## CS 1671/2071 Human Language Technologies

Session 19: Post-training and prompting LLMs

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## Course logistics

- Project progress report is due tomorrow, Thu Mar 27. See the <u>project</u> website for instructions
  - Part 1: Data statistics and exploratory data analysis (EDA)
  - Part 2: A result from baseline/initial approach
  - Part 3: Proposal on how to use LLMs for your task
  - Part 4: Open questions and challenges
- Project resources
  - Class OpenAI API account to use (\$150 total) is coming soon. In the meantime use Gemini free tier or other free LLMs
  - o 5 TB class storage is available on CRCD at /ix/cs1671\_2025s

## Course logistics

- In-person exam will be next Wed Apr 2
  - One page of double-sided notes will be permitted
  - Covers Modules 2-4
  - Review session is next Mon Mar 31 during class
- Homework 3 has been released and is due Apr 10
  - LLM prompting
  - \$5 free credits for OpenAI are no longer a thing
  - Wait to start until the class OpenAI account is active
  - I will extend the due date to reflect the delay

#### Overview: In-context learning, post-training of LLMs

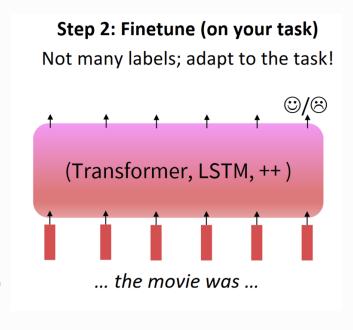
- Prompting
  - In-context learning, zero-shot and few-shot learning
  - Chain-of-thought prompting
- Post-training and model alignment for LLMs
  - Instruction tuning
  - RLHF
- Coding activity: programmatic prompting using Gemini API

## In-context learning, zero-shot and fewshot learning

#### Two ways of adapting an LLM to your use case

- Finetune the parameters of the model with additional data
  - See parameter-efficient finetuning for finetuning very large models

2. Add more information in your prompt to the LLM, such as demonstrations (incontext learning)

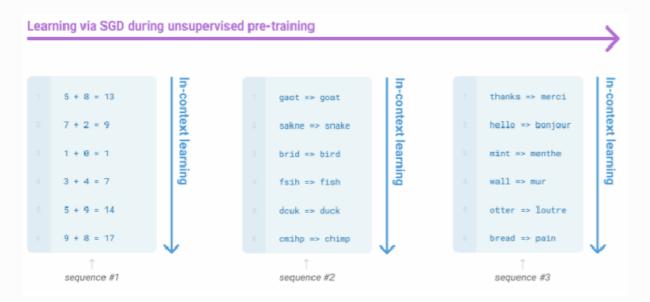


#### Emergent zero-shot learning from GPT2

- o GPT-2 [Radford et al. 2019] is a 1.5B parameter language model trained on 40G text data (webtext)
- One key emergent ability in GPT-2 is zero-shot learning: the ability to do many tasks with no examples and no gradient updates, by simply:
  - Specifying the right sequence prediction problem in the prompt
    - Question answering
      - Passage: Tom Brady... Q: Where was Tom Brady born? A: ...
    - Summarization: <article> tl;dr <summary>

## In-context learning (few-shot prompting)

Very large language models seem to perform some kind of learning without gradient steps simply from examples you provide within their contexts (prompts). The incontext steps seem to specify the task to be performed.



## Limits of prompting for harder tasks?

- Some tasks seem too hard for LLM to learn through prompting alone.
- Especially tasks involving richer, multi-step reasoning

```
19583 + 29534 = 49117
98394 + 49384 = 147778
29382 + 12347 = 41729
93847 + 39299 = ?
```

**Solution**: change the prompt!

#### Standard Prompting

#### **Model Input**

Q: Roger has 5 tennis balls. He buys 2 more cans of tennis balls. Each can has 3 tennis balls. How many tennis balls does he have now?

A: The answer is 11

Q: The cafeteria had 23 apples. If they used 20 to make lunch and bought 6 more, how many apples do they have?

#### **Model Output**

A: The answer is 27.



#### **Chain-of-Thought Prompting**

#### **Model Input**

Q: Roger has 5 tennis balls. He buys 2 more cans of tennis balls. Each can has 3 tennis balls. How many tennis balls does he have now?

