# Narrative Quality Affects Narrative Satisfaction, Narrative Transportation, and Social Presence of Story-Driven Video Games

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#### INTRODUCTION

## **Literature Review**

- The consumer use of virtual reality has grown exponentially in recent years, with VR media creators leveraging narrative-driven experiences to enhance user experience through transportation and interactivity. Central to these virtual experiences are two components: narrative quality and graphics quality.
- A goal of media creators who use narratives is to maximize engagement through high presence and enjoyment.
- There is an interplay between narrative and graphics quality—visually-pleasing graphics can hold users' attention even if the narrative is weak (Newman et al., 2022), while a compelling narrative can engage users even with the most basic graphics (Heider & Simmel, 1944).

# Research Hypotheses

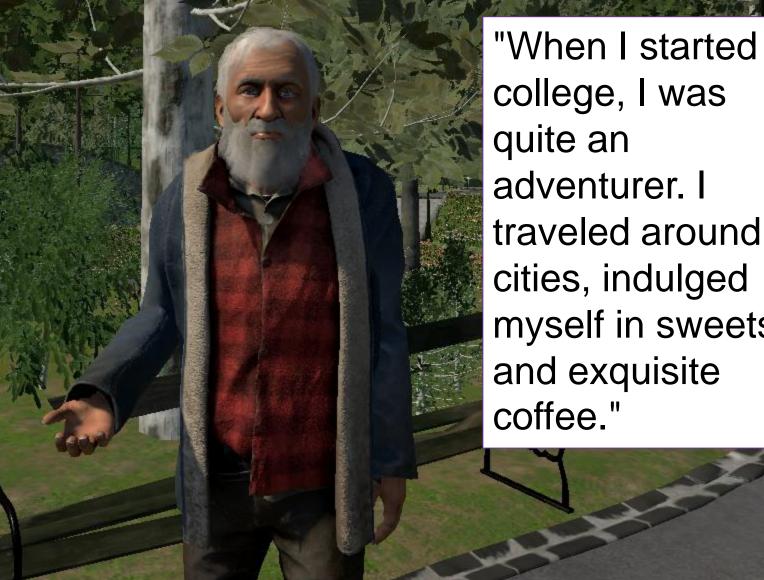
- 1. High narrative quality will result in a better user experience than low narrative quality.
- 2. High graphics quality will result in a better user experience than low graphics quality.

## METHOD

N = 75 undergraduates, using a desktop with 1080p 32" monitor

High Graphics

Low Graphics



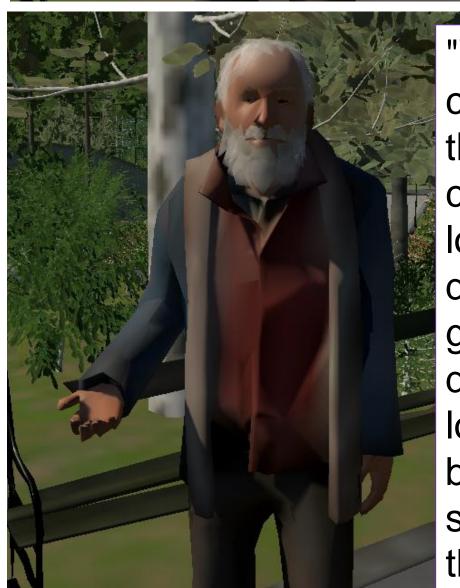


"When I started college, I was

quite an adventurer. I traveled around cities, indulged myself in sweets and exquisite coffee."



'When I started college, I did a lot of things. I went around cities, and bought a lot of food and drinks. They were good food and drinks. There were a lot of things to buy because it was a city, so there were many things to buy."



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# Narrative Satisfaction Low Graphics High Graphics High Narrative Low Narrative Presence High Graphics Low Graphics High Narrative Low Narrative

- narrative satisfaction, narrative transportation, presence, and social presence.
- Main effect of graphics quality on visual aesthetics.
- Significant interaction for visual aesthetics and weak interaction for narrative transportation. High-quality narrative resulted in a better video gaming experience than lowquality narrative but only for the higher graphics condition.
- Enjoyment had moderate to strong positive correlations with all of these five variables.
- Females experienced more enjoyment and presence than males, and perceived higher visual aesthetics.



Our findings show that improving the narrative quality more than the graphics quality of a text-choice-based interactive video game can improve users' gaming experience, with some gender effects.

Low Graphics

Low Narrative

High Graphics

High Narrative