

Cole Young

Front-End Developer

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Portfolio: <https://michealcoleyoung.github.io/personal-portfolio/>

WORK EXPERIENCE

Selerix Systems

Mckinney, TX

Solutions Consultant

03/2019 - Present

- Building new cases for clients and managing re-enrollments for existing clients
- Auditing completed enrollments through the process of Case Wrap Up
- Configuring EDI files based on carrier specifications
- Providing additional case functionality through the use of JScript
- Creating dynamic text banks with ASP and updating general text banks using HTML and CSS
- Implemented automated processes using python by creating a GUI application to create payroll calendar information and simple console scripts to manage ongoing tasks

AmerisourceBergen/GSK PAP

Frisco, TX

Patient Case Coordinator

12/2015 - 03/2019

- Walking patients through program guidelines, assisting with refill requests on medication and completing patient applications
- Created a call inquiry application that took care of documenting all of the required information for each call. It provided a simple solution for taking notes, formatting, a case converter for setting text to lower or title case when necessary and a log of all notes processed

Cigna Health Insurance

Denison, TX

Customer Service Representative

07/2011 - 12/2015

- Provided clear and accurate information regarding patients policy, benefits and claims
- Was able to adapt to constant policy shifts regarding benefit confirmation and correct verbiage used to comply with standard operating procedures
- Made sure that follow ups were made for previous patients seeking callback to insure quality of service

ADDITIONAL INFORMATION

Skills: Python, HTML, CSS, Javascript, Bootstrap, C#, PostgreSQL, SQLite, Django, Qt, Flask, Excel, Powerpoint, Word, GIMP, Adobe XD, Figma, Git, Linux.