A: Roger started with 5 balls. 2 cans of 3 tennis balls each is 6 tennis balls, 5 + 6 = 11. The answer is 11.

Q: The cafeteria had 23 apples. If they used 20 to make lunch and bought 6 more, how many apples do they have?

#### **Model Output**

A: The cafeteria had 23 apples originally. They used 20 to make lunch. So they had 23 - 20 = 3. They bought 6 more apples, so they have 3 + 6 = 9. The answer is 9. 

[Wei et al., 2022; also see Nye et al., 2021]

#### **Chain-of-Thought Prompting**

#### **Model Input**

Q: Roger has 5 tennis balls. He buys 2 more cans of tennis balls. Each can has 3 tennis balls. How many tennis balls does he have now?

A: Roger started with 5 balls. 2 cans of 3 tennis balls each is 6 tennis balls. 5 + 6 = 11. The answer is 11.

Q: The cafeteria had 23 apples. If they used 20 to make lunch and bought 6 more, how many apples do they have?

#### **Model Output**

A: The cafeteria had 23 apples originally. They used 20 to make lunch. So they had 23 - 20 = 3. They bought 6 more apples, so they have 3 + 6 = 9. The answer is 9.

Do we even need examples of reasoning? Can we just ask the model to reason through things?

#### **Model Input**

Q: Roger has 5 tennis balls. He buys 2 more cans of tennis balls. Each can has 3 tennis balls. How many tennis balls does he have now?

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#### **Model Output**

A: The cafeteria had 23 apples originally. They used 20 to make lunch. So they had 23 - 20 = 3. They bought 6 more apples, so they have 3 + 6 = 9. The answer is 9.

Q: A juggler can juggle 16 balls. Half of the balls are golf balls, and half of the golf balls are blue. How many blue golf balls are there?

A: Let's think step by step. There are 16 balls in total. Half of the balls are golf balls. That means there are 8 golf balls. Half of the golf balls are blue. That means there are 4 blue golf balls.

[<u>Kojima et al., 2022</u>]

## Downside of prompt-based learning

- Inefficiency: The prompt needs to be processed every time the model makes a prediction.
- 2. **Poor performance**: Prompting generally performs worse than fine-tuning [Brown et al., 2020].
- 3. **Sensitivity** to the wording of the prompt [Webson & Pavlick, 2022], order of examples [Zhao et al., 2021; Lu et al., 2022], etc.
- 4. Lack of clarity regarding what the model learns from the prompt. Even random labels work [Zhang et al., 2022; Min et al., 2022]!

# Post-training and model alignment for LLMs: language modeling is not enough

#### Language modeling ≠ assisting users

PROMPT	Explain the moon landing to a 6 year old in a few sentences.
COMPLETION	GPT-3 Explain the theory of gravity to a 6 year old.
	Explain the theory of relativity to a 6 year old in a few sentences.
	Explain the big bang theory to a 6 year old.
	Explain evolution to a 6 year old.

- Language models are not aligned with user intent [Ouyang et al. 2022]
- Post-training LLMs to the rescue!

#### Language model as multitask assistants?

- How do we get from
  - O University of Pittsburgh is located in \_\_\_\_, Pennsylvania. [World knowledge]
  - O I put \_\_ fork down on the table. [syntax]
- To...

#### Language model as world models?

Language models may do rudimentary modeling of agents, beliefs, and actions.

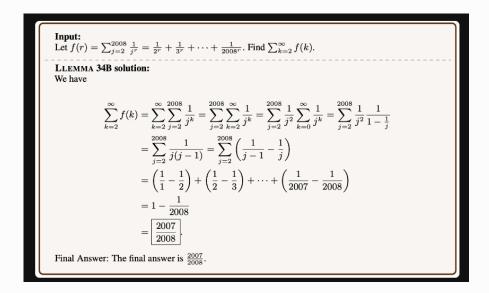
Pat watches a demonstration of a bowling ball and a leaf being dropped at the same time in a vacuum chamber. Pat, who is a physicist, predicts that the bowling ball and the leaf will fall at the same rate.

