

Michael J. Lunzer

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Education

University of Oregon – Charles H. Lundquist College of Business
Bachelor of Science in Business Administration

June 2013
Eugene, OR

Concentration: Information Systems and Operations Management

Minor: Computer Information Technology

Studied Abroad: Copenhagen Business School

Summer 2012

Experience

Oracle Corporation, Redwood Shores, CA

Business Analyst – Global Finance Operations

June 2016 – Present

- Resolve contract and quoting issues which prohibit SaaS orders from provisioning to the customer
- Identify the problem and coordinate across multiple cross-functional groups for a timely resolution.
- Built a WebApp to maintain the team quality metrics and improve real time reporting.
 - This tool saves each team member from 20+ hours per quarter in manual/repetitive data entry.
 - This enables management to balance workload of team during the quarter as well as identify areas for process improvement.

Supply Chain Analyst

May 2015 – June 2016

- Purchase materials using Oracle's Advanced Procurement Applications to ensure continuity of supply to support internal manufacturing based on requirements extracted from Oracle Value Chain Planning Apps.
- Coordinated with Manufacturing and Supplier counterparts to create a Just-In-Time packaging solution. This saves Oracle \$93,000 annually, while causing no impact to business continuity.
 - This project was awarded Continuous Improvement of the Quarter (Q3FY16).
- Maintain positive relationships with suppliers and work to resolve competing priorities.
- Built supply chain map visualization in PowerMap for Excel to improve operational strategy and enable well-informed decisions from management.

Material Planner

July 2013 – May 2015

- Manage the site's highest volume hardware assemble-to-order product (\$41M in Avg. Quarterly Revenue).
- Leverage Oracle E-Business Suite (R12) to manage material constraints, to validate MRP runs, to analyze bill of material structures, to confirm proper implementation of Engineering Change Orders, and to monitor aging finished inventory levels.
- Exceeded predictability metric of 95% with a 99% average on-time shipment rate on managed platforms.

Projects:

- **Manufacturing ISO Document Tracker WebApp:** Utilized Oracle Apex to create a web application which rolled out to the entire Manufacturing and Materials groups to track documents through the review and update process between document owners and their audience.
- **Lead monthly New College Graduate meetings:** coordinate 50+ employees in 4 sites across the country.
 - Developed agenda, managed meetings, and arranged upper management to serve as guest speakers.
- **Internal ISO Audit Team Member:** Conducted ongoing quarterly audits on various sections of the manufacturing process to find gaps between documentation and practice. The findings are shared in a report among cross-functional groups which work to correct the discrepancies.

Production Control Analyst

January 2015 – May 2015

- Maintain Material Planner responsibilities while providing coverage in PC for Swing Shift Releases.
 - Utilized Supply Chain Management App Suite to coordinate customer orders with production schedule to ensure timely delivery and efficient use of production build resources for multiple high volume platforms.
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Activities

President, Lundquist College of Business – eBusiness Club

March 2012 – June 2013

- Built & delivered wooden coasters, completing the entire business process from concept to implementation.
- Generated over \$1800 in sales using Kickstarter.com to fund TheOregonCoaster.com project.
- Tripled active members from previous leadership.

Major contributions to the coaster project included:

- Directed the team
- Product design
- Materials testing
- Created online sales venues
- Established requirements
- Planned manufacturing
- Fundraising
- Customer Order Fulfillment