Michael F. Osgood

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GitHub |LinkedIn | Portfolio

Full Stack Web Developer with strong background in user acceptance testing and client support. Excelled in an intensive 24-week full-stack coding program through UCI. Possess comprehensive knowledge in developing client-facing web applications and user acceptance testing. Exceptional knowledge of the biological sciences with more than 6 years of experience working in healthcare.

TECHNICAL SKILLS

- JavaScript
- HTML5
- Node.js
- React.js
- CSS3
- Jira

- MySQL
- MongoDB
- Bootstrap
- AJAX
- Salesforce
- APIs

- jQuery
- GitHub
- Firebase
- Agile
- Heroku
- Testing

EDUCATION

Full-Stack Coding Program, University of California Irvine   June 2017 - December 2017
B.A., Ecology & Evolutionary Biology, University of Colorado   July 2011 - July 2015

APPLICATIONS BUILT

EventFinder
- An event finder application that displays events for the upcoming week
- Events are powered by the Eventful API
- OpenWeatherMap API is used to get current weather
- Google Maps is added to help the user to find the event location

TrainScheduler
- An application to keep track of train schedules
- Calculates next train arrival time based on user input
- Firebase is used to store train information in the cloud
- Moment.js is used for formatting the time

GifTastic
- A gif search powered by Giphy API
- Users to search for .gifs and animate them by clicking on .gif
- Uses AJAX requests for API calls

Mobile Responsive Portfolio
- A front-end mobile-responsive portfolio sample
- Uses FontAwesome, Bootstrap, and CSS for styling
- Media-queries are used adjust portfolio for mobile devices and tablets

Game of Thrones Trivia Game
- Game of Thrones-themed trivia game (with audio)
- Users must answer all questions before the timer runs out
- JavaScript is used to tally the correct/incorrect answers
- Bootstrap is used for styling

TECHNICAL EXPERIENCE

User Acceptance Tester, PrescribeWellness, Irvine, CA   August 2017 - Present
- Test and troubleshoot latest software releases to proactively identify bugs
- Communicate findings to product managers and development teams to resolve issues
- Disseminate valuable feedback to development team – utilize product expertise to maintain product line

Senior Support Analyst, PrescribeWellness, Irvine, CA   November 2015 - July 2017
- Managed VaccineComplete product for Client Support team
- Expertly trained coworkers on upcoming VaccineComplete product releases
- Ensured colleagues are up-to-date on product functionality and upcoming features
- Maintained VaccineComplete product line by reporting newly discovered bugs to development team – acquired valuable experience launching new product

Help Desk Analyst, VisionLink Software, Boulder, CO   November 2015 - July 2017
- Provided technical support and services for VisionLink clients including American Red Cross Disaster Relief and New Mexico Public Education Department
- Responded to inbound calls and emails - improved VisionLink's client relations by decreasing average client response time

Public Health, U.S. Air Force, McGuire AFB, NJ   March 2007 - March 2011
- Developed and implemented mosquito surveillance program for area spanning 42,000 contiguous acres; collected mosquito samples using mosquito traps
- Collaborated with healthcare professionals to prevent illness and injury for military population
- Prescreened electronic medical records to identify disqualifying medical conditions for deploying personnel
- Communicated disqualifying medical conditions to medical provider for further evaluation

ADDITIONAL SKILLS

- Fully-acquainted and comfortable with tech culture
- Comfortable working with operations and back-end teams for tech companies
- Proficient in Mac and Windows operating systems