Changing the last sentence of the prompt, we get:

... Pat, who has never seen this demonstration before, predicts that the bowling ball will fall to the ground first. This is incorrect. In a vacuum chamber, there is no air

#### Language model as world models?

Language models may do mathematical proofs if pretrained on math content.



#### Language model as world models?

Language models can generate working code.

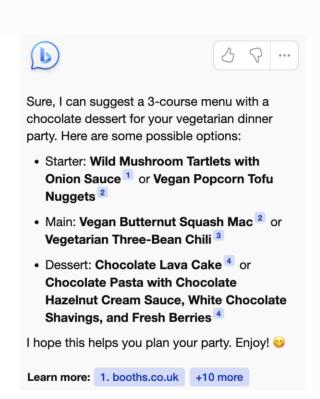
```
monalisa
Write unit tests for this function
GitHub Copilot
  import unittest
  import datetime
  class TestParseExpenses(unittest.TestCase):
      def test_parse_expenses_with_valid_input(self):
          expenses string = '2023-01-02 -34.01 \text{ USD} \cdot n2023-01
          expected_output = [(datetime.datetime(2023, 1, 2)
          self.assertEqual(parse expenses(expenses string),
      def test_parse_expenses_with_empty_input(self):
          expenses_string = ''
          expected output = []
          self.assertEqual(parse_expenses(expenses_string),
  if __name__ == '__main__':
      unittest.main()
```

#### Language model as multitask assistants?

I need to throw a dinner party for 6 people who are vegetarian. Can you suggest a 3-course menu with a chocolate dessert?

Microsoft Bing

(Also see OpenAl's ChatGPT, Google's Bard, Anthropic's Claude)



## Post-training (model alignment)

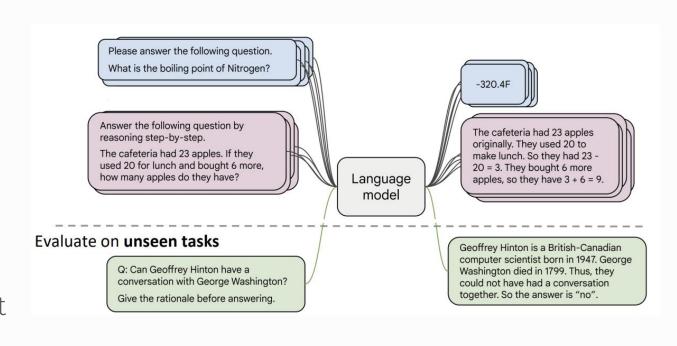
Two techniques to align LLMs with human preferences (what we want them to do):

- 1. Instruction tuning
  - Models are finetuned on a corpus of instructions/questions and desired responses
- 2. Preference alignment (RLHF)
  - Separate model is trained to decide how much a candidate response aligns with human preferences
  - This reward model is used to finetune the base model

# Instruction tuning

## Instruction tuning (supervised finetuning, SFT)

- Collect examples
   of (instruction,
   output) pairs
   across many
   tasks and
   finetune an LM
- Still just LM
   objective (predict
   the next word)



## Limitations of instruction finetuning

- Expensive to collect ground-truth data for tasks
  - Though you can include existing datasets of tasks like question answering
  - And LLMs are now commonly used to generate instruction tuning datasets
- Tasks like open-ended creative generation have no right answer.
  - Write me a story about a dog and her pet grasshopper.
- Language modeling penalizes all token-level mistakes equally, but some errors are worse than others
- Even with instruction finetuning, there is a mismatch between the LM objective and the objective of "satisfy human preferences"!
- Can we explicitly attempt to satisfy human preferences?

# Reinforcement learning from human feedback (RLHF)

## Optimizing for human preferences

- Let's say we were training a language model on some task (e.g. summarization).
- For each LM sample s, imagine we had a way to obtain a human reward of that summary:  $R(s) \in \mathbb{R}$ , higher is better.

SAN FRANCISCO,
California (CNN) -A magnitude 4.2
earthquake shook the
San Francisco
...
overturn unstable
objects.

