

Achievements

- Prepared materials for **coaching clients to DevOps success**
- **Developed a Slack bot** to stimulate a "ChatOps" culture
- Created monitoring dashboards to **visualize service level indicators**
- **Implemented a solution to synchronize time tracking** across multiple platforms

Work Experience

System Administrator, SpinDance

August 2014–present

Leadership—Providing DevOps mentoring to teammates and associates. Evaluating automation tools and establishing best practices for using them.

Automation—Managing dozens of services on 100+ servers using Chef. Configuring continuous integration for 50+ repositories using Jenkins and TravisCI. Driving Terraform adoption to automate provisioning, as well.

Monitoring—24/7 on-call support for production servers. Quickly triaging issues to maintain service level objectives.

Setup Crew, Prince Conference Center

October 2007–September 2013

Customer Service—Learned to anticipate client demands in order to provide them with an ideal working experience.

Independence—Frequently worked with little or no supervision and was complimented on my thoroughness and work ethic.

Skills

- Linux administration
- Release Engineering
- TypeScript
- BASH scripting
- Databases
- Elm

Education & Certification

Amazon Web Services

Certified Solutions Architect—Associate

June 2017

Certified SysOps Administrator—Associate

July 2017

Calvin College, Grand Rapids MI

Bachelor of Arts—Mathematics & Philosophy

May 2011

Excelled in courses on programming and logic.

Additional Skills

Saxophone—Alto & Tenor, 10+ years experience

Woodworking—<1 year experience