

Michael Sparks

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Dear Rooster Teeth:

There is a certain quiet strength in never quite being the smartest man in the room. When you are not the smartest man (or woman) in the room, you truly allow yourself to learn from those individuals around you who possess great wisdom, insight and experience in a given field. I am fortunate to have learned this lesson early on in my life and it has awarded me the unique opportunity of learning so many valuable (albeit varied) skills, some of which I never realized that I would end up needing... *until now*.

Customer service and satisfaction (supporting SaaS and eCommerce platforms through calls/chats/emails and social media), onboarding new clients, troubleshooting technical issues, working alongside product and engineering teams to make real improvements, managing logistics, effectively utilizing written and verbal communication to teach others, web development (HTML/CSS), utilizing Zendesk & Microsoft products (Word, Excel, PowerPoint, Outlook & SharePoint), moral support, people management, self-management... are all different areas of my career that I have spent nearly a decade of my life dedicating my time, energy and a vast majority of my daydreams to. Stemming from a deep-seeded passion for helping others and leveraging technology to improve the lives of those around me. I genuinely feel great excitement each day working towards developing strong and lasting relationships with clients (being the "go-to" guy for help and support honestly makes me feel a strong sense of accomplishment).

Though I have worked in many different fields, and I have spent several years figuring out myself and the path I am wanting to take in life, I have come to the certain realization that I am ready to settle down with you, Rooster Teeth. I offer my various skills, my commitment and my endless ambition to your company. Together I feel that we can work through any challenges and find solutions that will only improve your product and your client's experiences with the product each day. My hope is that I can learn from you, grow with you, and eventually become an integral part of your company's continuing success, supporting your brand in every step of the way.

Thank you for your time and consideration.

Sincerely,

A handwritten signature in black ink that reads "Michael Sparks".

Michael Sparks ☺