An earthquake hit San Francisco. There was minor property damage, but no injuries.

$$R(s_1) = 8.0$$

The Bay Area has good weather but is prone to earthquakes and wildfires.

$$R(s_2) = 1.2$$

Now we want to maximize the expected reward of samples from our LM

#### How do we model human preferences?

Ask annotators to rank different responses by their preference

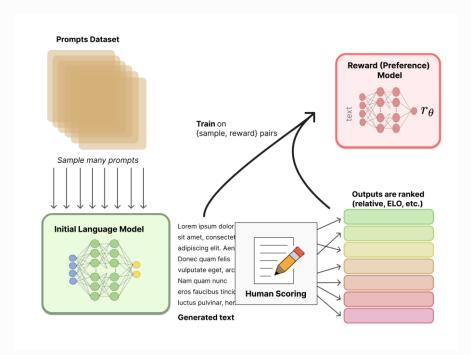
An earthquake hit San Francisco.
There was minor property damage, but no injuries.

A 4.2 magnitude earthquake hit San Francisco, resulting in massive damage.

The Bay Area has good weather but is prone to earthquakes and wildfires.

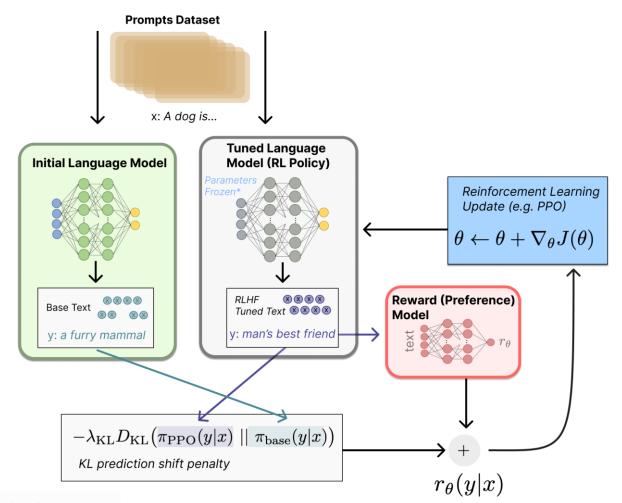
#### Reward model

- Takes in a sequence of text and produces a scalar representing human preference for that text Training data:
  - Prompts (can come from real users of OpenAl's LLMs, e.g.)
  - LLM-generated responses to those prompts, ranked by human annotators

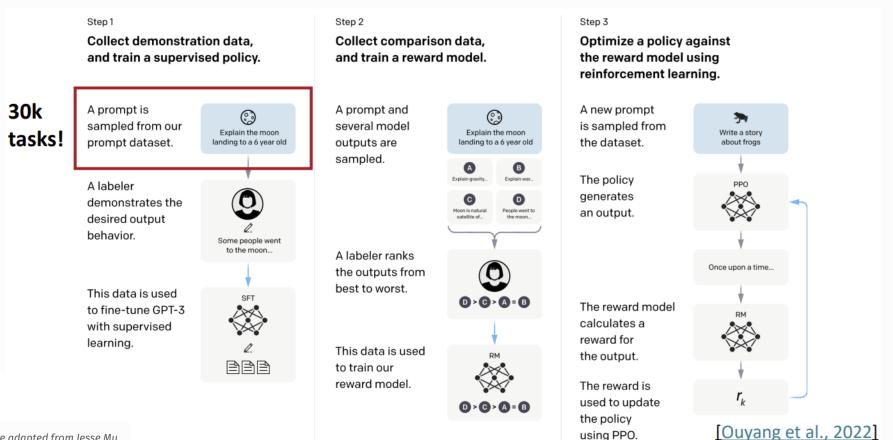


# LLMs are finetuned to optimize the reward model using reinforcement learning

- Why reinforcement learning? It's good at handling arbitrary reward functions like "human preference"
- Finetuning language modeling (predicting the next word) with the goal of optimizing preference for the entire output
  - Is like optimizing steps to take in a game to optimize winning, the classic example of reinforcement learning
- Often uses the Proximal Policy Optimization (PPO) reinforcement learning algorithm
- Tries to not stray too far from the original language model



## InstructGPT: scaling up RLHF to tens of thousands of tasks



#### InstructGPT gets us closer to dialogue intent

PROMPT

Explain the moon landing to a 6 year old in a few sentences.

#### COMPLETION

GPT-3

Explain the theory of gravity to a 6 year old.

Explain the theory of relativity to a 6 year old in a few sentences.

Explain the big bang theory to a 6 year old.

