

Michelle French

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Software Engineer in Alton, IL

Java software engineer with a powerful determination to excel and over 20 years of experience in people management.

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GITHUB [michelle-french \(Michelle French\) \(github.com\)](#) | **LINKEDIN** [Michelle French | LinkedIn](#)

PROJECT EXPERIENCE

Fettle — Wellness Tracking and Appointment Web App

- In progress application that assists users to track appointments, medications and multiple facets of maintaining a healthy life.

WORK EXPERIENCE

Human Resources Supervisor — JCPenney, Alton, IL

October 2018 - July 2020

- Established a top-performing team of people by effectively recruiting, educating and retaining staff.
- Successfully developed weekly schedules within the evolving forecasted budget and processed payroll for 25-100 employees.
- Acted constructively as store manager while coaching associates, resolving client issues, and ensuring overall sales floor standards were exceeded..

Department Supervisor— Kohl's, Alton, IL

October 2017 - October 2018

- Assisted guests by providing exceptional customer services with knowledge and care.
- Effectively trained and coached a team of 10 associates to achieve outstanding service and optimal sales while acting as a liaison, connecting store management and the team.
- Exceeded merchandising standards by maintaining a knowledgeable team and sustaining an inviting department.

Sales Associate — Nordstrom, Clackamas, OR

August 2013 - August 2014

- Achieved top level customer care by providing tailored options to each guest to satisfy their needs while optimizing store profits.
- Delegated and worked as a team to maintain company standards in organization and safety of the stock rooms and sales floor.

EDUCATION

CoderGirl, JavaScript & Java Web Dev. Course — 2021

Pioneer Pacific College, AAS, Business Accounting— 2010
Summa Cum Laude

SKILLS

PROGRAMMING LANGUAGES

- Java
- JavaScript
- HTML
- CSS
- TypeScript

FRAMEWORKS

- SpringBoot
- AngularJS
- Bootstrap

DATABASES

- MySQL

TOOLS

- Visual Studio Code
- Gradle
- Thymeleaf
- IntelliJ
- Hibernate
- GitHub

AWARDS

WFM Outstanding Guest Service Award

for compassionately communicating with each guest to customize their experience.

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