

Michael Keates

Background

I am a dedicated, hardworking individual with a robust background in all things related to computing and technology. Diligent, enthusiastic, and a team player, I possess a passion for learning and developing new skills, a strong attention to detail, and excellent verbal and written communication abilities. I am reliable and constantly seeking new challenges to broaden my knowledge and experience, while also enhancing my capacity to develop efficient and effective solutions for diverse requirements.

Contact

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Experience

Junior Business Analyst SEP 2025 - PRESENT
Sapiens | Full-Time

Graduate Business Analyst APR 2024 - AUG 2025
Sapiens | Full-Time

- Played a role in the successful go-live of the PPS Mutual New Zealand project, configuring product, supporting digital team & implementing the baseline for complex Premium Calculations using SQL.
- Awarded a Certificate of Recognition for supporting new joiners and consistently delivering high-quality deliverables under tight deadlines.

Database Assistant AUG 2023 - MAR 2024
City Hospice | Contract

- Successfully completed a 6-month contract, demonstrating strong performance and dedication, leading to an extension to 8 months.
- Analysing data to derive insights and support decision-making processes.
- Contributed significantly to thorough analysis and meticulous data cleansing, leading to the successful implementation of a new system.

Remote Creative Strategist & Design Consultant JUN 2018 - MAR 2020
Heavy Lift Logistics East Africa Limited | Freelance

- Designed and produced company logo, capturing brand identity and values.
- Created compelling and engaging presentations for clients, effectively conveying complex ideas and proposals.
- Produced comprehensive and efficient transport plans, optimizing logistics and ensuring smooth operations.

Education

BSc (Hons) Applied Computing - First Class Honours SEP 2022 - MAY 2023
University of South Wales

- Designed and developed a Full Stack solution using Next.JS & Typescript, delivering an educational web service and seamless access to an operating system via web browsers, with a specialized emphasis on mobile and tablet compatibility.
- Produced comprehensive and efficient transport plans, optimizing logistics and ensuring smooth operations.

Higher National Diploma (HND) Computing - Distinction SEP 2020 - MAY 2022
University of South Wales

- Designed and developed a Crime Alert App for Android/iOS using Xamarin, providing real-time crime data visualization on a map.

Business & Technology Education Council (BTEC) Computing - Distinction SEP 2019 - MAY 2020
Coleg Gwent

Languages

C++ C# CSS3 HTML5 JavaScript JQuery PHP Python

Frameworks

Typescript React Next.js .NET Xamarin

Databases

mySQL PostgreSQL PL/SQL

Other Skills

Git Docker GraphQL Three.js Photoshop Word Excel

