Michael Keates

Background

I am a dedicated, hardworking individual with a robust background in all things related to computing and technology. Diligent, enthusiastic, and a team player, I possess a passion for learning and developing new skills, a strong attention to detail, and excellent verbal and written communication abilities. I am reliable and constantly seeking new challenges to broaden my knowledge and experience, while also enhancing my capacity to develop efficient and effective solutions for diverse requirements.

Contact

mail@michaelkeates.co.uk   +44 7495 137 974   www.michaelkeates.co.uk   github.com/michaelkeates

Experience

Junior Business Analyst   SEP 2025 - PRESENT
Sapiens | Full-Time

Graduate Business Analyst   APR 2024 - AUG 2025
Sapiens | Full-Time

- Played a role in the successful go-live of the PPS Mutual New Zealand project, configuring product, supporting digital team & implementing the baseline for complex Premium Calculations using SQL.
- Created advanced spreadsheets for calculating premiums, tax reinsurance, commissions among others.
- Awarded a Certificate of Recognition for supporting new joiners and consistently delivering high-quality deliverables under tight deadlines.

Database Assistant   AUG 2023 - MAR 2024
City Hospice | Contract

- Successfully completed a 6-month contract, demonstrating strong performance and dedication, leading to an extension to 8 months.
- Analysing data to derive insights and support decision-making processes.
- Contributed significantly to thorough analysis and meticulous data cleansing, leading to the successful implementation of a new system.

Remote Creative Strategist & Design Consultant   JUN 2018 - MAR 2020
Heavy Lift Logistics East Africa Limited | Freelance

- Designed and produced company logo, capturing brand identity and values.
- Created compelling and engaging presentations for clients, effectively conveying complex ideas and proposals.
- Produced comprehensive and efficient transport plans, optimizing logisistics and ensuring smooth operations.

Education

BSc (Hons) Applied Computing - First Class Honours   SEP 2022 - MAY 2023
University of South Wales

- Designed and developed a Full Stack solution using Next.JS & Typescript, delivering an educational web service and seamless access to an operating system via web browsers, with a specialized emphasis on mobile and tablet compatibility.

- Proficient in interpreting and analysing complex data to create informative and visually appearing maps using GIS Technologies including cleaning and preparation of a 'Airports of the World' dataset linked using Wikipedia API to show picture and details of the airport.

Higher National Diploma (HND) Computing - Distinction   SEP 2020 - MAY 2022
University of South Wales

- Designed and developed a Crime Alert App for Android/iOS using Xamarin, providing real-time crime data visualization on a map.

Business & Technology Education Council (BTEC) Computing - Distinction   SEP 2019 - MAY 2020
Coleg Gwent

Languages

C++	C#	CSS3	HTML5	JavaScript	JQuery	PHP	Python

Frameworks

Typescript	React	Next.js	.NET	Xamarin

Databases

mySQL	PostgreSQL	PL/SQL

Other Skills

Git	Docker	GraphQL	Three.js	Photoshop	Word	Excel

Certificates

Emergency First Aid At Work   JUL 2025 - JUL 2028
First Aid Cymru