skills used to instruct and guide divers while ensuring their satisfaction with the experience
- · Basic CPR-training

# ELECTRICAL/MECHANICAL APPRENTICE 2012 to 2014 New Tech Automation

- Terminated wiring and connected circuits with correct techniques
- Conducted detailed tests on electrical systems after completing installations, replacements and repairs.
- Handled installation of electrical components by splicing, joining and connecting wire.
- Checked compatibility and safety of newly installed electrical systems and launched inspections and tests to confirm functionality.

# APRENTICE ELECTRICIAN (DOMESTIC) 2010 to 2012 Simpson Electrics

- Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity.
- Read and interpreted plans
- Installation of new and rewire of house wiring

### **EDUCATION**

Mornington High School High School Diploma

**Chisholm TAFE** 

Cert 3 in Telecommunications

Chisholm Tafe

Cert 3 in Electrotechnology

## **CERTIFICATIONS**

A grade Electrical license ACMA Open registration Elevated work platforms PADI Dive Master