

# Michele Gao

## Full-stack Software Developer

Greater New York Area

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Github: <https://github.com/micheleGao>

My portfolio : <https://michelegaoportfolio.netlify.app>

### SUMMARY

Experience in software, hospitality, and administrative services, management, professionally versed in all aspects of running and maintaining fine dining services, including opening and closing procedures, time-management and training. Creating full stack applications using Mongoose Atlas, Django, Python, Javascript, React, HTML, CSS, SASS, and other React libraries. Also, worked on personal projects, and collaborative team projects, working on both frontend and backend.

### EDUCATION

College of Staten Island, Staten Island- *Associates in English Writing*

August 2017

### EXPERIENCE

**General Assembly- Full Stack Software Engineering**

May 2021 - August 2021

Collaborative team projects in a group of five.

Worked on projects in React, Node js. Javascript, Mongoose Atlas, Python, Django and Daily code challenges

Full Stack Applications

Personal projects

**305 West End, New York - Hospitality liaison**

January 2018- June 2020

Responsible for the resident's meals - room services and dining rooms.

Maintained dining room appearance, and helped train new employees

**Compass Rose Services, New York - Receptionist**

April 2010 - February 2017

**Provided excellent customer service using effective interpersonal and problem solving skills.**

Handled all clientele service complaints, inquiries, and assuring customers were satisfied.

Ordered, received, stocked, filed, and managed the daily policy filed.

Bookkeeping, bank reconciliations, balanced check books, and wrote out checks for refunds, and office supplies.

### SKILLS (Software)

Customer Service, Bookkeeping, Collaborative Projects, Bootstrap, React Bootstrap, React Player, HTML, CSS, JavaScript, Python, Node js., Express, Mongoose, Django, Postman, Git, Github.