

# Michael Keates

## Background

I am a dedicated, hardworking individual with a robust background in all things related to computing and technology. Diligent, enthusiastic, and a team player, I possess a passion for learning and developing new skills, a strong attention to detail, and excellent verbal and written communication abilities. I am reliable and constantly seeking new challenges to broaden my knowledge and experience, while also enhancing my capacity to develop efficient and effective solutions for diverse requirements.

## Contact



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## Work

Graduate Business Analyst

Sapiens | Full-Time

**APR 2024 - PRESENT**

- Proficient at effectively following Agile methodologies to craft and refined Agile stories, actively contributing as a Scrum team member.
- Produced timely Requirements, Design, Interface, and Output Documents, ensuring adherence to deadlines.
- Collaborated with Senior BA and Lead BA to offer functional analysis and design advice to clients throughout the project.

Database Assistant

City Hospice | Contract

**AUG 2023 - MAR 2024**

- Successfully completed a 6-month contract, demonstrating strong performance and dedication, leading to an extension to 8 months.
- Analysing data to derive insights and support decision-making processes.
- Contributing significantly to the successful implementation of a new system
- Conducting thorough analysis and meticulous data cleansing in preparation for seamless migration

Remote Creative Strategist & Design Consultant

Heavy Lift Logistics East Africa Limited | Freelance

**JUN 2018 - MAR 2020**

- Designed and produced company logo, capturing brand identity and values
- Created compelling and engaging presentations for clients, effectively conveying complex ideas and proposals
- Produced comprehensive and efficient transport plans, optimizing logistics and ensuring smooth operations

## Education

BSc (Hons) Applied Computing - First Class Honours

University of South Wales

**SEP 2022 - MAY 2023**

- Designed and developed a Full Stack solution using Next.JS & Typescript, delivering an educational web service and seamless access to an operating system via web browsers, with a specialized emphasis on mobile and tablet compatibility
- Proficient in interpreting and analysing complex data to create informative and visually appearing maps using GIS Technologies

Higher National Diploma (HND) Computing - Distinction

University of South Wales

**SEP 2020 - MAY 2022**

- Designed and developed a Crime Alert App for Android/iOS using Xamarin, providing real-time crime data visualization on a map

BTEC Computing - Distinction

Coleg Gwent

**SEP 2019 - MAY 2020**

## Languages

C++

C#

CSS3

HTML5

JavaScript

JQuery

PHP

Kotlin

Python

## Frameworks

Typescript

React

Next.js

.NET

Xamarin

## Databases

mySQL

PostgreSQL

PL/SQL

## Other Skills

Git

Docker

GraphQL

Three.js

Photoshop

Word

Excel

## References

