

1869

Customer at risk

2173

No of techtickets

885

No of adminTickets

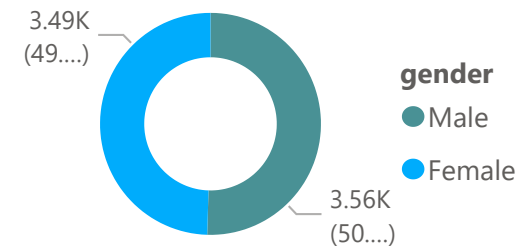
2.86M

Yearly charge

139.13K

Monthly charge

Count of gender by gender



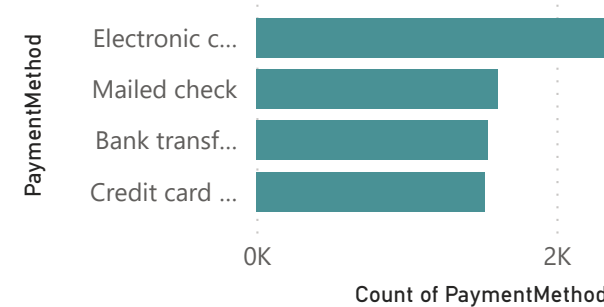
25%

Senior citizen ...

36%

Partner in %

Count of PaymentMethod by PaymentMethod



\$2,283.3

Average of TotalCharges

\$64.8

Average of MonthlyChar...

91%

Phone service ...

44%

Streaming TV in %

44%

Streaming mo...

29%

Device protection

28%

Online backup

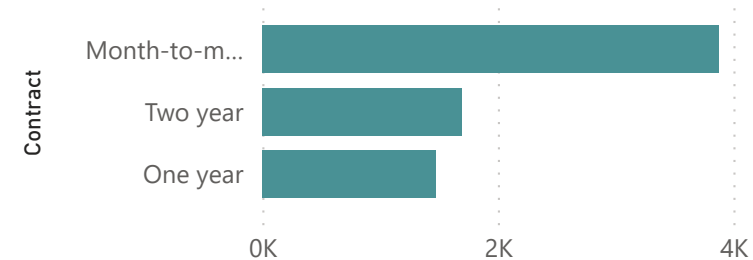
17%

Tech support

16%

Online security

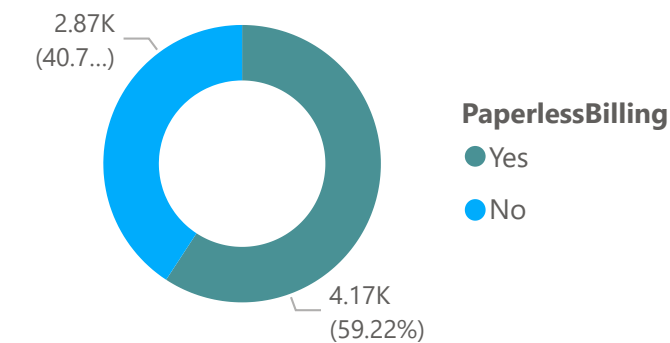
Count of Contract by Contract



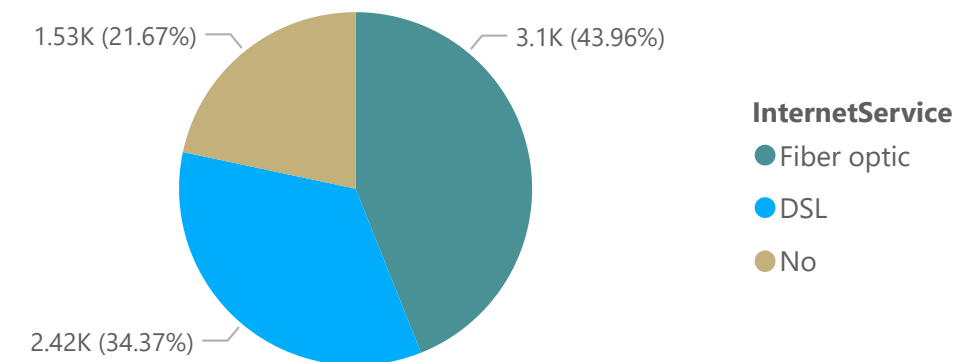
17%

Dependents in...

