Michael F. Osgood

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GitHub | LinkedIn | Portfolio

Full Stack Web Developer with strong background in user acceptance testing and client support. Excelled in an intensive 24-week full-stack coding program through UCI. Possess comprehensive knowledge in developing client-facing web applications and quality assurance testing. Exceptional knowledge of the biological sciences with experience in pharmaceutical, public health, and medical industries.

TECHNICAL SKILLS

JavaScript, HTML5, CSS3, Node.js, MySQL, Bootstrap, AJAX, APIs, jQuery, GitHub, Firebase, JIRA, Slack

EDUCATION

Full-Stack Coding Program, University of California Irvine   June 2017 - December 2017
B.A., Ecology & Evolutionary Biology, University of Colorado   July 2011 - July 2015

APPLICATIONS BUILT

Event Hub
- An event locator application designed to get people outside
- Provides the user with the with local events, directions to the event, and current weather conditions
- Backend developer of a group of five
- https://bdoggincali.github.io/chartreuse_project

Game of Thrones Trivia Game
- A Game of Thrones trivia game that will test your knowledge on the episodes
- Answer all the questions before the timer runs out. Afterwards, correct and incorrect totals are displayed
- Sole developer
- https://michaelosgood.github.io/TriviaGame

TECHNICAL EXPERIENCE

User Acceptance Tester, PrescribeWellness, Irvine, CA   August 2017 - Present
- Test and troubleshoot latest software releases to proactively identify bugs
- Communicate findings to product managers and development teams to resolve issues
- Disseminate valuable feedback to development team – utilize product expertise to maintain product line

Senior Support Analyst, PrescribeWellness, Irvine, CA   November 2015 - July 2017
- Managed VaccineComplete product for Client Support team
- Expertly trained coworkers on upcoming VaccineComplete product releases
- Ensured colleagues are up-to-date on product functionality and upcoming features

- Maintained VaccineComplete product line by reporting newly discovered bugs to development team – acquired valuable experience launching new product

Help Desk Analyst, VisionLink Software, Boulder, CO   November 2015 - July 2017
- Provided technical support and services for VisionLink clients including American Red Cross Disaster Relief and New Mexico Public Education Department
- Responded to inbound calls and emails - improved VisionLink's client relations by decreasing average client response time

Public Health, U.S. Air Force, McGuire AFB, NJ   March 2007 - March 2011
- Developed and implemented mosquito surveillance program for area spanning 42,000 contiguous acres; collected mosquito samples using mosquito traps
- Collaborated with healthcare professionals to prevent illness and injury for military population
- Prescreened electronic medical records to identify disqualifying medical conditions for deploying personnel
- Communicated disqualifying medical conditions to medical provider for further evaluation

ADDITIONAL SKILLS
- Fully-acquainted with tech culture
- Comfortable working with operations and back-end teams for tech companies
- Proficient in Mac and Windows operating systems