ATTN: All R.H. Employees

After hosting the historic first summit between our government and that of the so-called "E.T.s", our resort has become a popular destination for alien tourists here on Earth. We need to ensure that we can provide them with whatever they need, however unusual, while they are here.

To that end, I have scheduled a mandatory meeting for tomorrow evening to discuss the matter. The following topics are of particular interest:

- 1. Dining and Entertainment
- 2. Guest Safety and Comfort
- 3. Payment and Gratuities
- 4. Reputation and Marketing

Please familiarize yourself with a few aspects of the aliens' biology, history, and culture ahead of time. By sharing our expertise, we can all learn a bit more about our new guests and find new ways make them feel welcome.

- Arthur B.