MICHAEL MCCARTY

2748 Barnhill Drive, Marietta, GA 30062 | 770-687-3650 | MichaelMcCarty.github.io | mccartyatl@gmail.com

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SKILLS

Languages: JavaScript, TypeScript, Core Java, Python
Web Development: Angular, Node.js, Express.js, React, HTML, CSS
Development Environment: Visual Studio, IntelliJ IDEA, UNIX
Version Control: Git CLI, Sourcetree, Bitbucket
Databases: Microsoft SQL Server, MongoDB, MySQL, SQLite
Spoken Languages: Russian (Basic Conversation), French (Basic Conversation)

EDUCATION

GEORGIA INSTITUTE OF TECHNOLOGY, Atlanta, Georgia   2019
Full Stack Flex Web Dev Certification

GEORGIA STATE UNIVERSITY, Atlanta, Georgia   *2018*

Bachelor's of Science in Computer Science

WORK EXPERIENCE

Safe Guard-Products, Atlanta, Georgia   *11/2019-current*
Junior Software Developer
- Building a headless content management system for production.
- Fixing production bugs and applying hotfixes in JIRA on the client-facing company portals.
- Working in an Agile SCRUM environment with daily meetings, check-ins.
- Researching and configuring PM2 for Node.js thread optimization and GO pipeline deployment.
- Creating SQL queries, linking them to the Express.js middle tier, and designing a reactive UI with Angular.
- Architecting a store for the application using Reactive programming approaches with RxJS & NgRx.

Intercontinental Exchange, Atlanta, Georgia   *09/2018-07/2019*
Operations Support Analyst
- Troubleshooting operational issues and providing direct support to clients by phone, email, & CRM tools.
- Maintaining production and disaster recovery servers for NYSE and ICE Inc.
- Communicating vital information about system maintenance, changes, and events to clients.
- Providing management with short and long-term solutions for restoration of services & reduction of financial impact.
- Working with internal teams to provide technical and operational support for incidents, problems, change & configuration management activities.

SUPPORT.COM, Redwood City, California   *01/2017-07/2017*
Tier 2 remote services technician for COMCAST
- Provided world-class customer care to users.
- Maintenance of a high level of customer satisfaction with focus on first call resolution.
- Problem identification and solution development for networking issues.
- Installation and maintenance of thousands of different networked devices.
- Top 5 performer within the company every month of my employment.