

# Michael Keates

## Background

I am a dedicated, hardworking individual with a robust background in all things related to computing and technology. Diligent, enthusiastic, and a team player, I possess a passion for learning and developing new skills, a strong attention to detail, and excellent verbal and written communication abilities. I am reliable and constantly seeking new challenges to broaden my knowledge and experience, while also enhancing my capacity to develop efficient and effective solutions for diverse requirements.

## Contact

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## Work

**Graduate Business Analyst**  
Sapiens | Full-Time

APR 2024 - PRESENT

- Proficient at effectively following Agile methodologies to craft and refined Agile stories, actively contributing as a Scrum team member.
- Produced timely Requirements, Design, Interface, and Output Documents, ensuring adherence to deadlines.
- Collaborated with Senior BA and Lead BA to offer functional analysis and design advice to clients throughout projects.

**Database Assistant**  
City Hospice | Contract

AUG 2023 - MAR 2024

- Successfully completed a 6-month contract, demonstrating strong performance and dedication, leading to an extension to 8 months.
- Analysing data to derive insights and support decision-making processes.
- Contributing significantly to the thorough analysis, meticulous cleansing which lead to the successful implementation of a new system

**Remote Creative Strategist & Design Consultant**  
Heavy Lift Logistics East Africa Limited | Freelance

JUN 2018 - MAR 2020

- Designed and produced company logo, capturing brand identity and values
- Produced comprehensive and efficient transport plans, optimizing logistics and ensuring smooth operations

## Education

**BSc (Hons) Applied Computing - First Class Honours**  
University of South Wales

SEP 2022 - MAY 2023

- Designed and developed a Full Stack solution using Next.JS & Typescript, delivering an educational web service and seamless access to an operating system via web browsers, with a specialized emphasis on mobile and tablet compatibility
- Proficient in interpreting and analysing complex data to create informative and visually appearing maps using GIS Technologies

**Higher National Diploma (HND) Computing - Distinction**  
University of South Wales

SEP 2020 - MAY 2022

- Designed and developed a Crime Alert App for Android/iOS using Xamarin, providing real-time crime data visualization on a map

**BTEC Computing - Distinction**  
Coleg Gwent

SEP 2019 - MAY 2020

## Languages

C++	C#	CSS3	HTML5	JavaScript	JQuery	PHP	Kotlin	Python
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## Frameworks

Typescript	React	Next.js	.NET	Xamarin
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## Databases

mySQL	PostgreSQL	PL/SQL
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## Other Skills

Git	Docker	GraphQL	Three.js	Photoshop	Word	Excel
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## References

References are available on request.