

### Profile

I am a devoted Software Engineer who loves solving problems and learning new technologies. I have built products from idea to implementation and moved from one platform to another. I am excited to dive into a new experience.

# Employment History

# Sr. Software Engineer at Elm Street Technology, Greensboro, NC (Remote)

September 2016 — April 2020

Elm Street Technology acquired several products: MLSPropertyFinder.com, Agent Jet, E-Merge and Elevate. Elevate, their flagship product is subscription service for real estate brokers, agents, teams and offices providing CRM, Lead Generation, Email & Text Marketing, Social Media Marketing and Web Presence.

- Worked with the Project Managers planning of new features, issues and designing the road map
- Implement New Features outlined by Clients and Stakeholders.
- Lead and Participated in a agile team environment.
- Deployed to different cloud platforms (Heroku and Google Cloud)
- Maintain Legacy Products: MLSPropertyfinder.com and Previous versions of Elevate
- Built a "customize your website" with ReactJS utilizing JSS and custom UI library. (Elevate UI)
- Facilitated a Template website system for more than 10,000 custom sites. Using ReactJS serverside and clientside to improve SEO.
- The main code base was Node, React, HTML5, CSS3 and PostgreSQL
- Tier II Support and on-call for our customers, when escalated tickets needed immediate attention

## Director of Engineering at RLS2000.com Inc, Spencer, MA

June 2011 — September 2016

RLS2000 was a Real Estate Web Software company for agents, teams and office websites. We built and maintained MLSPropertyfinder.com a Customer Relationship Management System, with Lead Generation, and Social Media distributing. Data aggregating from the local MLS's to display Properties for Sale. RLS2000 was sold to Elm Street Technology.

- Built their products from the ground up valued at 10 million dollars
- Managed a team of 3-5 engineers, support and project managers
- Lead agile team with Sprint Planning, Daily Scrum Stand Up, and Sprint Retrospective meetings
- Maintained 10 servers with VMware, Linux and Windows Server
- Migrated portions of the platform to Azure Cloud Services
- Collaborated with Stakeholders and Project Manager on the product and direction of the company.

#### **Details**

Lancaster, MA, 978.337.7711 michaelrkramer@gmail.com

#### Links

Github Linkedin

#### **Skills**

JavaScript

NodeJS

ReactJS

SQL C#

AngularJS

Various Javascript Libraries

ASP.NET MVC

Microsoft Azure

Google Cloud Platform

HTML & CSS

Visual Basic

Adobe Photoshop

## Principal Engineer at RLS2000.com Inc, Spencer, MA

June 2004 — June 2011

Expanded RLS2000.com into a Real Estate Web Software company. With template websites, Customer and Content Relationship Management System, and Data aggregating MLS data from multiple sources.

- Created MLSPropertyfinder.com the Real Estate Agent's CRM
- Worked hand in hand with stakeholders to implement their vision
- Initiated the MSSQL Distribution Database and MongoDB for both the ETL of the MLS Data and Website content.
- Provided superior design skills and a strong understanding of computer software.
- Support center fielding calls from clients and co-workers.

## Software Engineer at RLS2000.com Inc, Spencer, MA

June 2001 — June 2004

While at RLS2000.com a fledgling Real Estate Agent Marketing company building a web presence for their clients.

- Designed template based Websites
- Worked with Customers on custom designs
- Assisted customer with support needs, How to Market their site, Navigate the features, and general customer support.

## Education

Sports Management, University of Massachusetts, Amherst 1995 — 1999

Web Development Certification, Clark University, Framingham, MA  $_{\rm January\,2001-March\,2001}$ 

## Courses

Certified Scrum Master, scrumalliance.org

September 2020 — September 2020

## **1** References

References available upon request