SPORT CLIPS CLEAN CERTIFIED

This site contains many videos. Videos need a strong Internet connection to play correctly.

- The best connections are high speed wired connections to computers, then Wi-Fi.
- The worst connections are on cellular data plans.

Video/Audio Issues in SCU:

Switching between Internet Explorer and Chrome is advisable. Make sure you are using a desktop or laptop PC. SCU is not supported by some phones and tablets.

You may also be experiencing issues because of the Flash settings on your system. Please follow the instructions in the links below (depending on browser) to allow Flash to run properly:

- Allow Flash using Google Chrome: https://bit.ly/2U4kifR
- Allow Flash using Internet Explorer: https://bit.ly/2JIlZMf

For Technical Assistance, Email SCU@sportclips.com

2020 New Training
Visit this area regularly for the latest new training classes for all audiences.

Coordinator Training
Training and resources to support your Coordinator role.

Stylist Training
Essential information to build a foundation of success.

❓ SportClips Univ. FAQ	❓ Salon Ultimate FAQ

Other resources:
Merging Clients
Recurring Reports Setup
Master Salon Ultimate Codes

Manager Training
Helpful information to ramp up for success!

SCU Resources:	Online Check In Resources:
For Team Members: How to register in SCU	Online Check In 1 pg. Summary
	Online Check In Pep Rally Guide
	Online Check In Stylist FAQ's
	Client Facing FAQ's

Area Manager Training
Helpful information to lead your Teams to success.

Team Leader Training
Information that fits into your busy schedule

SCU Resources:	
Moving a Team Member Out of One Store Group and Into Another	How to Pull a Sport Clips Clean Certificate Report
Job Aid for Team Member Self Registration	How to Merge Users
How To Enable/Disable Accounts	How to See Who is in Your Store Group(s)
Changing TM Roles	
Pulling Reports	

Area Developer Training
Training and resources to support your business

Coach Training
Training and resources to help you train and support Team Members in your market(s).

Coaches: Email SCU@sportclips.com to tell us of new store(s) in your territory.

SCU Resources:
How to Issue LTC Credit
How To Enroll TMs in a Course
Issuing Credit for MTC Paper Tests in SCU

SCI Support Team
Training and resources to help you provide support to Team Members across the system.

TORTAL TRAINING

Logged in as: **LMS Administrator**

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