

# Michael Keates

## Background

I am a dedicated, hardworking individual with a robust background in all things related to computing and technology. Diligent, enthusiastic, and a team player, I possess a passion for learning and developing new skills, a strong attention to detail, and excellent verbal and written communication abilities. I am reliable and constantly seeking new challenges to broaden my knowledge and experience, while also enhancing my capacity to develop efficient and effective solutions for diverse requirements.

## Contact

www.michaelkeates.co.uk

mail@michaelkeates.co.uk

github.com/michaelkeates

+44 7495 137 974

## Experience

Junior Business Analyst

Sapiens | Full-Time

AUG 2025 - PRESENT

Graduate Business Analyst

Sapiens | Full-Time

APR 2024 - AUG 2025

- Optimized and implemented complex SQL solutions, including advanced Premium Calculations, to efficiently retrieve accurate values.
- Played a key role in the successful go-live of the PPS Mutual New Zealand project, configuring product and supporting digital team.
- Awarded a Certificate of Recognition for supporting new joiners and consistently delivering high-quality deliverables under tight deadlines.

Database Assistant

City Hospice | Contract

AUG 2023 - MAR 2024

- Successfully completed a 6-month contract, demonstrating strong performance and dedication, leading to an extension to 8 months.
- Analysing data to derive insights and support decision-making processes, while contributing significantly to thorough analysis and meticulous data cleansing, leading to the successful implementation of a new system.

Remote Creative Strategist & Design Consultant

Heavy Lift Logistics East Africa Limited | Freelance

JUN 2018 - MAR 2020

- Designed and produced company logo and produced comprehensive and efficient transport plans.

## Education

BSc (Hons) Applied Computing - First Class Honours

University of South Wales

SEP 2022 - MAY 2023

- Designed and developed a Full Stack solution using Next.JS & Typescript, delivering an educational web service and seamless access to an operating system via web browsers, with a specialized emphasis on mobile and tablet compatibility

Higher National Diploma (HND) Computing - Distinction

University of South Wales

SEP 2020 - MAY 2022

- Designed and developed a Crime Alert App for Android/iOS using Xamarin, providing real-time crime data visualization on a map

Business & Technology Education Council (BTEC) Computing - Distinction

Coleg Gwent

SEP 2019 - MAY 2020

## Languages

C++

C#

CSS3

HTML5

JavaScript

JQuery

PHP

Python

## Frameworks

Typescript

React

Next.js

.NET

Xamarin

## Databases

mySQL

PostgreSQL

PL/SQL

## Other Skills

Git

Docker

GraphQL

Three.js

Photoshop

Word

Excel

References

References are available on request.

---