Service Offering Review – Quick Reference Guide

Purpose: Determine whether each Service Offering supports your Level for Product.

What You're Doing

- Read the Service Description.
- Review your Level for Product.
- Decide: Yes – It clearly supports your level; No – It clearly does not; Research Required – You cannot determine without clarification.

Step 1: Quick First Pass (Required)

- If it obviously supports your level → Select: Yes.
- If it clearly does not apply → Select: No.
- If unclear → Flag for follow-up.
- Do not overanalyze during this pass.

Step 2: Clarify If Needed

- Re-read the description carefully.
- Check any linked documentation.
- Contact your Functional Manager or the Resiliency Contact listed.
- If unresolved → Select: Research Required.

Decision Standard

Does this Service Offering directly support, enable, or materially impact your Level for Product? If the answer is not reasonably clear, it is not a Yes.

Critical Path Clarification

- A separate effort by EBR will confirm Critical Path.
- You are not being asked to validate or confirm Critical Path alignment.
- Focus only on whether the Service Offering supports your Level for Product.
- Critical Path Definition Reference: _____

Final Checklist Before Submitting

- Reviewed every Service Offering.
- Completed initial quick pass.
- Contacted appropriate support where needed.
- Selected Research Required where unresolved.
- Did not attempt to confirm Critical Path.