Count of PaperlessBilling by PaperlessBilling



Count of InternetService by InternetService



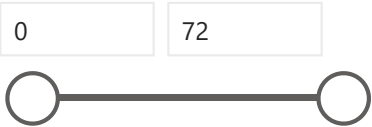
## Churn

- ☐ No
- ☐ Yes

## InternetService

- ☐ DSL
- ☐ Fiber optic
- ☐ No

## tenure



## Contract

- ☐ Month-to-month
- ☐ One year
- ☐ Two year

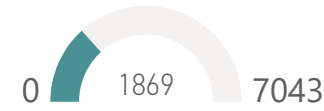
7043

Count of customerID

26.54%

Churn rate %

count of churn for  
yes and Count of  
customerID



\$16.1M

TotalCharges

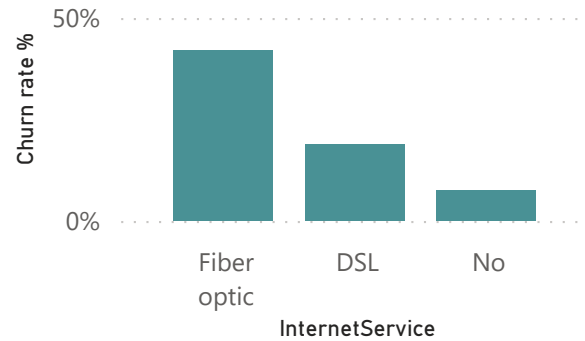
2955

numTechTickets

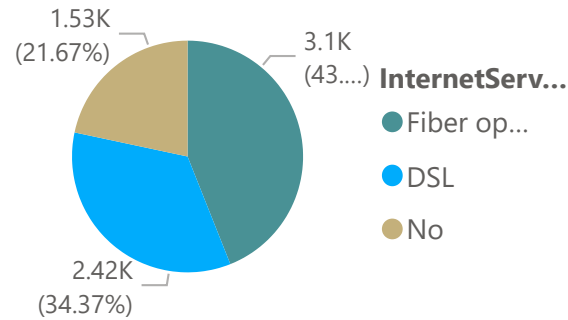
3632

numAdminTickets

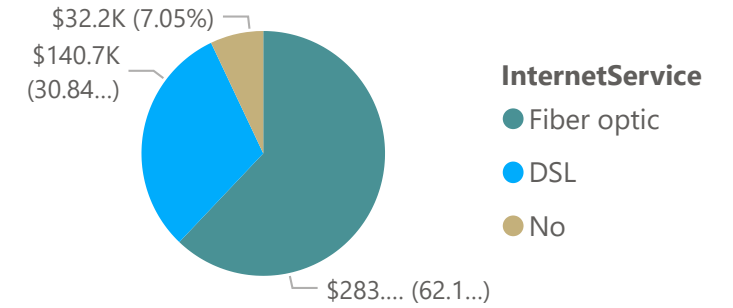
### Churn rate % by InternetService



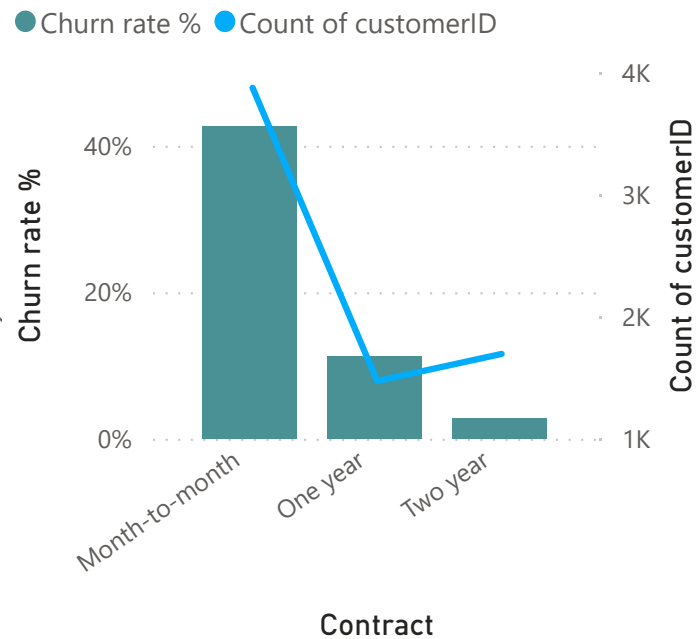
### Count of customerID by InternetService



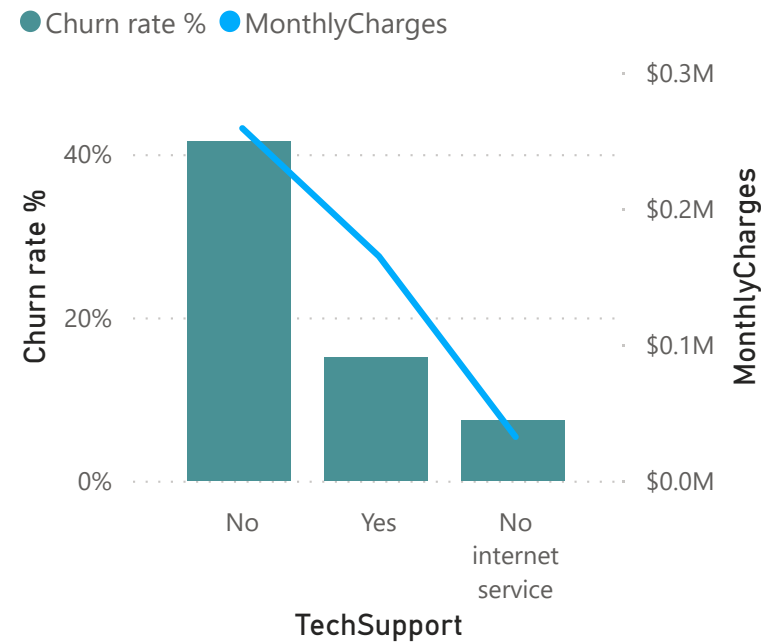
### MonthlyCharges by InternetService



### Churn rate % and Count of customerID by Contract



### Churn rate % and MonthlyCharges by TechSupport



### Churn rate % and MonthlyCharges by PaymentMethod

