Michael Kennedy

Cleveland, OH • 440-941-9217 • Mikekennedy440@gmail.com • Michael.r.kennedy@du.edu • My website

EDUCATION

The University of Denver, Daniels College of Business

Denver, CO

Bachelor of Science Business Administration – Business Information & Analytics

Graduation: June 2025

- **GPA**: 3.50
- Minor: Computer Science, Media Film & Journalism Studies
- Relevant Courses: Business Information and Analytics sequence, Introduction to Programming 1 & 2, Introduction to computer science 1 & 2, Data Structures and Algorithms, Leading High-Performance Organizations, Business Communications and Writing, Intro to Media and Culture

PROFESSIONAL EXPERIENCE

MPAC Construction Group

Cleveland, OH

Laborer

May 2020 - August 2021

- Organized Inventory in 3 different warehouses for the import of new materials for the construction of restaurants 17 River Grill and JoJo's Steakhouse
- Installed lumber flooring and studs to provide a sound foundation for the restaurant
- Cut and installed insulation for dining room walls and ceilings for both 17 River Grill and Jojo's Steakhouse

NCR Ventures Cleveland, OH

Server Assistant

May 2017- September 2021

- trained 11 employees to take orders, properly ring food into the kitchen, set up the dining room, close the main floor, bus tables, memorize the floor plan, and how to take reservations to create productive front-of-the-house work experience
- Managed front-of-the-house customer service by cleaning tables, seating guests, and keeping up to date on all new and rotating menu options to provide a friendly and professional environment to the
- Cleaned tables thoroughly and reset the dining area for a hygienic and professional dining experience Stop & Shop Nantucket, MA

Store Clerk

June 2022-August 2022

- Oversaw inventory and quality of products coming from distribution centers once a day to ensure the quality of new incoming products to ensure only store standard products reached the floor
- Renewed and replaced damaged or expired products in all store departments.
- Provided quality customer service daily including handling returned merchandise, correcting purchase errors, providing product information, and de-escalation of unsatisfied customers under those circumstances

LEADERSHIP AND COMMUNITY INVOLVEMENT

Lambda Chi Alpha – University of Denver

Denver, CO September 2021 - Present

Member The Clarion Newspaper – University of Denver

Denver, CO

Contributing Writer

September 2021 - Present

Holimont Freestyle Team

Ellicottville, NY

Instructor

November 2019 - May 2020

SKILLS

Language: Conversational Spanish

Computer: Certified in Excel, PowerPoint, Photoshop, Word, python, and html

Technical: Event Organization, Data Analysis, Customer Service, proficient in python