Cole Young

Front-End Developer

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Portfolio: https://michealcoleyoung.github.io/personal-portfolio/

WORK EXPERIENCE

Selerix Systems   **Mckinney, TX**

Solutions Consultant   03/2019 - Present

- Building new cases for clients and managing re-enrollments for existing clients
- Auditing completed enrollments through the process of Case Wrap Up
- Configuring EDI files based on carrier specifications
- Providing additional case functionality through the use of JScript
- Creating dynamic text banks with ASP and updating general text banks using HTML and CSS
- Implemented automated processes using python by creating a GUI application to create payroll calendar information and simple console scripts to manage ongoing tasks

AmerisourceBergen/GSK PAP   **Frisco, TX**

Patient Case Coordinator   08/2017 - 03/2019

- Walking patients through program guidelines and assisting with refill requests on medication
- Processed applications via phone or paper sent through the mail or fax
- Created a call inquiry application that took care of documenting all of the required information for each call. It provided a simple solution for taking notes, formatting, a case converter for setting text to lower or title case when necessary and a log of all notes processed

AmerisourceBergen/PAN Foundation   **Frisco, TX**

Patient Case Coordinator   12/2015 - 08/2017

- Provided funding for patients with life-threatening, chronic and rare diseases to help pay out of pocket costs for their prescribed medications
- Assisted in the application process to get funding for patients within a timely manner since funding was limited

Cigna Health Insurance   **Denison, TX**

Customer Service Representative   07/2011 - 12/2015

- Provided clear and accurate information regarding patients policy, benefits and claims
- Was able to adapt to constant policy shifts regarding benefit confirmation and correct verbiage used to comply with standard operating procedures
- Made sure that follow ups were made for previous patients seeking callback to insure quality of service

ADDITIONAL INFORMATION

Skills: Python, HTML, CSS, Javascript, Bootstrap, C#, PostgreSQL, SQLite, Django, Qt, Flask, Excel, Powerpoint, Word, GIMP, Adobe XD, Figma, Git, Linux.