

# Michael Young

**SOFTWARE ENGINEER IN OLATHE, KS**

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Having several years of management experience in developing business, I am seeking a shift in career to software and web development. I have a passion for designing and optimizing processes to solve problems or to handle operations with efficiency and ease.

LANGUAGES	FRAMEWORKS	DATABASES	TOOLS
<ul style="list-style-type: none"><li>• JavaScript</li><li>• Python</li></ul>	<ul style="list-style-type: none"><li>• Spring Boot</li><li>• AngularJS</li></ul>	<ul style="list-style-type: none"><li>• MySQL</li></ul>	<ul style="list-style-type: none"><li>• Git</li></ul>
<ul style="list-style-type: none"><li>• Java</li><li>• HTML5/CSS3</li></ul>			

## PROJECT EXPERIENCE

### Massage Clinic Website and Client Management Tool — Sunflower Clinic

- Designed functional website for active massage clinic.
- Created UI for therapists to access client database and edit information.
- Used a combination of Java ORM and HTML/CSS/JavaScript to communicate with MySQL database.

## WORK EXPERIENCE

### Manager, Sunflower Clinic, Olathe, KS, November 2018 – Present

- Design and build software for daily operations including client management, appointment scheduling, and client outreach.
- Design and promote advertisements using Facebook, Google, Yelp, and physical marketing.
- Establish partnerships with chiropractors, physical therapists, and other massage clinics to reciprocate business.
- Keep accurate books and balance monthly and yearly budgets.
- Interact with clients to schedule appointments, take payments, and address concerns.
- Maintain current business licensing and certifications.

### Manager/ Senior Instructor, Prime Taekwondo, Lee's Summit, MO, January 2016 – December 2018

- Increased yearly new student enrollment by 435% in second year. (17 new contracts in 2016, 74 new contracts in 2017)
- Increased average student retention rate by 21%. (From 61% to 82%)
- Wrote handbook to walk instructors/students through difficult processes using a defined workflow, instructions, and examples.
- Collaborated with business owner to develop and implement processes to improve the training techniques of current and future instructors.
- Trained new instructors on curriculum as well as best practices for instruction to both children and adults.

## EDUCATION

**LaunchCode**, LC101 Programming Course — 2020

**University of Kansas**, B.A. Linguistics — 2018