Explain evolution to a 6 year old.

#### InstructGPT

People went to the moon, and they took pictures of what they saw, and sent them back to the earth so we could all see them.

#### InstructGPT can accomplish many tasks

Write a short poem about a wise frog. PROMPT COMPLETION GPT-3 Write a short story in which a character has two different names. Write a short story in which you try to get something back that you have lost. Write a short story in which a character has a bad dream. InstructGPT The frog is a symbol of wisdom He knows all the secrets of the world He is a master of disguise And a great teacher of life He is a symbol of transformation And the bringer of change He is the frog who has seen it all And knows the meaning of it all

## ChatGPT: Instruction Finetuning + RLHF for dialog agents

#### ChatGPT: Optimizing Language Models for Dialogue

Note: OpenAI (and similar companies) are keeping more details secret about ChatGPT training (including data, training parameters, model size)—perhaps to keep a competitive edge...

#### Methods

We trained this model using Reinforcement Learning from Human Feedback (RLHF), using the same methods as InstructGPT, but with slight differences in the data collection setup. We trained an initial model using supervised fine-tuning: human AI trainers provided conversations in which they played both sides—the user and an AI assistant. We gave the trainers access to model-written suggestions to help them compose their responses. We mixed this new dialogue dataset with the InstructGPT dataset, which we transformed into a dialogue format.

(Instruction finetuning!)

## ChatGPT: Instruction Finetuning + RLHF for dialog agents

# ChatGPT: Optimizing Language Models for Dialogue

Note: OpenAI (and similar companies) are keeping more details secret about ChatGPT training (including data, training parameters, model size)—perhaps to keep a competitive edge...

#### Methods

To create a reward model for reinforcement learning, we needed to collect comparison data, which consisted of two or more model responses ranked by quality. To collect this data, we took conversations that AI trainers had with the chatbot. We randomly selected a model-written message, sampled several alternative completions, and had AI trainers rank them. Using these reward models, we can fine-tune the model using <u>Proximal Policy Optimization</u>. We performed several iterations of this process.

(RLHF!)

## Limitations of RL + Reward Modeling

- Human preferences are unreliable!
- "Reward hacking" is a common problem in RL
- Chatbots are rewarded to produce responses that seem authoritative and helpful, regardless of truth
- This can result in making up facts + hallucinations



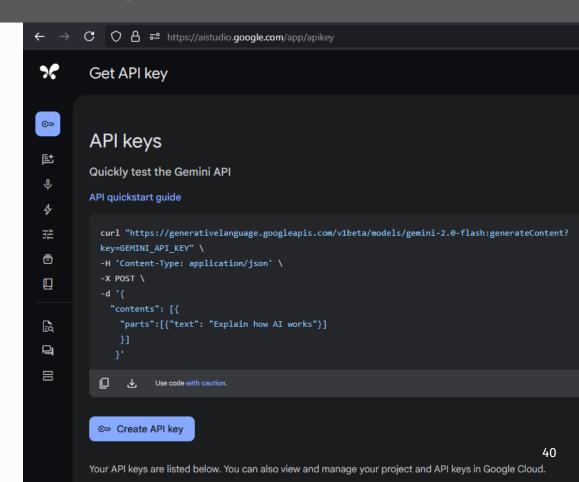
#### Conclusion

- Zero-shot prompting is simply asking an LLM to do something without providing any examples
- Few-shot prompting (in-context learning) is where a few examples are provided, which can improve LLM output
- Chain-of-though prompting, providing reasoning in examples, can also improve LLM output
- Instruction tuning, finetuning of LLMs with prompt-response pairs, can help align language models with human preferences
- Large language models can be trained to provide more useful responses using reinforcement learning from human feedback (RLHF)

## Coding activity: prompt Gemini

## First, create an API key for Google Gemini

- <u>Use this link</u> to create an API key
- You will need to sign in to a Google account
  - If you don't have or want one, look on with a neighbor



## Notebook for this class: prompt Gemini through an API

Click on this nbgitpuller link or find the link on the course website

 Start a regular CPU 'Teach – 6 cores, 3 hours' server. There is no need for a GPU

Server Options		
Select a job profile:		
Teach - 6 cores, 3 hours	~	
Start		

Open session19\_prompting.ipynb