



MICHAEL UY, DEV

- +639763633287
- mickeyuy.dev@gmail.com
- Laspiñas City, Philippines

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Aspiring front-end developer with a strong passion for building user-friendly web applications. After years of experience in customer service and technical support, I've transitioned into programming through self-study and hands-on projects. Proficient in HTML, CSS, JavaScript, and React, with a growing portfolio that includes interactive games and responsive websites. Eager to bring problem-solving skills, persistence, and real-world communication experience into a developer role.

PROJECTS

Monkey-Boo! – A Browser-Based Game App

Personal Project | HTML, CSS, JavaScript

- Designed and developed a jungle-themed interactive game using React.js
- Implemented a dynamic high score system and animated character interactions
- Focused on clean logic, code structure, and progressive feature enhancement
- Used DOM manipulation, event listeners, and audio effects for a responsive experience

Shopify Storefront Customization

Freelance Project | February 2025 | Shopify, Liquid, HTML, CSS, JavaScript

- Customized a Shopify theme to meet client specifications for layout and branding
- Implemented synchronized product image and detail sliders using JavaScript
- Adjusted Liquid templates and styling to enhance mobile responsiveness
- Improved user experience by streamlining navigation and product display logic

EDUCATION

Computer Programming

Dr. Filemon C. Aguilar Memorial College, Laspiñas City, Philippines 2014

Bachelor of Science in Computer Science (Incomplete)

STI College, Bacoar City, Philippines 2011

CERTIFICATIONS

Bushido Award – Dell Computers, CNX

Top Performer, 2018

SKILLS

Technical Skills

- HTML5, CSS3, JavaScript (ES6+)
- React.js (in progress)
- Bootstrap & Tailwind CSS
- Responsive Web Design
- Git & GitHub
- Shopify Theme Customization
- EJS Templating
- Basic Node.js & Express
- DOM Manipulation & Event Handling
- Debugging & Troubleshooting

Soft Skills

- Strong Problem-Solving Skills
- Fast Learner & Self-Motivated
- Clear and Professional Communication
- Adaptability in Dynamic Environments
- Excellent Attention to Detail
- Team Collaboration
- Patience and Empathy from Support Background
- Resilience and Persistence
- Time Management

WORK EXPERIENCE

Customer Support Specialist

Wells Fargo Philippines

August 2021 - December 2024

- Handled banking inquiries and account support for U.S. customers
- Consistently ranked as a top-performing phone banker in multiple months
- Ensured excellent customer service and compliance with banking policies

Technical Support Specialist

Concentrix

July 2017 - August 2021

- Provided tech support for Dell Computers and mobile services for Optus
- Delivered sales and account support for Sprint customers
- Recognized with performance awards, including the Bushido Award at Dell