

## Michael Kwan

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***Objective: To utilize experience and business background into an UX Designer position***

### Education:

**Brooklyn College** of the City University of New York, Brooklyn, NY

Bachelor of Science in Business, Management, and Finance Major

Graduated June 2014

### Summary:

- Have been a keen UX/UI design freelancer and hobbyist for more than 10 years
- Knowledge of best practices for UI/UX design in the E-Commerce, Educational space
- Experienced with Google Analytics, Heat Maps, A/B Testing
- Knowledgeable in front end development (HTML5/CSS3/JS)
- Proficient in Adobe Creative Suite, Adobe Photoshop, PowerPoint, Dreamweaver
- Strong communicator; proficient in both verbal and written in Mandarin and Cantonese

### Skills

**Pass coursework & education experience, internship have provided a good foundation in:**

#### Business Skills

- Time and Project management
- Basic business writing: letters, email messages, meeting notes, and summaries

#### Usability Skills

- Knowledge of usability testing principles and methods

#### Media Skills

- Understanding of bit-depth, pixel-density, and resolution issues, color palettes, icon design
- Graphic user interface (GUI) screen layout and composition, page layout, and composition

#### Technical Skills

- Able to read and use languages such as jQuery, JS, SQL, CSS, HTML, Bootstrap
- Understanding of database principles & tools, able to use either OSX, Windows, Linux system
- Knowledgeable in FTP & Web Host setup, SSH, Terminal Usage, Restful Web Service/GET POST PUT DELETE requests, how client and server talk to each other
- Able to professionally use Sublime Text, MAMP tools, Text Editor, Notepad++, GitHub

#### Personal Attributes

- Passion, Humor
- Analytical thinking, Skepticism

### Professional Experience:

**NYC Environmental Protection Agency**

Flushing, NY (Internship)

Agency Chief Contacting Officer IT Intern, 10/2013 to 12/2013

- Handled technical work as an user interface designer for an agency computer specialist.
- Managed contractor's confidentiality information.