

Michael Keates

Background

I am a dedicated, hardworking individual with a robust background in all things related to computing and technology. Diligent, enthusiastic, and a team player, I possess a passion for learning and developing new skills, a strong attention to detail, and excellent verbal and written communication abilities. I am reliable and constantly seeking new challenges to broaden my knowledge and experience, while also enhancing my capacity to develop efficient and effective solutions for diverse requirements.

Contact

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Experience

Junior Business Analyst Sapiens Full-Time	AUG 2025 - PRESENT
Graduate Business Analyst Sapiens Full-Time	APR 2024 - AUG 2025
<ul style="list-style-type: none">Optimized and implemented complex SQL solutions, including advanced Premium Calculations, to efficiently retrieve accurate values.Played a key role in the successful go-live of the PPS Mutual New Zealand project, configuring product and supporting digital team.Awarded a Certificate of Recognition for supporting new joiners and consistently delivering high-quality deliverables under tight deadlines.	
Database Assistant City Hospice Contract	AUG 2023 - MAR 2024
<ul style="list-style-type: none">Successfully completed a 6-month contract, demonstrating strong performance and dedication, leading to an extension to 8 months.Analysing data to derive insights and support decision-making processes, while contributing significantly to thorough analysis and meticulous data cleansing, leading to the successful implementation of a new system.	
Remote Creative Strategist & Design Consultant Heavy Lift Logistics East Africa Limited Freelance	JUN 2018 - MAR 2020
<ul style="list-style-type: none">Designed and produced company logo and produced comprehensive and efficient transport plans.	

Education

BSc (Hons) Applied Computing - First Class Honours University of South Wales	SEP 2022 - MAY 2023
<ul style="list-style-type: none">Designed and developed a Full Stack solution using Next.JS & Typescript, delivering an educational web service and seamless access to an operating system via web browsers, with a specialized emphasis on mobile and tablet compatibility	
Higher National Diploma (HND) Computing - Distinction University of South Wales	SEP 2020 - MAY 2022
<ul style="list-style-type: none">Designed and developed a Crime Alert App for Android/iOS using Xamarin, providing real-time crime data visualization on a map	
Business & Technology Education Council (BTEC) Computing - Distinction Coleg Gwent	SEP 2019 - MAY 2020

Languages

C++ C# CSS3 HTML5 JavaScript JQuery PHP Python

Frameworks

Typescript React Next.js .NET Xamarin

Databases

mySQL PostgreSQL PL/SQL

Other Skills

Git Docker GraphQL Three.js Photoshop Word Excel

References

References are available on request.

