

Usability Testing					
List 3 goals and tasks PRIOR to testing. When testing, verbally ask the participant to perform each task, without giving away the answer. Note what the participant does (and what they struggle with) for each participant.					
Goal (What You Want to Test and Why)	Task (Scenario You'll Verbally Ask the Participant to Do, without giving away answer)	Participant 1 Results	Participant 1 Device Type + Operating System	Participant 2 Results	Participant 2 Device Type + Operating System
1. Ability to view the menu because that is something a typical viewer might look for	1. You want to order an iced coffee but you aren't sure how much it costs, where could you find this info?	scrolled to the bottom of the page and clicked iced coffee to go to the anchor on the page.	Mac and browser was safari	To be filled in after testing - what did you observe?	
2. Contact and location info because people may have questions or need to know where to drive to	2. You are unsure where were located, maneuver to the page where you could contact us or find our locations	clicked on about page and scrolled down to location		To be filled in after testing - what did you observe?	
3. Upcoming events because this is another popular thing a visitor may be looking for.	3. You want to learn more about our coffee and part	events paged clicked on then scrolled down to the tasting schedule		To be filled in after testing - what did you observe?	
Usability Recommendations					
Actionable changes and fixes you'll make based on the results/findings above (to be filled in after testing). Write in complete sentences.					
Recommendation #1 adding in an additional breakpoint for tablet size					
Recommendation #2					
Recommendation #3					
Recommendation #4					
Technical/Performance/Accessability Testing					
Test your 3 templates for technical issues in Google's performance test tool: <a href="https://web.dev/">https://web.dev/</a> . Note any fixes identified and implemented. Once implemented, run your tests again to see if the score improves. Your score must improve in at least one area.					
Template Name	SEO Score (Before)	Performance Score (Before)	Best Practices Score (Before)	Accessibility Score (Before)	
Template #1 Name					
Template #2 Name					
Template #3 Name					
Fixes Identified and Implemented					
List Here					
Template Name	SEO Score (After)	Performance Score (After)	Best Practices Score (After)	Accessibility Score (After)	
Template #1 Name					
Template #2 Name					
Template #3 Name					