Michael Keates

Background

I am a dedicated, hardworking individual with a robust background in all things related to computing and technology. Diligent, enthusiastic, and a team player, I possess a passion for learning and developing new skills, a strong attention to detail, and excellent verbal and written communication abilities. I am reliable and constantly seeking new challenges to broaden my knowledge and experience, while also enhancing my capacity to develop efficient and effective solutions for diverse requirements.

Contact

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Work

Graduate Business Analyst
Sapiens | Full-Time   **APR 2024 - PRESENT**

- Proficinent at effectilvely following Agile methodologies to craft and refined Agile stories, actively contributing as a Scrum team member.
- Produced timely Requirements, Design, Interface, and Output Documents, ensuring adherence to deadlines.
- Collaborated with Senior BA and Lead BA to offer functional analysis and design advice to clients throughout projects.

Database Assistant
City Hospice | Contract   **AUG 2023 - MAR 2024**

- Successfully completed a 6-month contract, demonstrating strong performance and dedication, leading to an extension to 8 months.
- Analysing data to derive insights and support decision-making processes.
- Contributing significantly to the successful implementation of a new system
- Conducting thorough analysis and meticulous data cleansing in preparation for seamless migration

Remote Creative Strategist & Design Consultant
Heavy Lift Logistics East Africa Limited | Freelance   **JUN 2018 - MAR 2020**

- Designed and produced company logo, capturing brand identity and values
- Produced comprehensive and efficient transport plans, optimizing logisistics and ensuring smooth operations

Education

BSc (Hons) Applied Computing - First Class Honours
University of South Wales   **SEP 2022 - MAY 2023**

- Designed and developed a Full Stack solution using Next.JS & Typescript, delivering an educational web service and seamless access to an operating system via web browsers, with a specialized emphasis on mobile and tablet compatibility
- Proficient in interpreting and analysing complex data to create informative and visually appearing maps using GIS Technologies

Higher National Diploma (HND) Computing - Distinction
University of South Wales   **SEP 2020 - MAY 2022**

- Designed and developed a Crime Alert App for Android/iOS using Xamarin, providing real-time crime data visualization on a map

BTEC Computing - Distinction
Coleg Gwent   **SEP 2019 - MAY 2020**

Languages

| C++ | C# | CSS3 | HTML5 | JavaScript | JQuery | PHP | Kotlin | Python |

Frameworks

| Typescript | React | Next.js | .NET | Xamarin |

Databases

| mySQL | PostgreSQL | PL/SQL |

Other Skills

| Git | Docker | GraphQL | Three.js | Photoshop | Word | Excel |

References

References are available on request.