

# Michelle French

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Software Engineer in Alton, IL

Java software engineer with over 20 years experience leading, compassionate communication skills and adept determination to excel.

**PHONE** 503-260-6561 | **EMAIL** [frenchmichellek@gmail.com](mailto:frenchmichellek@gmail.com)

**GITHUB** [michelle-french \(Michelle French\) \(github.com\)](https://github.com/michelle-french) | **LINKEDIN** [Michelle French | LinkedIn](#)

## PROJECT EXPERIENCE

### Fettle — Wellness Tracking and Appointment Web App

- In progress application that assists users to track appointments, medications and multiple facets of maintaining a healthy life.

## WORK EXPERIENCE

### Human Resources Supervisor — JCPenney, Alton, IL

October 2018 - July 2020

- Established a top-performing team of people by effectively recruiting, educating and retaining staff.
- Successfully developed weekly schedules within the evolving forecasted budget and processed payroll for 25-100 employees.
- Acted constructively as store manager while coaching associates, resolving client issues, and ensuring overall sales floor standards were exceeded..

### Department Supervisor— Kohl's, Alton, IL

October 2017 - October 2018

- Assisted guests by providing exceptional customer services with knowledge and care.
- Effectively trained and coached a team of 10 associates to achieve outstanding service and optimal sales while acting as a liaison, connecting store management and the team.
- Exceeded merchandising standards by maintaining a knowledgeable team and sustaining an inviting department.

### Sales Associate — Nordstrom, Clackamas, OR

August 2013 - August 2014

- Achieved top level customer care by providing tailored options to each guest to satisfy their needs while optimizing store profits.
- Delegated and worked as a team to maintain company standards in organization and safety of the stock rooms and sales floor.

## EDUCATION

**LaunchCode**, LC101 Programming Course — 2018

**Pioneer Pacific College**, AAS, Business Accounting— 2010

## SKILLS

### PROGRAMMING LANGUAGES

- Java
- JavaScript
- HTML
- CSS

### FRAMEWORKS

- SpringBoot
- AngularJS

### DATABASES

- MySQL

### TOOLS

- Visual Studio Code
- Gradle

## AWARDS

**Outstanding Guest Service Award** for providing excellent customer retention through compassionately communicating with each guest to customize experience.

# First Lastname

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**SOFTWARE ENGINEER IN ST. LOUIS, MO**

**PHONE** 123-456-7890 | **EMAIL** [you@email.com](mailto:you@email.com)

**GITHUB** [YourPortfolioLinkGoesHere](#) | **LINKEDIN** [YourLinkedInLink](#)

This is your **brief** headline statement. I.E. — I care about solving problems that inhibit people from understanding one another. By attaining a better understanding of those problems, I strive to implement solutions that connect us.

## LANGUAGES

- C#
- Python
- JavaScript
- Java
- Ruby
- HTML5/CSS3

## FRAMEWORKS

- .NET
- Rails
- Another
- AngularJS
- Another

## DATABASES

- MySQL
- MongoDB
- Another

## TOOLS

- Tool 1
- Tool 2

## PROJECT EXPERIENCE

### Example Project Name — Bluetooth Social Networking

- Designed UI for iOS & Android Apps. Launched Mobile app, with 5,000 downloads in the first month.
- Reached 30% market penetration at Illinois college campus and peaked at 10,000 users.
- Rebuilt second iteration of backend in Rails: designed as a RESTful API to support ~3,000 MAU.

## WORK EXPERIENCE

### Job Title, Company Name, Location, Month 20XX – Present

- This is your brief job description. Include accomplishments related to your key responsibilities with specifics about relevant skills.
- Use action verbs to quantify the impact of your work.

### Junior Software Developer, Company Name, Location, Month 20XX – Month 20XX

- Design, implement, test, and deploy native iOS and Android applications used by 3,000+ users.
- Prototype UX designs for 3 different interactive web applications ensuring responsive design.
- Evaluate thousands of lines of code to ensure validity, proper structure, and compatibility with various browsers, devices, and operating systems.

### Tech Support, Company Name, St. Louis, MO, Month 20XX – Month 20XX

- Provided technical support and information about Android, iOS, and Windows 8 devices to 5-10 customers per day.
- Troubleshoot hardware and software problems on 10 company laptops running Windows OS.

## EDUCATION

**LaunchCode**, LC101 Programming Course — 2018

**College Name**, B.A. English Literature — 2010

