Actor Description Table

Actor Name	Description
Warehouse Worker	The Warehouse Worker is responsible for preparing and shipping customer orders. They view completed orders, retrieve items to pack, print invoices and labels, mark orders as shipped, and send shipping confirmations.

Use Case Description Table

Use Case Name	Description	Primary Actor	Stimulus	Response
View List of Completed Orders	Shows all completed orders ready for packing.	Warehouse Worker	Orders must be marked completed.	Worker can view all completed orders.
Retrieve List of Items to Pack	Displays items that need packing for a chosen order.	Warehouse Worker	Worker selects a completed order.	List of items is displayed.
Print Invoice & Shipping Label	Creates and prints invoice and shipping label.	Warehouse Worker	Order must be ready to ship.	Invoice and label are printed.
Mark Order as Shipped	Updates status to 'Shipped' after sending package.	Warehouse Worker	Order is packed and labeled.	Order status updated to 'Shipped'.
Send Shipping Confirmation Email	Sends an email confirming shipment to the customer.	Warehouse Worker	Order marked as shipped.	Customer receives confirmation email.