

Michael Nguyen

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EDUCATION

University of California, Santa Cruz - Baskin School of Engineering
Bachelor of Science, Technology & Information Management

Santa Cruz, CA
September 2018 - June 2022

- **Relevant Coursework:** Data Structures & Algorithms, Intermediate Programming, Computer Networks, Computer Systems & C Programming, Database Management Systems, Management of Technology I and II

SKILLS

Languages: JavaScript, HTML, CSS, TypeScript, Python, C/C++, Java, GraphQL, PHP, SQL

Frameworks: React.js, Express.js, Next.js, Tailwind CSS, MongoDB, Node.js, Material UI, MySQL, Bootstrap

Technologies: Git Version Control, REST API, Figma, Tableau, NPM, Redux, Adobe XD, Office Suite, WordPress, React Router

WORK EXPERIENCE

Google

Mountain View, CA

Systems Analyst

November 2022 – Present

- Developed an internal Google Nest Trusted Testers website with HTML, CSS, and JavaScript, improving information management on Nest news, products, and services for 15,000+ Alphabet employees
- Coded 25+ fully responsive CSS and HTML marketing emails for Nest external testers, implementing dynamic content and triggers for automated flows to enhance user engagement by 70%
- Built a centralized MySQL Trusted Tester User Database for 10,000+ Google external testers, consolidating data from 20+ artifacts and improving data management
- Implemented 8 Python scripts for Google Workspace automation, reducing manual task time by 85%
- Designed and presented 10+ user feedback data visual dashboards, driving informed decisions on product quality, and risk assessment for Nest Senior Leadership
- Oversaw Nest user feedback programs for the Google Home app, Nest Thermostat, and Pixel Tablet
- **Technologies:** SQL, MySQL, JavaScript, Python, HTML, CSS, Smartsheet, Google Analytics, Google Workspace

Your Future is Our Business

Santa Cruz, CA

Web Developer

February 2022 - July 2022

- Converted FIGMA wireframes into dynamic HTML, CSS, and JavaScript code, driving a comprehensive overhaul of Your Future is Our Business' main [website](#) and improving site performance and speed by 60%
- Coordinated with a UX Designer to curate 200+ podcast highlight clips, enriching content for the new website
- Increased user engagement and website conversion by 50% through the creation of accessible, responsive, and functional landing pages for About Us and Podcast sections and merging reusable React.js components
- **Technologies:** HTML, CSS, JavaScript, React.js, Git Version Control, Figma, WordPress, PHP

PROJECTS

MThreads (Social Media Web Application) | [Github](#) | [Live](#)

August 2023 - Present

- Created a full stack responsive MERN social media app with Next.js 13.4, supporting server-side rendering, user threads, responses, activity tracking, and community participation
- Utilized MongoDB for handling complex schemas and data population, implementing pagination and layouts with Tailwind CSS and Shadcn UI components
- **Technologies:** Next.js 13, React.js, TypeScript, MongoDB, Tailwind CSS, Shadcn UI, Clerk

MFilms (Movie Web Application) | [Github](#) | [Live](#)

June 2023 - August 2023

- Leveraged the TMDB API to fetch real-time movie data in a responsive React-based movie web application, featuring user authentication, dark mode, and voice assistant querying with Alan AI
- Implemented user functionalities like movie sorting, favorites, and add to watchlist, utilizing Material UI designs with Tailwind CSS, and Redux for state management
- **Technologies:** HTML, CSS, JavaScript, React.js, Tailwind CSS, Material UI, Redux, Alan AI, TMDB API