

How to File Claims

Mail all prescription drug receipts for providers outside of Prime Therapeutics and medical and hospital bills to the address below. Make sure the following information is included with the bills (some of the information may be printed on the bills, others you may need to provide):

Patient Information:

- Name
- Date of Birth

Insured Student Information:

- Name
- Address
- Social Security Number
- Name of school student attends

File claims within 30 days of Injury or first treatment for a Sickness or as soon as reasonably possible. Bills should be received by the Company within 90 days of service. Bills submitted after one year will not be considered for payment except in the absence of legal capacity.

Submit All Claims and Inquiries to:
Blue Cross and Blue Shield of Oklahoma
P.O. Box 3283
Tulsa, OK 74102-3283

BCBSOK Customer Service (800) 521-2227

Medical Providers Call (800) 496-5774

All Other Calls (855) AHP-CARE or (855) 247-2273