Michael Keates

Background

I am a dedicated, hardworking individual with a robust background in all things related to computing and technology. Diligent, enthusiastic, and a team player, I possess a passion for learning and developing new skills, a strong attention to detail, and excellent verbal and written communication abilities. I am reliable and constantly seeking new challenges to broaden my knowledge and experience, while also enhancing my capacity to develop efficient and effective solutions for diverse requirements.

Contact

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Experience

Junior Business Analyst   **AUG 2025 - PRESENT**
Sapiens | Full-Time

Graduate Business Analyst   **APR 2024 - AUG 2025**
Sapiens | Full-Time

- Optimized and implemented complex SQL solutions, including advanced Premium Calculations, to efficiently retrieve accurate values.
- Played a key role in the successful go-live of the PPS New Zealand project, configuring product and supporting digital team.
- Awarded a Certificate of Recognition for supporting new joiners and consistently delivering high-quality deliverables under tight deadlines.

Database Assistant   **AUG 2023 - MAR 2024**
City Hospice | Contract

- Successfully completed a 6-month contract, demonstrating strong performance and dedication, leading to an extension to 8 months.
- Analysing data to derive insights and support decision-making processes2.
- Contributing significantly to the thorough analysis, meticolous cleansing which lead to the successful implementation of a new system2.

Remote Creative Strategist & Design Consultant   **JUN 2018 - MAR 2020**
Heavy Lift Logistics East Africa Limited | Freelance

- Designed and produced company logo, capturing brand identity and values
- Produced comprehensive and efficient transport plans, optimizing logisistics and ensuring smooth operations

Education

BSc (Hons) Applied Computing - First Class Honours   **SEP 2022 - MAY 2023**
University of South Wales

- Designed and developed a Full Stack solution using Next.JS & Typescript, delivering an educational web service and seamless access to an operating system via web browsers, with a specialized emphasis on mobile and tablet compatibility
- Proficient in interpreting and analysing complex data to create informative and visually appearing maps using GIS Technologies

Higher National Diploma (HND) Computing - Distinction   **SEP 2020 - MAY 2022**
University of South Wales

- Designed and developed a Crime Alert App for Android/iOS using Xamarin, providing real-time crime data visualization on a map

Business & Technology Education Council (BTEC) Computing - Distinction   **SEP 2019 - MAY 2020**
Coleg Gwent

Languages

C++   C#   CSS3   HTML5   JavaScript   JQuery   PHP   Python

Frameworks

Typescript   React   Next.js   .NET   Xamarin

Databases

mySQL   PostgreSQL   PL/SQL

Other Skills

Git   Docker   GraphQL   Three.js   Photoshop   Word   Excel

References

References are available on request.