# Michael Keates

### Background

I am a dedicated, hardworking individual with a robust background in all things related to computing and technology. Diligent, enthusiastic, and a team player, I possess a passion for learning and developing new skills, a strong attention to detail, and excellent verbal and written communication abilities. I am reliable and constantly seeking new challenges to broaden my knowledge and experience, while also enhancing my capacity to develop efficient and effective solutions for diverse requirements.

#### Contact



#### Work

Graduate Business Analyst Sapiens | Full-Time

APR 2024 - PRESENT

- Proficinent at effectilvely following Agile methodologies to craft and refined Agile stories, actively contributing as a Scrum team member.
- Produced timely Requirements, Design, Interface, and Output Documents, ensuring adherence to deadlines.
- Collaborated with Senior BA and Lead BA to offer functional analysis and design advice to clients throughout the project.

Database Assistant

City Hospice | Contract

AUG 2023 - MAR 2024

- Successfully completed a 6-month contract, demonstrating strong performance and dedication, leading to an extension to 8 months.
- Analysing data to derive insights and support decision-making processes.
- Contributing significantly to the successful implementation of a new system
- Conducting thorough analysis and meticulous data cleansing in preparation for seamless migration

Remote Creative Strategist & Design Consultant Heavy Lift Logistics East Africa Limited | Freelance

JUN 2018 - MAR 2020

- Designed and produced company logo, capturing brand identity and values
- Produced comprehensive and efficient transport plans, optimizing logisistics and ensuring smooth operations

## Education

BSc (Hons) Applied Computing - First Class Honours University of South Wales

SEP 2022 - MAY 2023

- Designed and developed a Full Stack solution using Next.JS & Typescript, delivering an educational web service and seamless access to an operating system via web browsers, with a specialized emphasis on mobile and tablet compatibility
- Proficient in interpreting and analysing complex data to create informative and visually appearing maps using GIS Technologies

Higher National Diploma (HND) Computing - Distinction University of South Wales

SEP 2020 - MAY 2022

• Designed and developed a Crime Alert App for Android/iOS using Xamarin, providing real-time crime data visualization on a map

BTEC Computing - Distinction Coleg Gwent

SEP 2019 - MAY 2020

Languages

C++ C# CSS3 HTML5 JavaScript JQuery PHP Kotlin Python

Frameworks

Typescript React Next.js .NET Xamarin

Databases

mySQL PostgreSQL PL/SQL

Other Skills

Git Docker GraphQL Three.js Photoshop Word Excel

References



References are available on request.